

CERN GS Department CH-1211 Genève 23 Switzerland www.cern.ch/gs-dep

AGENDA



Human Resource Toolkit (HRT)

Electronic Document Handling (EDH)

Engineering & Equipment Data Management System (EDMS)



Doreen Klem (GS-AIS)

AIS Administrative Information Services

HRT User Interface

Introduction to the most important features



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GS

s-dep Doreen Klem (GS-AIS)





What does HRT stand for?

Human Resource Toolkit









When do you need to use HRT?

- Human Resource Management planning and follow up
- Self-service application providing :
 - Pay information
 - Employment attestation
 - Training attestation
 - Swiss/French card application

CERN

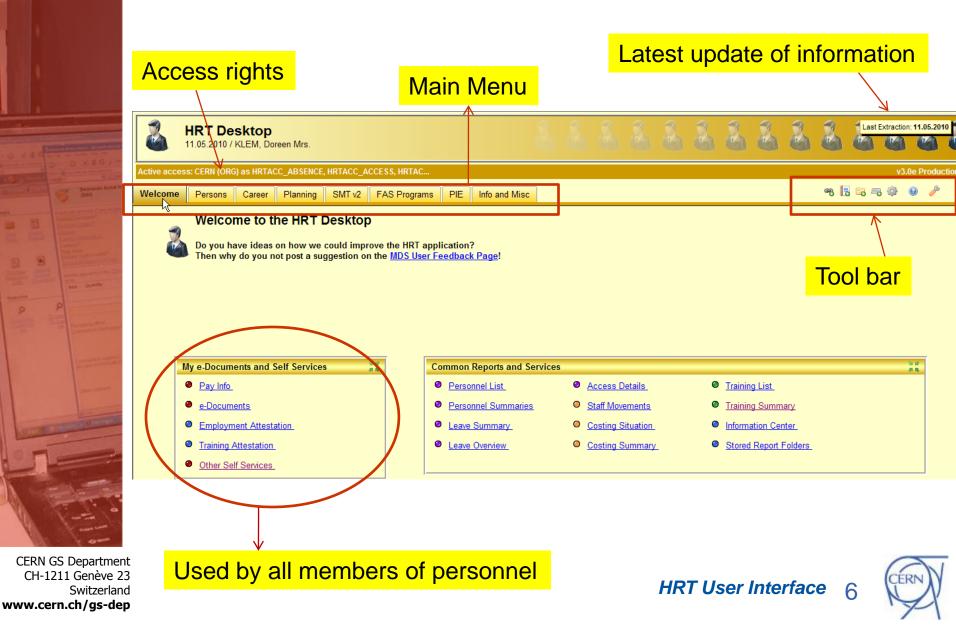


Where to find HRT?

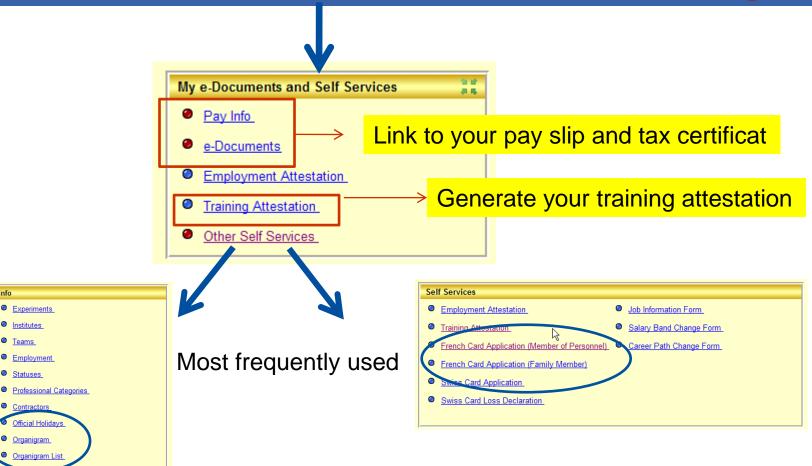
- Inside CERN use the following URL
 <u>hrt</u>
- From outside CERN
 - <u>https://hrt.cern.ch/</u>
- Supported browsers
 - All major browsers 'recent version'











