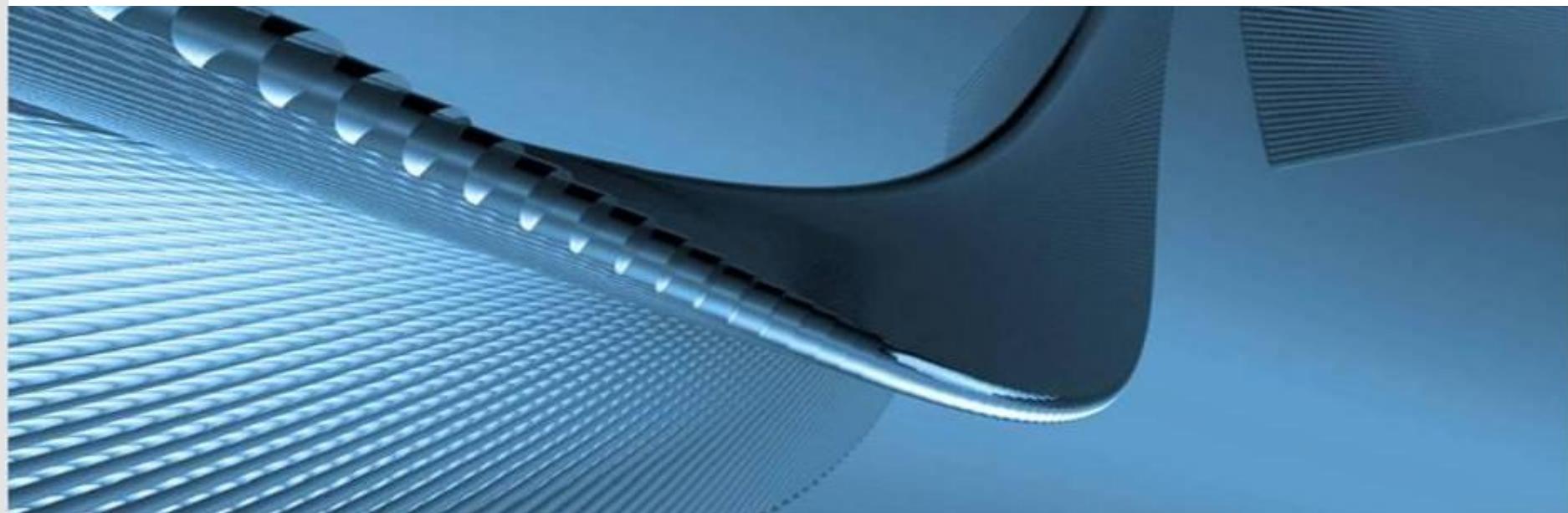


**LHCOPN – OPS-WG**  
**Stockholm – 03<sup>rd</sup> May 2012**

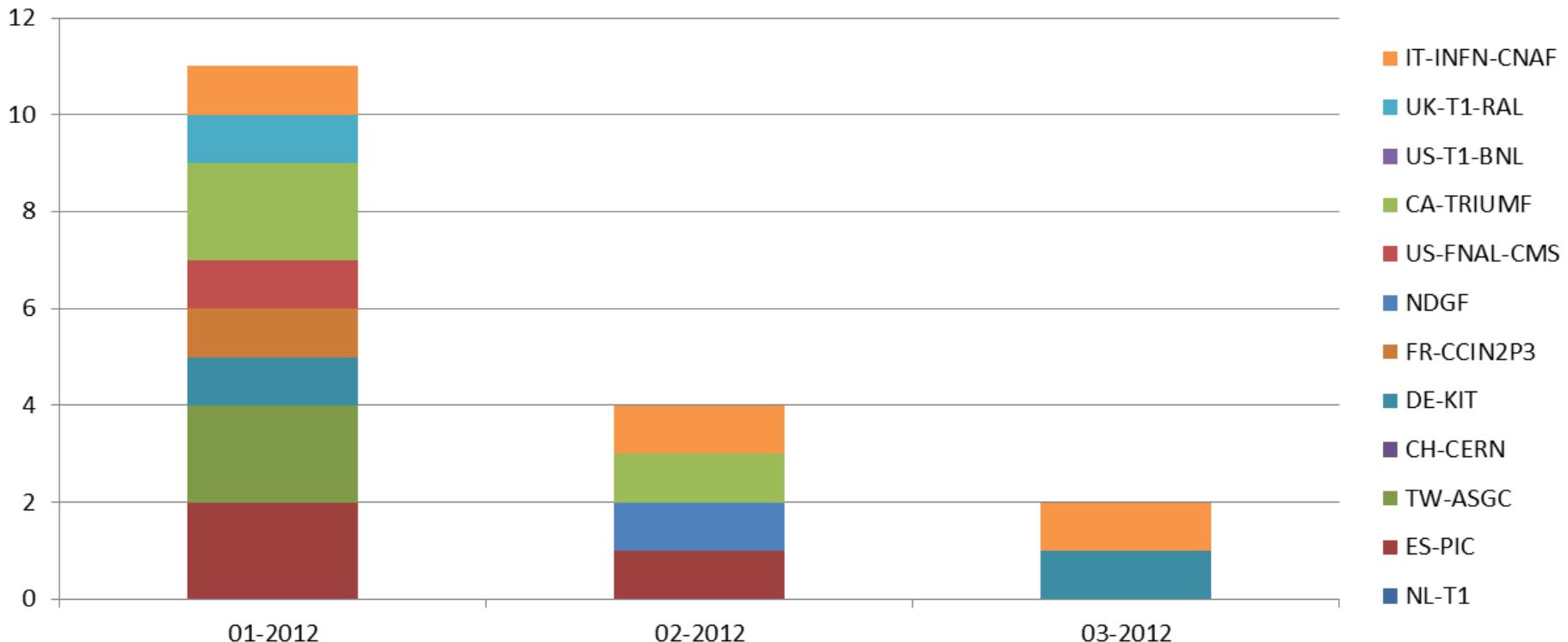
Bruno Hoeft



# Agenda

- LHCOPN – statistics
  - Tickets of 2011
  - BGP events
- GGUS - Cross reference
- Backup Link test status

