

1 ESC Meeting (188)
2 -----
3 Action list and other information about the ESC(188) meeting
4
5 188.00 Agenda
6 -----
7 <http://indico.cern.ch/conferenceDisplay.py?confId=16523>
8
9 188.01 Attendance
10 -----
11 DECH Helmut, Torsten, Guenter
12 CERN Maria, Alistair, Remy Mollon, Antonio Retico, Dimitar Shiyachki (yaim VO Configurator author), Maria Alandes Pradillo (SA3), Domenico Vicinanza (CERN
ROC)
13 FR David, Gilles
14 CE Jan
15 UKI Stephen
16 Italy -
17 AP -
18 SE Alex
19 SW -
20 RU -
21 NE -
22
23 188.02 AOB
24 Maria announced that Diana's baby boy is safely born. The family is happy and healthy. Alistair sent a present on behalf of the ESC. All participants sent warm
wishes and regards.
25
26 01 VO Support - Enhancements to the VO ID Card - Maria/ Gilles/ VO visitors
27 02 GGUS 6.0 Upgrade and Service Verification - Alistair
28 03 GGUS and ITIL - Alistair
29 04 Schedule of meetings for 2008 - Alistair
30 05 Participation at the User Forum in February 2008 - Steve
31 06 Article for iSGTW - Torsten
32
33 188.2.01 VO Support - Enhancements to the VO ID Card - Maria/ Gilles/ Antonio/ Maria A/ Dimitar
34 Dimitar has written a tool, called the 'yaim VO configurator' linked from the CIC portal under
35 <https://cic.gridops.org/index.php?section=vo&page=yaim>
36 originally meant to configure a local VO. It uses information taken from the VO-ID card on the CIC portal.
37
38 Dimitar's tool does not produce the gridmap configuration data from the VO-ID card. As the Groups/Roles information is already there, this should be feasible.
First, the VO-ID card should be equipped with a flag that marks those Groups/Roles that should appear in the gridmap file. By the time these notes are written
this VO-ID card improvement suggestion was submitted to cic-information@in2p3.fr by Maria as agreed at the meeting.
39
40 At the moment, ROC France has declared a moratorium on new features in the CIC portal, so changes are unlikely before EGEE-III (April 2008).
41
42 It was decided that Maria will call a meeting which will involve Maria Alandes Pradillo, Remi, Gilles and Dimitar to discuss this further - see actions.
43
44 188.2.02 GGUS 6.0 Upgrade and Service Verification - Alistair
45 Alistair reported that there had been good progress in testing teh GGUS 6.0 upgrade within the ROCs. The summary of the status is:
46
47 SV Testing in progress, documentation yet to be updated
48 CERN Local tests working, remote tests in progress
49 DECH All tests done and working
50 UKI 7 tests working, one under investigation by GGUS
51 IT Chase Federico and Riccardo
52 SW All tests done and working
53 SE Chase Alex
54 RU All tests done and working
55 CE Chase Wojtek and Krystof
56
57 188.2.03 GGUS and ITIL - Alistair

58 Alistair reported that there would be a meeting of the ITIL interest group in FZK, Karlsruhe in November-January to discuss ITIL implementation at FZK. A paper was being prepared to document how GGUS stands with respect to the implementation of the best practice recommendations of ITIL. There are two chapters of relevance to GGUS, called Helpdesk Implementation and Incident Management. The chapter on Helpdesk contains 76 sections of recommendations and GGUS implements 72 of these. The remaining four are partly implemented. A copy of the draft was attached to the minutes of the meeting. However as it is a commentary on an ITIL document which is copyright, it is difficult to understand this document with the document to which it relates. Nevertheless, comments are welcome.

59

60 188.2.04 Schedule of meetings for 2008 - Alistair

61 Alistair reported that additional meetings had been scheduled for 2008. These will be on the following dates:

62 17/01/2008

63 20/02/2008

64 19/03/2008

65

66 188.2.05 Participation at the User Forum in February 2008 - Steve

67 There will be a User Forum in Clermont Ferrand in February 2008. It was agreed that Alistair and Torsten should act immediately to ask for a stand in the exhibition area, and to ask for a paper to be presented on GGUS. In the longer term, we will discuss the manning of the stand and so on, at the December meeting of the ESC.

68

69 188.2.06 Article for iSGTW - Torsten

70 Torsten reported that we had talked to Chirsty Byrne the editor of Internation Science Grid This Week (iSGTW) about an article about GGUS, and she had expressed strong interest in an article about GGUS. This week, there had been an article about the CIC work led by Helene Cordier in Lyon. Torsten and Alistair agreed to draft a suitable article.