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Info Experiments

Institutes

Teams

Employment

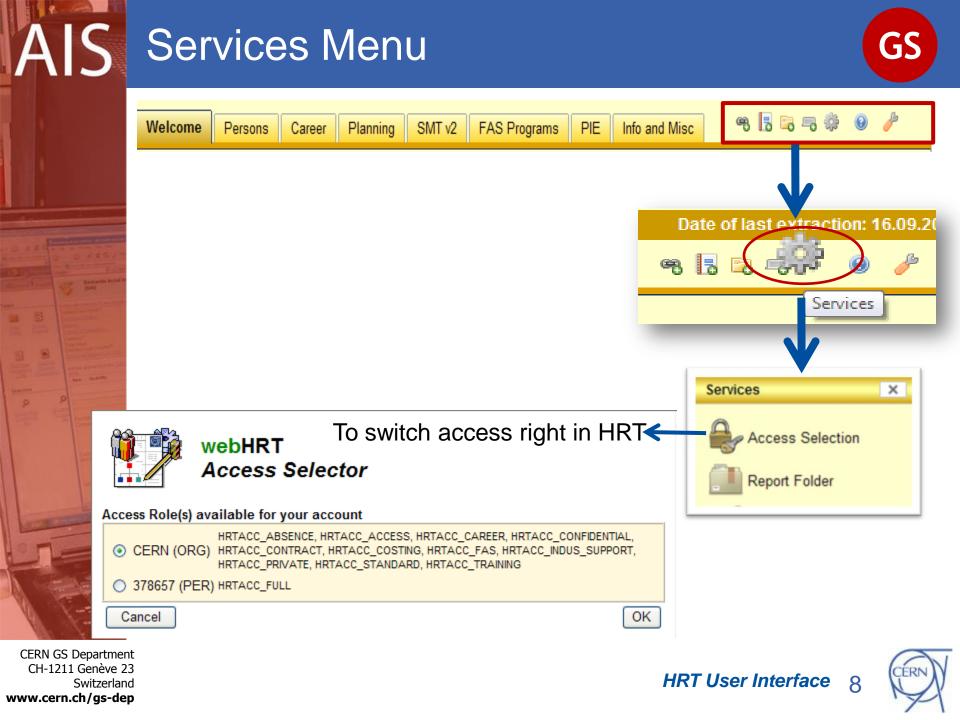
Statuses

Contractors Official Holidays Organigram Organigram List

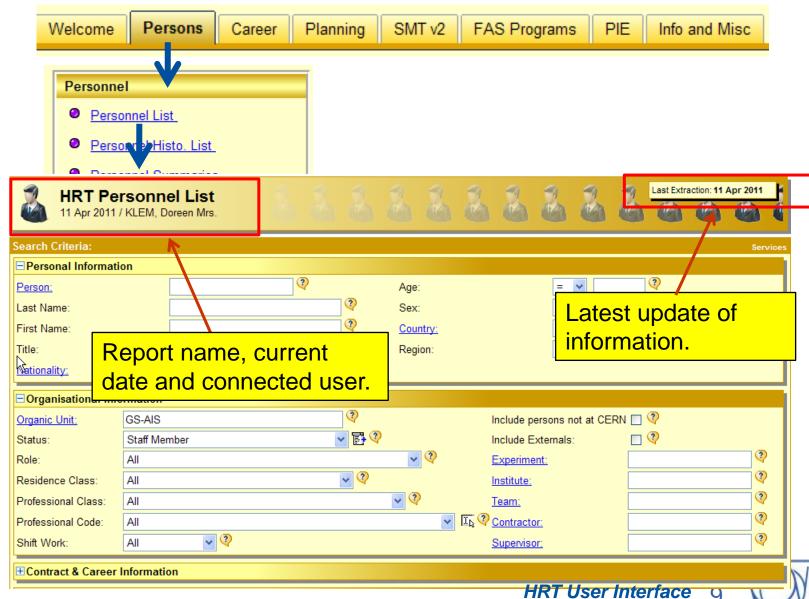
Events Places Countries Location Purposes Courses

HRT User Interface





AIS HRT Report User Interface

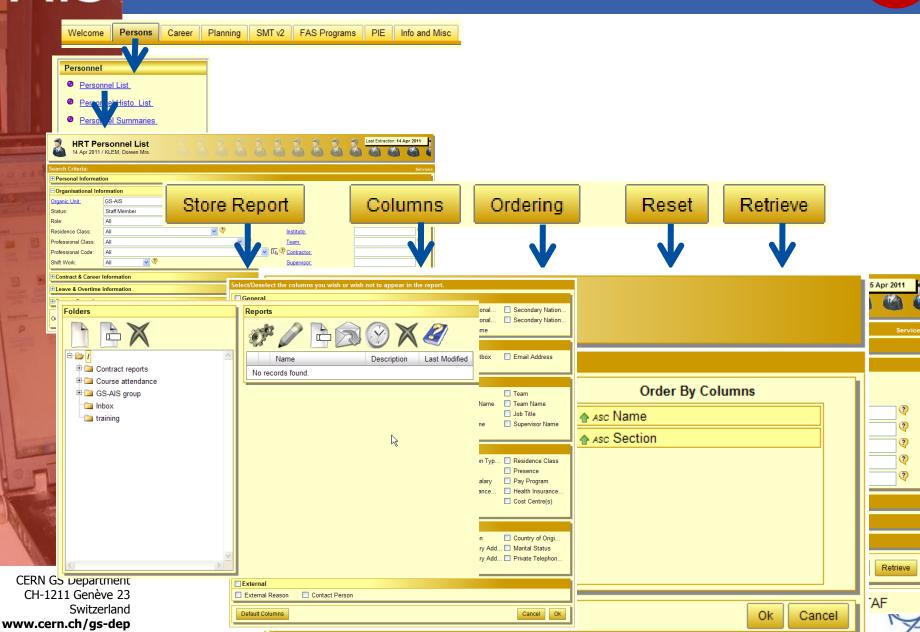


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AIS HRT Report User Interface

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AIS Control Buttons



AIS Demo of main Reports

- Pay information
- Employment attestation
- Training attestation
- Swiss/French card application





AIS Administrative Information Services

EDH User Interface

Introduction to the most important features







What does EDH stand for?

Electronic Document Handling









What does EDH provide?

•A bilingual, web-based intelligent solution to CERN business processes

•Fast, efficient and streamlined organizationwide electronic workflow.

•Tool for all administrative paper forms, and covers all areas.



EDH User Interface



Where to find EDH?

- Inside CERN use the following URL
 <u>edh</u>
- From outside CERN
 - https://edh.cern.ch/
- Supported browsers
 - All major browsers 'recent version'



GS

When will you use EDH?

