EDH from User Point of View

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AS-IDS
CERN – Switzerland
EDH Today

EDH
Electronic Document Handling

- 4812 active users
- Around 1200 different users per day
- Nearly 200,000 Signatures last year
- New document any 20 seconds

Maintained and Developed by:
- 2 Staff Members
- 1 Project Associate
- 3 Students
World Wide Web

- No Local Installation
  - Browser is standard on most platforms

- Low Requirements

- Global Access
  - Accessed from 49 different countries
  - ~40,000 Hits per day

- Blueprint “e-business” System
Workflow in Action

Material Request

Fields with asterisks (*) are obligatory and must be filled in.

<table>
<thead>
<tr>
<th>General Description</th>
<th>Experimental Equipment</th>
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</thead>
<tbody>
<tr>
<td>Requestor</td>
<td>John Doe (AC-EDS)</td>
</tr>
<tr>
<td>Delivery Location</td>
<td>6th floor</td>
</tr>
<tr>
<td>Requested Delivery Date</td>
<td>22, 23, 2000</td>
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<tr>
<td>Delivery Comments</td>
<td></td>
</tr>
<tr>
<td>Budget Code</td>
<td>16135</td>
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<table>
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<tr>
<th>Qty</th>
<th>Unit</th>
<th>Item</th>
<th>Comments</th>
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<tbody>
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<td></td>
<td>59.75</td>
<td>42.00</td>
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Total: $1,398.00

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Workflow in Action
Workflow in Action
Security

- HTTPS, AIS Login
- EU directive on electronic signatures
  - Some countries adopted already
- Team Code Blocking
New Document Requirements

- Workflow (Several signatures)
- Transfer to corporate databases
- Cost / Benefit
- User population

How: Ask AS-OP
Future

- More Procedures
- 24h Availability
- Team Code Hierarchy
- Users without CERN ID
Thank You

For More Information

Browse to: http://ais.cern.ch/apps/edh

Questions / Help Needed?

Contact AIS Support*: ais.support@cern.ch,
(or phone +4122-76 79933)

* Dedicated service for all questions about
Administrative Information Services applications