# Ticket distribution over Tier-1

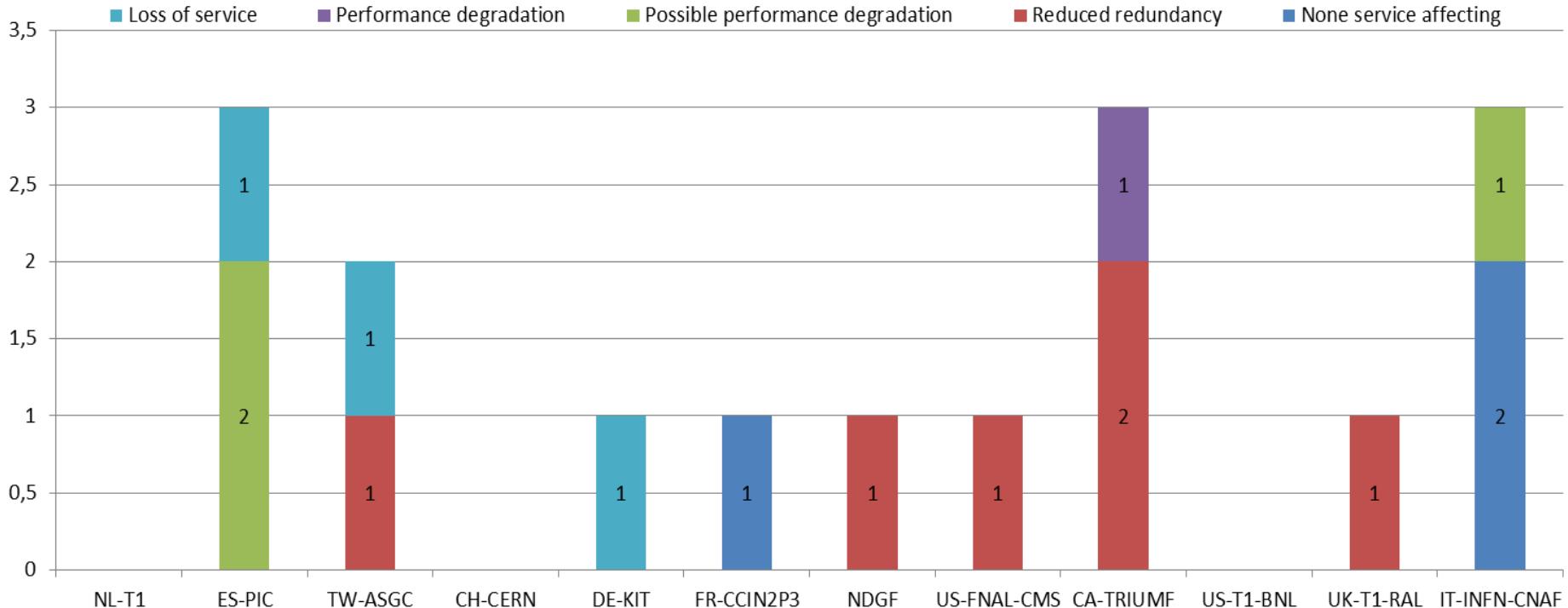


- 2012/Q1 total-# of tickets: 17
- Approx. average of 5,6 per month
- Last quarter at 2011 (Q4): total TTS : 68 → approx 22,5 per month
- Three long standing tickets (still from last year)  
77456 UK-T1-RAL, 77379 US-FNAL-CMS, 74454 CA-TRIUMF