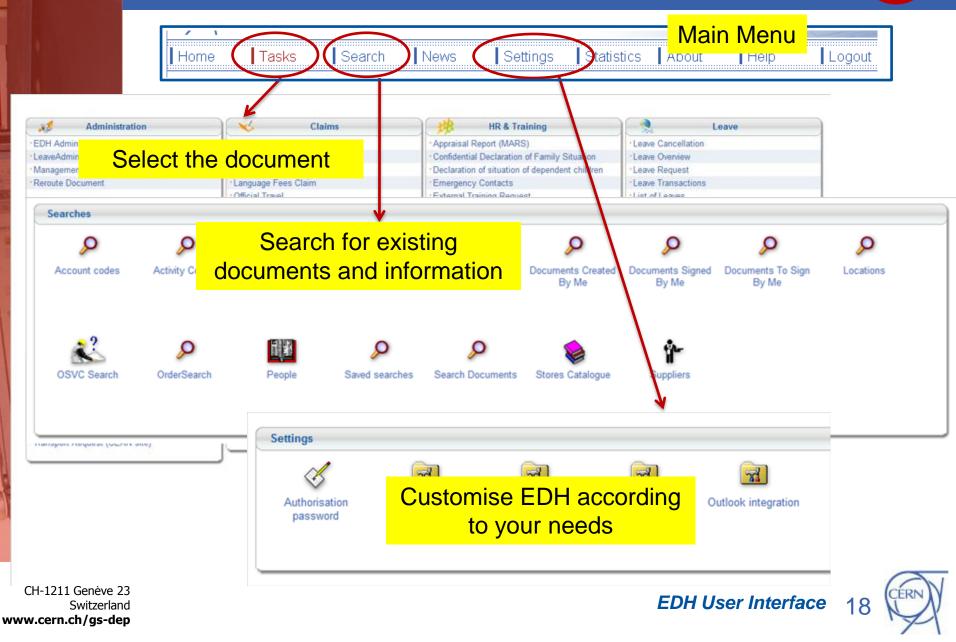
- Training request
- Leave request
- Material request
- Access request







AIS EDH Main Menu

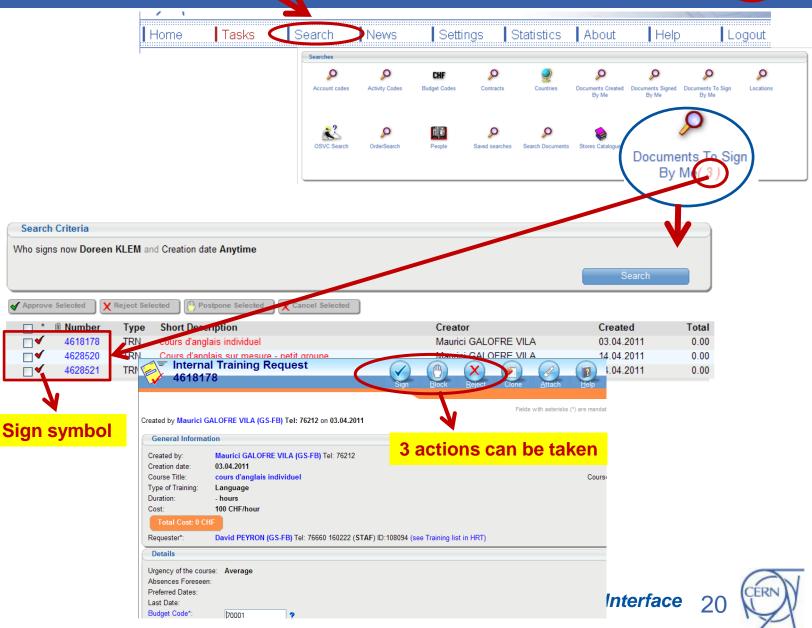


AIS EDH Settings

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www.cern.ch						

AIS EDH Search





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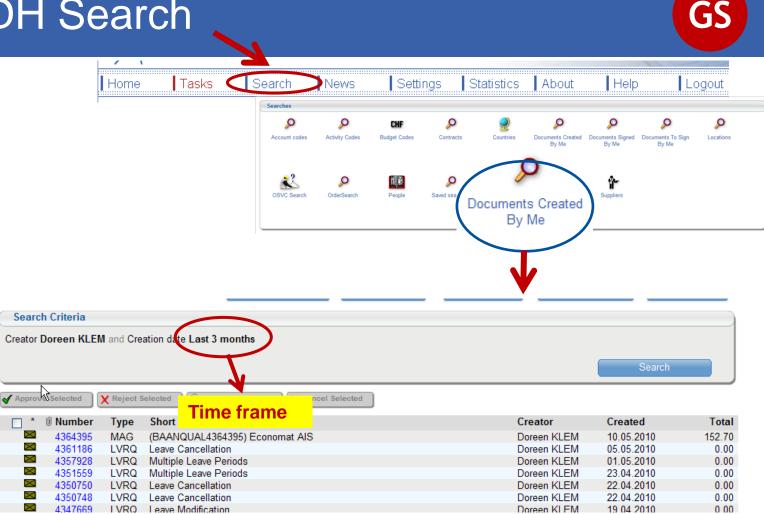
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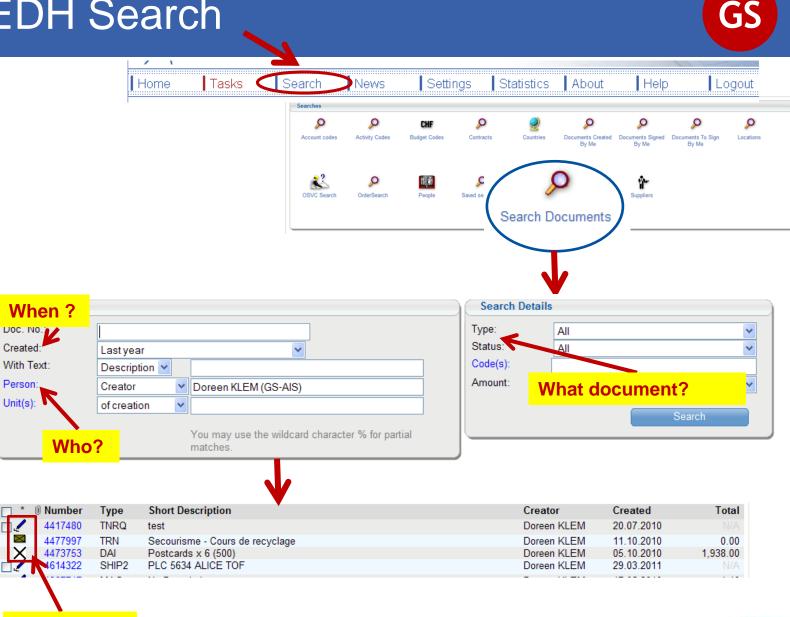
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AIS EDH Search

Sign symbol



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EDH User Interface 22



AIS

Where to find things?