71

72 188.3 Work package reports

73 As time was short, and the business of the meeting had been completed, it was decided to leave this item.

74

75 188.4 Consolidated action list

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Item	Action	Responsible	Status	WP*	
79	164.14	Provide information on the CIC VO XML dump	Gilles	Carry forward	2
80	168.04	Improve the synchronisation of SAM-CIC-GGUS	Gilles	Carry forward	2
81	172.11	Prepare proposal for changing the content of the FAQs for the ROCs	Torsten	Carry forward	4
82	177.14	Draft SLA for TFM	Maria	Carry forward	4
83					
84	184.02	Clarify that MIG is measuring the appropriate things for ticket response	Alistair/ Ioannis	Done	1
85	184.03	Look at weekly ROC ticket escalation reports for relevance to 184.02	Ioannis	Done	1
86	184.04	Ensure that SLD documentation links to existing document whenever possible	Ioannis	Done	1
87	184.05	Consider a special meeting with the VOs to discuss user documentation	Maria	Done	4
88	184.06	Add top 4 bugs on AFS UI document and the VO equivalent pages	Judit	Done	4
89	184.07	Speak to the VOs about their UI type pages and ask them to link to Judit's page	Maria	Done	4
90					
Item	Action	Responsible	Status	WP*	
93	188.00	Document this meeting	Alistair	Done	0
94	188.01	Remove VO ID card field "capabilities"	Gilles	?	2
95	188.02	Send minutes about the "capability" requirements to the ESC+OAG+VO Mgrs Group	Maria	Done	2
96	188.03	Call meeting about the VO ID cards and inc Maria (SA3) and Antonio (PPS)	Maria	Done	2
97	188.04	Submit requests for CIC portal changes to cic-info@gridops.org	Maria	Done	2
98	188.05	Send email to Alex about the testing GGUS 60 for SE	Alistair	Done	1
99	188.06	Check on status of GGUS 60 testing in UK	Alistair	Done	1
100	188.07	Ask Italy to attend the meetings of the ESC	Alistair	Done	0
101	188.08	Ask Italy for status of testing of GGUS 6.0	Alistair	Done	1
102	188.09	Chase Rob Quick about the status of a reponse to the mail about mail templates	Maria	Done	1
103	188.10	Add mail template change associated with GGUS 60 and its effect on OSG to 6.0 plan	Alistair	Done	1
104	188.11	Move meetings of the ESC for February to 7/2	Alistair	Done	0
105	188.12	Ask CE about the status of testing of GGUS 6.0	Alistair	Done	1
106	188.13	Complete the ITIL commentary	Alistair	In progress	4
107	188.14	Draft an article for iSGTW	Torsten/ Alistair	?	4
108	188.15	Make a booking for a stand and a paper for the UF in Clermont Ferrand in Feb 2008	Torsten/ Alistair	Done	3
109	188.16	Put UF on the agenda for ESC(193)	Alistair	Done	0

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111 *
112 WP Topic Leader
113 0 Administration Alistair/ Maria
114 1 ROC interfaces and helpdesks Federico
115 2 CIC interface Gilles/ David
116 3 VO/SU support Maria/ Alistair
117 4 Documentation Alistair/ Guenter/ Maria
118 5 Portal development Helmut/ Guenter/ Torsten
119 6 Training Alistair
120 7 TPM Min

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122 188.5 Next Meeting
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125 ESC(193) Phone Conference - Thursday 13th December 2007 from 11:00 to 12:00.

126 There is an agenda page at the following Indico page:

127 <http://indico.cern.ch/conferenceDisplay.py?confId=16524>

128

129

130 188.6 Outstanding action list

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132	133 Item	133 Action	133 Responsible	133 Status	133 WP*
134	135 164.14	135 Provide information on the CIC VO XML dump	135 Gilles	135 Carry forward	135 2
	136 168.04	136 Improve the synchronisation of SAM-CIC-GGUS	136 Gilles	136 Carry forward	136 2
	137 172.11	137 Prepare proposal for changing the content of the FAQs for the ROCs	137 Torsten	137 Carry forward	137 4
	138 177.14	138 Draft SLA for TPM	138 Maria	138 Carry forward	138 4
	139 188.01	139 Remove VO ID card field "capabilities"	139 Gilles	139 ?	139 2
	140 188.13	140 Complete the ITIL commentary	140 Alistair	140 In progress	140 4
	141 188.14	141 Draft an article for iSGTW	141 Torsten/ Alistair	141 ?	141 4

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143

144 v 188.6 - 4 December 2007 - Alistair Mills

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