Action List of the 96th meeting held on 15 June 2012

CERN, GS Department (I. Mardirossian)

• To continue improving the CERN Hostel booking procedure and to establish a long-term waiting list.

• To add a new shuttle stop for the airport shuttle service (circuit 4) in front of the CERN Hostel.

CERN, User’s Office Head (D. Chromek-Burckhart)

• To follow up the registration of users with long names and to investigate the possibility of setting a preferred name in consultation with the Cards Service.

CERN, PH Department (J. Salicio Diez)

• To investigate on possibilities for pre-booking of bikes.

CERN, Library Head (J. Vigen)

• To install 3 Linux PCs in the CERN Library.

ACCU Delegates

• To send examples of Service Desk tickets, which are unsolved for a long time, or which were solved in an unsatisfactory way.

• To remind their users of filling the Hostel questionnaire until end of July.