Home Tasks Search	News Settings Statistics About	Help Logout	You have 1 doc to
Administration	Claims	For entering leave	Leave
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·LeaveAdmin	Home Leave(all)	Confidential Declaration of Family Situation	· Lee Overview
Management of Intersection Codes	Installation	Declaration of situation of dependent children	· Leave Request
Reroute Document	Language Fees Claim	Emergency Contacts	Leave Transactions
	Official Travel	• External Training Request	List of Leaves
	Request For External Funds	Induction Interview (Fellows)	• Overtime Request
	School Fees Students Claim	Induction Interview (Staff)	Overtime Summary Personal Schedule
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		PAP Summary	
		•Request for opening a staff job	
		Staff Selection Memo	
		•Termination sheet	
For	requesting access	·Termination sheet Overview	
	1	Training Catalogue	
Logistics	Other Services	Purchasing	Safety
Accelerator Material Storage	• Access Request	Catalogue - Bossard	ADI - Notice of Intervention
(pilot project)	· Epool Catalogue	· Catalogue - CERN Stores	(pilot for hardware commissioning)
Repair of standard equipment	· Epool Rental Request	· Catalogue - Distrelec	· ADI summary
hipping Request (Arrival)	· GSM Subscription Request / Modification	· Catalogue - Farnell	(pilot for hardware commissioning)
Shipping Request (Expedition)	• Mission Order	· Catalogue - Lyreco	AOC Overview
Transport Request (CERN site)		· Catalogue - Radiospares	AOC Task Overview
		·Catalogue - SFS	Accident Report
For	ordering material	·DAI Pool Overview	Disable/Enable Alarm (IS37)
		· Departmental Request (DR)	•Fire Permit
		Electronic Invoice	IS37 Overview
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g repair or transpo	ort	•Electronic Invoice •Inter Departmental Transfer (TID) •Material Request (Stores)	·Identification of Radioactive Waste

Temporary Labour



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How does it work?

S

- GS
- Every EDH document you use will follow a predefined routing for the document to be fully approved.
- Choose your document

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Fill it in

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EDH User Interface 25



AIS	How does it work?	GS
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AIS How does it work?

Your document has to be sent for it to be approved

GS

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CERN GS Department CH-1211 Genève 23 Switzerland www.cern.ch/gs-dep					EDH User Int	erface 27

How does it work?



- To send your document, you need to use the EDH authorisation password
- Once the document is sent, you can follow its progress, by consulting the document status info lines

Document Status	
11.05.2010 10:₿3	Approved by creator KLEM
11.05.2010 10:33	With Derek MATHIESON for 500 CHF signature on 71000 awaiting approval
11.05.2010 13:58	Approved by MATHIESON
11.05.2010 13:58	Document has been transfered
11.05.2010 14:00	Successfully integrated into Baan
11.05.2010 14:32	Order transferred to the accounting system Gti
11.05.2010 14:35	View order at: http://edh.cern.ch/lnfo/Order/CL/4364395
11.05.2010 14:40	XML data sent to LYRECO
11.05.2010 14:40	For information on this order contact email commandes.ch@lyreco.com
11.05.2010 20:00	Pos. 1 For any question, please contact Paulo DOS SANTOS 767 23 08
12.05.2010 10:56	Detailed reception of goods
12.05.2010 11:21	Pos. 1 Line totally picked up - Quantity picked up : 8 BO
12.05.2010 16:08	Deliv. 1 - Internally delivered by DI 1316364 on the 12/05/2010
12.05.2010 16:08	Internal Transport : for any info, please call 16-3844
12.05.2010 16:08	Internal Transport : for any info, please call 16-3844
12.05.2010 16:08	Pos. 1 - Internally delivered by DI 1316531 on the 12/05/2010

Switzenanu

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S Demo EDH Search and Reports

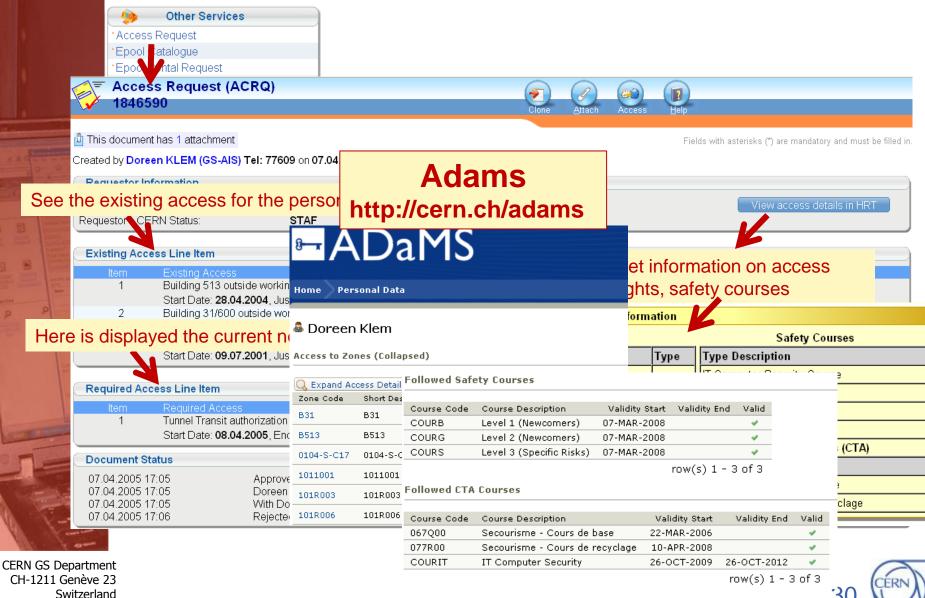
- Training request (via CTA)
- Search documents
- Access request
- Material request
- Leave request
- Leave cancellation
- Leave overview

