

# OPS Panel: Feedback from PIC Tier1

## WLCG Operations and procedures:

- WLCG central operations team. Track actions on a full WLCG scale.
- Operations meeting where actions are tracked (rethink T1SCM, GDB)
  - Tier2 regional representative well identified, or agree to do it through associated Tier1.

## Monitoring: streamline availability calculation and visualization.

- Deciding on only one system to be used for this. Definition of availability (which tests) clear for every one.
- Usability also important. Include it at the same level as availability in the visualization frameworks. Include it in regular reports (monthly, MB).

## Information System: Try and fix the problems. Basically endorse the suggestions made in GDB June 2011:

- Improve current system (caching deployment, SE infoproviders, Nagios monitoring for info quality) and set a body to follow this up.
- WLCG TF/Workshop to propose an evolution (system for experiment annotation and configuration). Needs experiments commitment.