# severity of TT

LHCOPN tickets, incl service impact

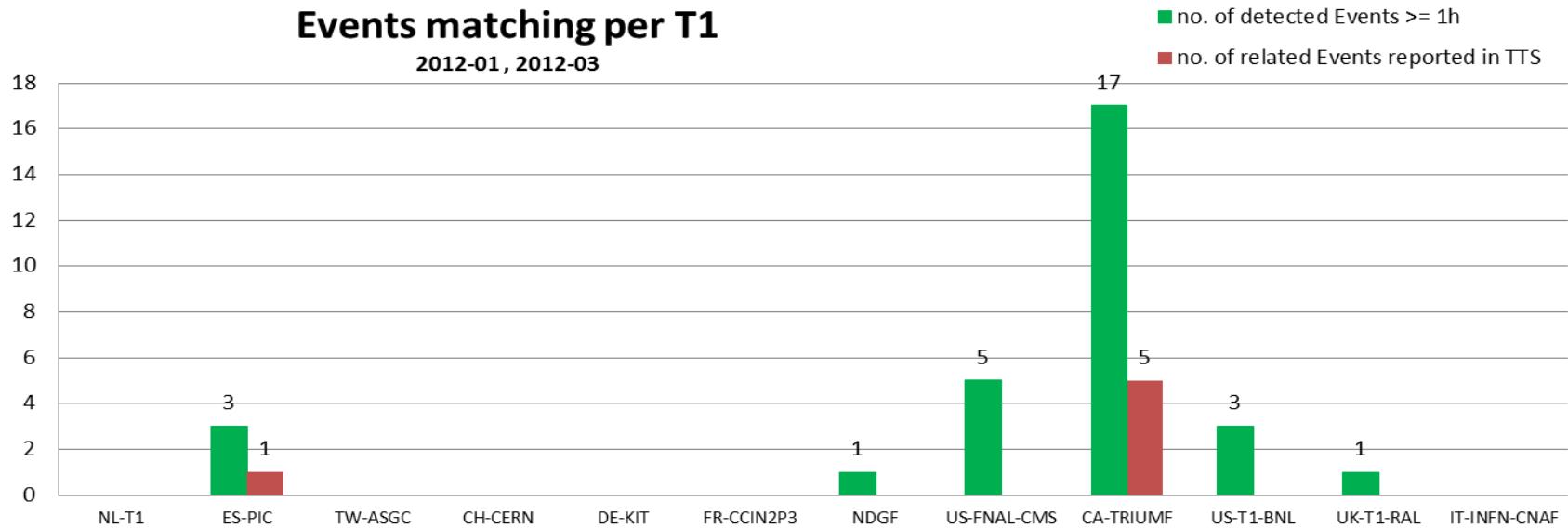
2012-01 - 2012-03



- 3 loss of service Tickets only
- 1 performance degradation

# BGP events

- BPG peer alarms at url:  
<https://cclhcopnmon.in2p3.fr/LHCOPN/report/>



- 17 Triumph events → ISP fiber issues
- ES-PIC : Not correlated event 1957 was the yearly electrical maintenance

# GGUS - Cross reference

- function allows links between
  - A LHCOPN ticket to
  - A GGUS WLCG ticket
- The link can be followed dynamically from both TT-systems

# Backup Link test status

## Regular backup tests:

<u>Site</u>	<u>Date of last backup test report</u>	<u>Have we a report since 1 year?</u>
CA-TRIUMF	2008-03-27	OK
CH-CERN	2011-10-15	OK
DE-KIT	2012-03-13	OK
ES-PIC	2011-05-05	OK (partly)
FR-CCIN2P3	2010-03-08	KO
IT-INFN-CNAF	2008-04-09	KO
NDGF	2008-04-09	KO
NL-T1	2009-02-10	KO
TW-ASGC	2010-12-28	KO
UK-T1-RAL	2010-08-24	KO
US-FNAL-CMS	2008-04-24	KO
US-T1-BNL	2008-03-27	OK

- 2012 Backuplink test
  - Failure + a little documentation
    - Time
    - Duration
    - Env. Asymmetric transfer

# OPS-WG TC

- site reports:
  - Ether send me an email or fill it in at the Twiki page
  - Even if it is : „nothing to report“
- Next OPS-WG TC → 10. July 2012
- VC via Vidyo

thanks for your attention



# Questions

LHCOPN – OPS-WG  
Stockholm – 03<sup>rd</sup> May 2012  
Bruno Hoeft