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EDH – Access Request





www.cern.ch/gs-dep

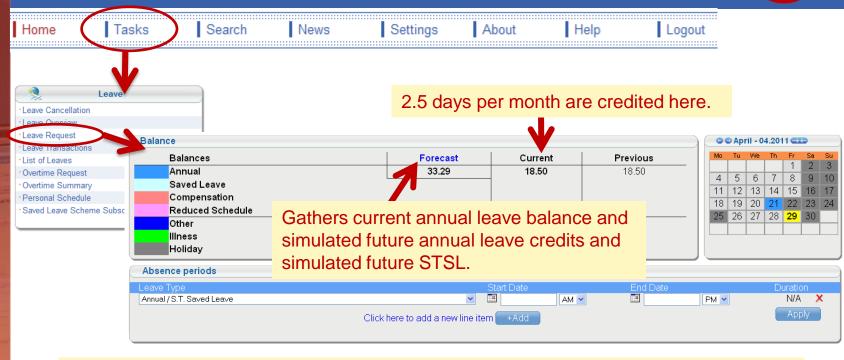
AIS EDH – Material Request



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Catalogue - Lyreco		
Catalogue - Radiospares	General Description: Economat ? Delivery Location	5217012
*Catalogue - SFS *DAI Pool Overview	Requestor *: Doreen KLEM (GS-AIS) Requested Deliver	
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*Electronic Invoice		See the total cost
the Departmental Transfer (T/)	Contact: cern.stores@cern.ch	Total: SFr. 590.91
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document's	08.10.2009 09:05 XML data sent to LYRECO 08.10 09:05 For information on this order contact email <a <="" href="mailto:commandes.ch@lyreco.com?subject=Inquiry CERN" td=""><td>Order CL4167482">commandes.ch@lyreco.com</td>	Order CL4167482">commandes.ch@lyreco.com
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nd en		
6W		

AIS EDH - Leave Request





The CERN leave year runs form 1st of October to 30th September of the following year.

Used to enter absences for Members of personnel (staff, fellows, associates, students).

For more information:

https://admin-eguide.web.cern.ch/admin-eguide/Conges/proc_conges_annuels.asp

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Questions?







Support Organisation, Help

Central Support

To get help with problems in your daily work contact service-desk@cern.ch or call 77777!

Training

For further **EDH**, **HRT training courses:** please sent email to <u>doreen.klem@cern.ch</u>







Presentation of the CERN EDMS

10/11/2011

35

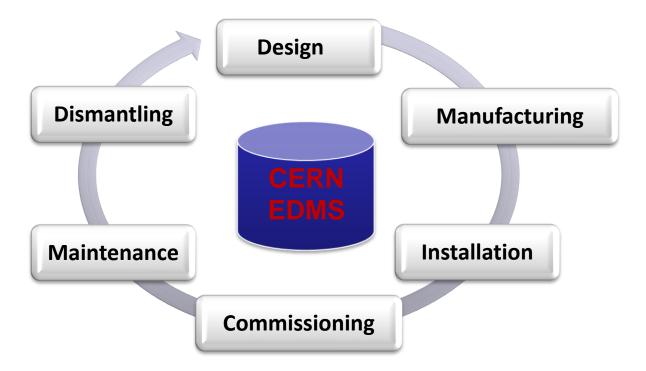
What is EDMS?

- EDMS Engineering and Equipment Data Management System
- An EDMS is a computerized tool that is used to store, organize and control all project data throughout the design, manufacturing and maintenance phases.
- The EDMS: Provides one single source of data.
 - Makes sure that people find the right information. (e.g. latest, approved or relevant information)

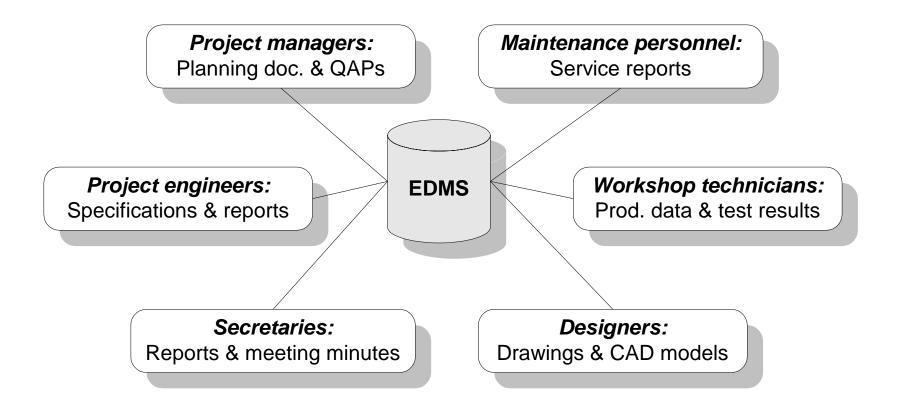


The CERN Engineering and Equipment Data Management Service

- 1. Very long lifecycles and need for internal knowledge transfer.
- 2. Large, complex and technically advanced.
- 3. Regulations for nuclear installations.
- 4. Quality Assurance versus innovation & creativity



Who are the users?

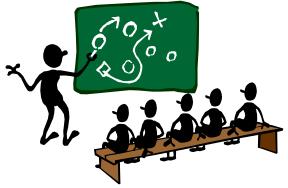


The EDMS Service at CERN

General info:

The EDMS is a CERN wide service provided by the EDMS team. The service is free of charge.

The EDMS Team consists of members from GS/ASE and the IT Department.



The CERN EDMS in numbers

Document & Drawings:

- ~1.100.000 documents & drawings
- ~6.300 new documents & drawings created per months

Components:

- ~1.000.000 registered individually followed equipment
- ~4.500 new equipment registered per month
- ~2.000.000 equipment interventions/jobs logged
- ~ 12.500 equipment interventions/jobs logged per month

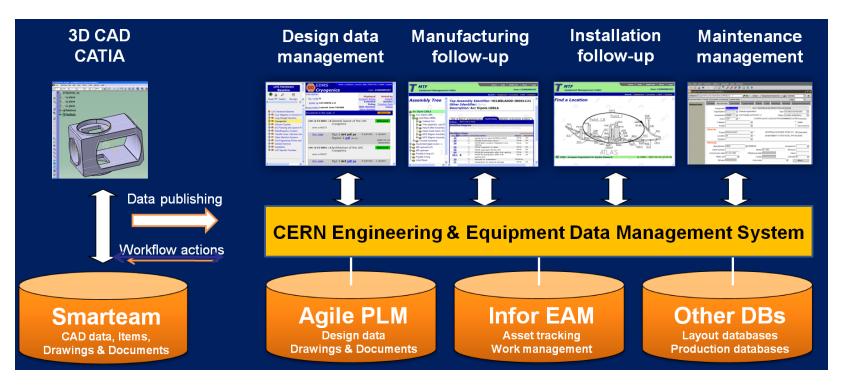
Users:

- ~6.400 registered active users
- ~120.000 file downloads per month
- ~6.000 support requests per year



Overview of the CERN EDMS

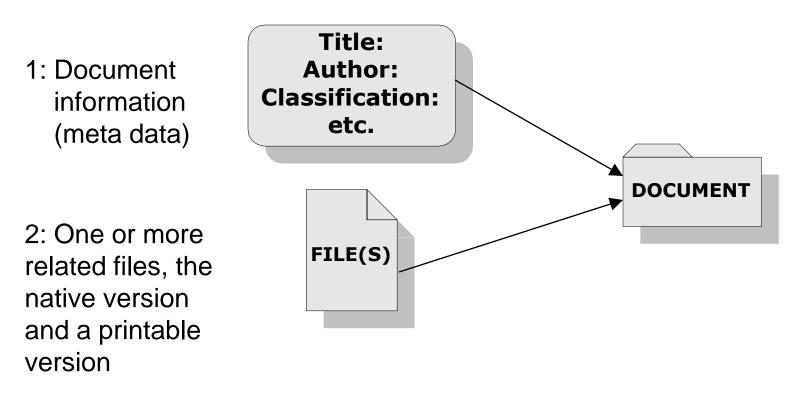
- CERN's integrated PLM platform is called the CERN Engineering & Equipment Data Management System .
- PLM at CERN is consequently not equal to one single system but a set of interfaced applications with two commercial systems as its main pillars.



Basic Concepts

What is a document?

A document in the EDMS consists of two main parts:



What can a document be?

In the EDMS a document can have one or several files attached to it such as:

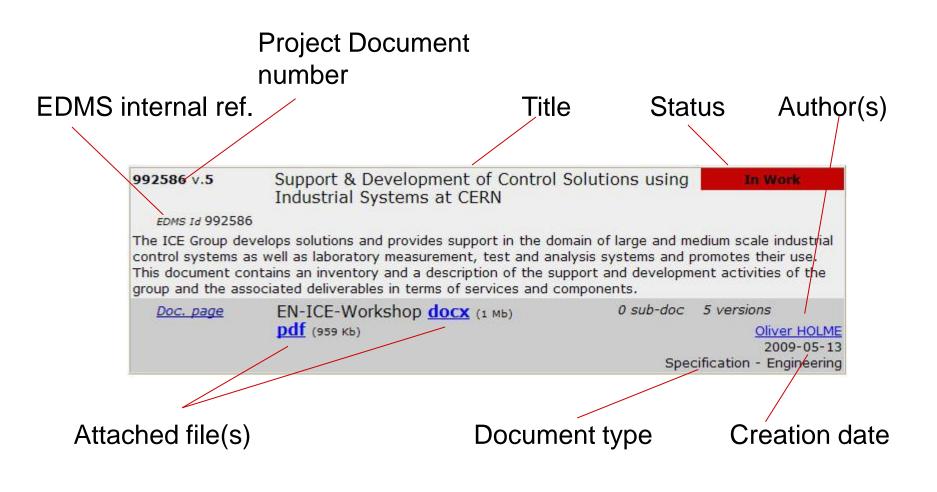
- Office files (WORD, EXCEL, etc...)
- Illustrations (JPEG, GIF, TIFF, etc...)
- Videos (MPEG, AVI, etc...)
- CAD drawing (2D: AutoCAD, etc...)
- CAD model (3D: EUCLID, etc...)
- Piece of software code
- Etc...

To help sort/find EDMS documents, there exists pre-defined document types such as:

- Engineering Specification
- Assembly Procedure
- Quality Assurance Plan
- Contracting Agreement
- Meeting Minutes

(ES) (AP) (QA) (CA) (MM)

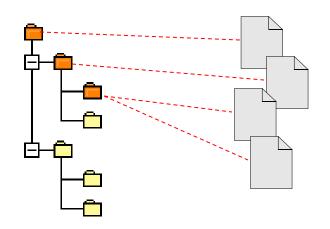
A document in the EDMS



Using the EDMS Portal



Structuring the information



These structure nodes are called Projects in the EDMS.

When the amount of data grows it is convenient to structure the documents. This has several advantages:

- Easier to find documents. (Structure + document meta data gives lots of search possibilities.)
- Possible to group documents that are logically linked. (For example to collect all documentation concerning a certain project or produced by a specific organisational group.

Official project structures

Most EDMS user communities at CERN have some official project structures to which all official and important

							LHC Hardware Baseline		
EDMS Portal	ALICE		Reset Set as Top Search Re-login E Top Search Re-login SEBCOSTA			-			
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Storing Information

Storing a document

To store a document in the EDMS one needs to perform two actions:

1) Enter the document information (doc. meta data)

2) Upload the file(s)

Step 1 and 2 do not have to be performed at the same time.

For example the document information can be entered to start with, to indicate that this document is about to be finished and complemented with the file later on.



Working in a context

When clicking on the "Create doc" button, the active structure node and the current user will decide the correct "*context"* or "*working environment"*.

The "context" defines, among other things, what rules should be applied for the document life cycle, the possible document types, the approval procedure, etc...



Basically this means that an ATLAS user will create documents following ATLAS rules and a user from the BE Department will create documents according to his department rules.

Creating a document

The document information is best created directly from the tree navigator by clicking on the "New" button.

This requires that you have "write" access to the node in which you want to create a document.

User Support Support Projects Procedures User Documentation	Summary Structure Action: New Doctments in J	ocuments Used in Access Rights Versions & other info Attach Detach Edit positions Auto Link Add all to caddie 5 node: 11
	Sort by: Position	✓ Ascending ✓ Display: Extended ✓ Obsolete: Hide ✓
Course material Introduction course Administration course MTF course	110691 v. 6.1 EDMS Id 110691 No description	Exercises for the 1-day course "Introduction to the CERN EDMS" Released
Engineering course Engineering course Definition Internal documentation INFOR EAM Courses	<u>Doc. page</u>	trainingexample01 <u>doc</u> (348 кь) 0 sub-doc 8 versions trainingexample02 <u>doc</u> (1 мь) <u>Elena, David and Johanne</u> intro-exercises-v61 <u>doc</u> (174 кь) 2005-10-2 <u>pdf</u> (117 кь) Manual / Guidelir

Creating a document

By following the document creation wizard, the first step is completed.

	EDMS Portal Navigator Search Help Caddie Logout
Create a new Document	Search User: SEBCOSTA
In Introduction c	ourse
1 Context 2Doc.Type 3 Type Att	4Rel.Proc 5Data 6Finished
INFO Context EDMS Docs public if needed has automatically selected	for UC and Admin, been ed
Document Ty	/pe
Please select Docume	ent Type
• Agenda	
O Drawing	
O Drawing Folder	

Creating a document

Once the document created, it is possible to directly upload files to it or to go to the newly created document page.

EDM	Search Help News Caddie Logout
1 Cont	text 2Doc.Type 3Type Att 4Rel.Proc 5Data 6Finished
	Finished
	The Document was successfully created with number: 1002348
	Put File(s) now Doc. Page
EDMS 👰	CERN — European Organization for Nuclear Research EDMS 4.1 @CERN - 2009.06.04 - 02:01:06

Access Rights & Visibility

Sharing and protecting work

One of the main reasons for using an EDMS is to have a secure and easily accessible deposit where all important engineering information can be stored.

Still it must be possible to update data and to share information within the project collaboration.

To manage the access rights all objects stored in the EDMS have an owner and belong to a group.



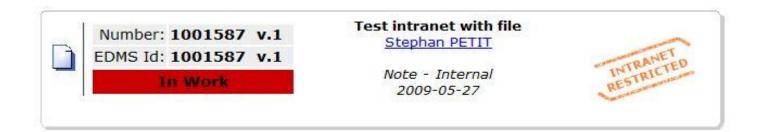
Access rights for documents

Visibility: WORLD User: Anyone

Number:	311424	ver.2	A report for demonstrating user access rights in the CERN EDMS.	
EDMS Id:	311424	Ver.z	David WIDEGREN	PUBLIC
h	n Work		REPORT	

Visibility: CERN Intranet

User: Anyone connecting from a CERN Computer



Access rights for documents

Visibility: GROUP

User: Member of group

	Number:	311424	ver. 2	A report for demonstrating user access rights in the CERN EDMS.	
	EDMS Id:	311424	ver.z	David WIDEGREN	ESTRICTED
	h	n Work		BEBODT	Reconstruction
ĺ,				REPORT	J

Visibility: GROUP

User: Not member of group

311424 v.2	A report for demonstrating user access rights in the CERN EDMS.	In Work
Access denied		

Strict Confidentiality

Strict confidentiality allows to hide the very existence of a document from a non-authorized user.

Visibility: GROUP

User: Not member of group

🝸 EDMS	Home Navigator Search Help EDMS Site Login 📥
EDMS Search Documents	User: GUEST
Document Number 1 : CMS%QN% Title & Keywords 2 : Person : Modified since : (yyyy-mm-dd) Status : ANY Document Type : ANY ANY	Search SCOPE Project Global database Search DISPLAYED Compact listing Extended listing Extended listing SORTED BY Number Status Person Doc. Type
Search result 0 documents found	
Nothing found. Sorry	y !

Who has access to a document?

By clicking on the Access Rights tab, one can see who has access and who can carry out the next change of status

Summary Sub-I	Documents Approval	& Comments	sed in Access Rights	Versions & other info			
View:	Overview		iled rights	Basic rights			
Read access g	ranted to						
The whole \	Norld (public D	ocument)					
Write access							
Owner of th	e Document						
		Rach	el BRAY				
Group EDMS	S-SERVICE Sho	w					
Delete access							
Owner of th	e Document						
		Rach	el BRAY				
Group EDMS	S-SERVICE Sho	w					
Next Status ch							
Persons allo	owed to perform	n the next	change of Stat	us Show			
Disclaimer							
				eters such as the D in the footer of this		the Document's l	fecycle.

The document history is kept

All actions, such as for example creation, file uploads and status changes are logged and securely stored in the system.

Thanks to the history log it is possible to see who did what and when.

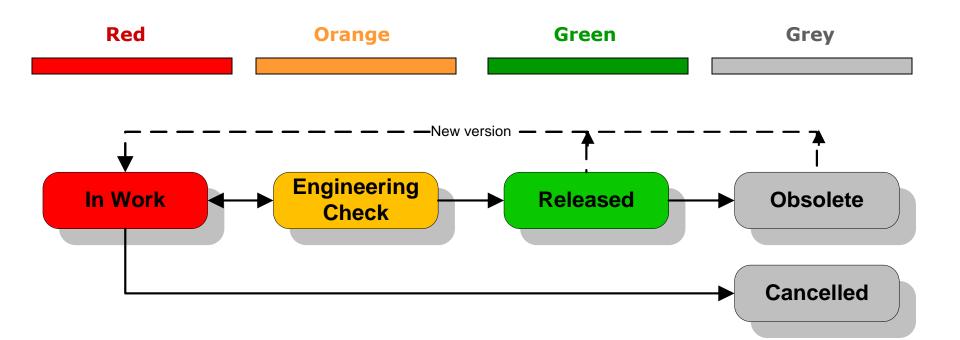
Full History of this ve	rsion	
2004-12-06 12:13:06	Caroline CAZENOVES	Document registration
2004-12-06 12:13:23	Caroline CAZENOVES	simple update
2004-12-06 12:13:23	Caroline CAZENOVES	Previous version set to old
2004-12-06 12:14:36	Caroline CAZENOVES	delete LHC-LBA-ES-0004-00-12draft.doc
2004-12-06 12:14:42	Caroline CAZENOVES	delete LHC-LBA-ES-0004-00-12draft.pdf
2004-12-06 12:17:18	Caroline CAZENOVES	simple update
2004-12-06 12:18:13	Caroline CAZENOVES	initial check-in LHC-LBA-ES-0004-00-13.doc
2004-12-06 12:18:13	Caroline CAZENOVES	insert LHC-LBA-ES-0004-00-13.doc
2004-12-06 12:18:14	Caroline CAZENOVES	initial check-in LHC-LBA-ES-0004-00-13.pdf
2004-12-06 12:18:14	Caroline CAZENOVES	insert LHC-LBA-ES-0004-00-13.pdf
2004-12-06 12:18:23	Caroline CAZENOVES	Status change from In Work to Engineering Check
2004-12-06 12:19:18	Caroline CAZENOVES	Notification Show
2004-12-07 05:06:09	EDMSBATCH	Batch notification Show
2004-12-10 17:12:19	Caroline CAZENOVES	Status change from Engineering Check to Eng. Check Closed
2004-12-10 17:12:30	Caroline CAZENOVES	Status change from Eng. Check Closed to Under Approval
2004-12-10 17:13:27	Caroline CAZENOVES	Status change from Under Approval to Approval Closed
2005-01-17 12:05:18	LHC Baseline ADMINISTRATOR	Status change from Approval Closed to Released
2005-01-24 05:03:45	EDMSBATCH	Batch notification Show

EDMS Local Administrators

EDMS Portal				Help Login - <i>GUEST</i>
PROJECTS 🗸	DOCUMENTS 🗸	EQUIPMENT 🗸	SAFETY 🗸	Search
	1 Aller	AL CAN		
	🗾 🛃 🛃 ED			EDMS Portal Navigator Search Help News L
	Engineer Lo	cal administrat	tors	Search User: GUE
	Linginicei			
	211	AB Departmen	ADMINISTRATOR	lhc.baseline@cern.ch
		PS	Administrator	
	*If you		(INACTIVE)	<u>ps-support-edms@cern.ch</u>
The lot	1 1 1		BAILLY	Patrice.Bailly@cern.ch
		Madeleine	BRUNO	<u>Luca.Bruno@cern.ch</u> Madeleine.Catin@cern.ch
USEFUL LINKS			DUBOURG	Sylvia.Dubourg@cern.ch
Request an EDMS Ac	count		GERMAIN-BONNE	Ludovic.Germain-Bonne@cern.ch
 Password Lost 	booant	Detlef	KUCHLER	Detlef.Kuchler@cern.ch
			LE ROUX	Pascal.Le.Roux@cern.ch
INFORMATION			LUDWIG	<u>Michael.Ludwig@cern.ch</u>
			NOELS	<u>Cecile.Noels@cern.ch</u>
 More Info About the 	EDMS Service		NOULIBOS	Remy.Noulibos@cern.ch
			RIVOIRON	Delphine.Rivoiron@cern.ch
 Local administrators 		Zomitsa	ZAHARIEVA	<u>Zornitsa.Zaharieva@cern.ch</u>
 Eocal administrators 				
CERN - Europear	n Organization for			
		AEgIS Experin	hent	
			PERINI	<u>Diego.Perini@cern.ch</u>
		ATLAC Meeter	Drojoct	
		ATLAS Master	Project	Kathy.Pommes@cern.ch
		Ratily	FORMES	Rachyar ommes@cent.ch

Approval Processes & Versioning

Release procedures

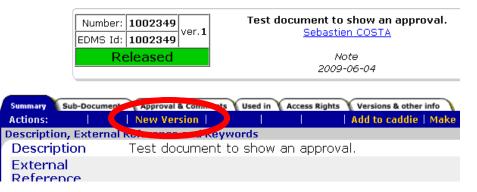


Three kinds of approval

Depending on which release procedure is chosen, the actual approval is done in three main different ways:

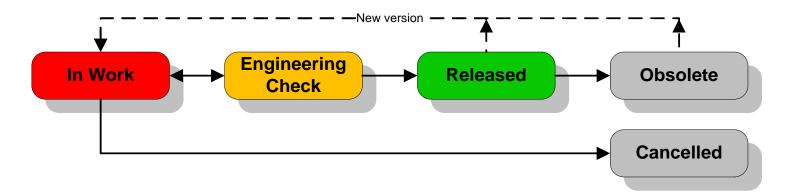
- 1) The document owner approves/rejects it directly. (DOC-OWNER type of release procedure)
- 2) The person who has the proper role (i.e.: PE for Project Engineer) approves/rejects the document.(DOC-PE type of release procedure)
- 3) The responsible person (i.e.: AL for approval leader) launches the formal approval process. (DOC-AL type of release procedure)





Once a document is either in the "Released" or "Obsolete" state it is frozen and cannot be changed.

In order to modify it a new version must be created!



Support Organisation, Help

Central Support

To get help with problems in your daily work contact EDMS.support@cern.ch!

EDMS training courses available through the CERN Training Catalog(HR).

EDMS Service Website & FAQs Click on help link from any EDMS page

Local Support

To help you get started and organise your use of EDMS, contact your EDMS Local Administrators:

(Management of users, groups, contexts and privileges & structure management)





Thank You!



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