

## The Digital Journey

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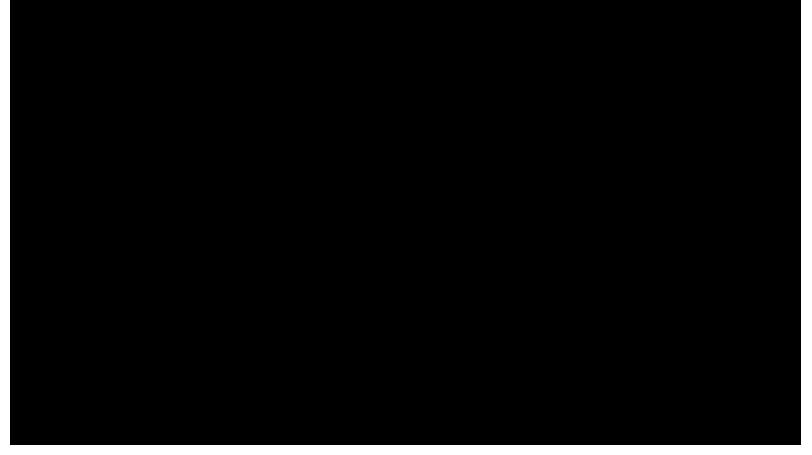
## **Our Digital Journey**



- 1. Guardian overview
- 2. Recruitment market
- 3. Strategy
  - a) Response
  - **b)** Innovation/Data/Mobile
- 4. Intelligent targetinga) Professional networksb) Social media

## The Guardian has an 'open' strategy





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## The Guardian has an 'open' strategy



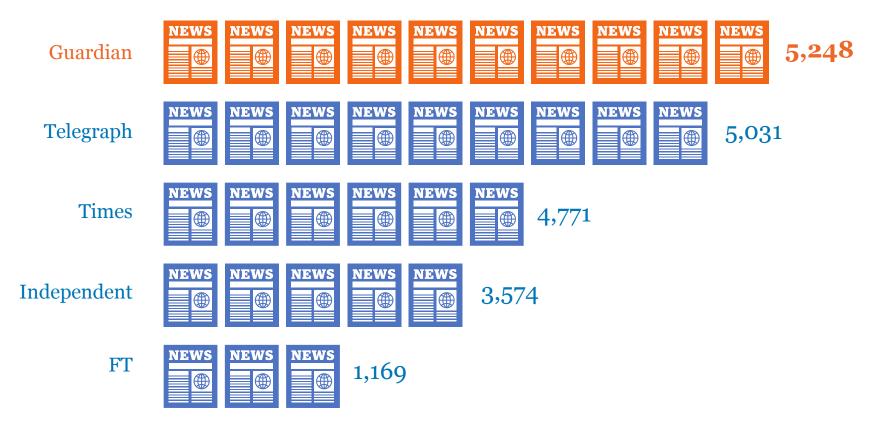


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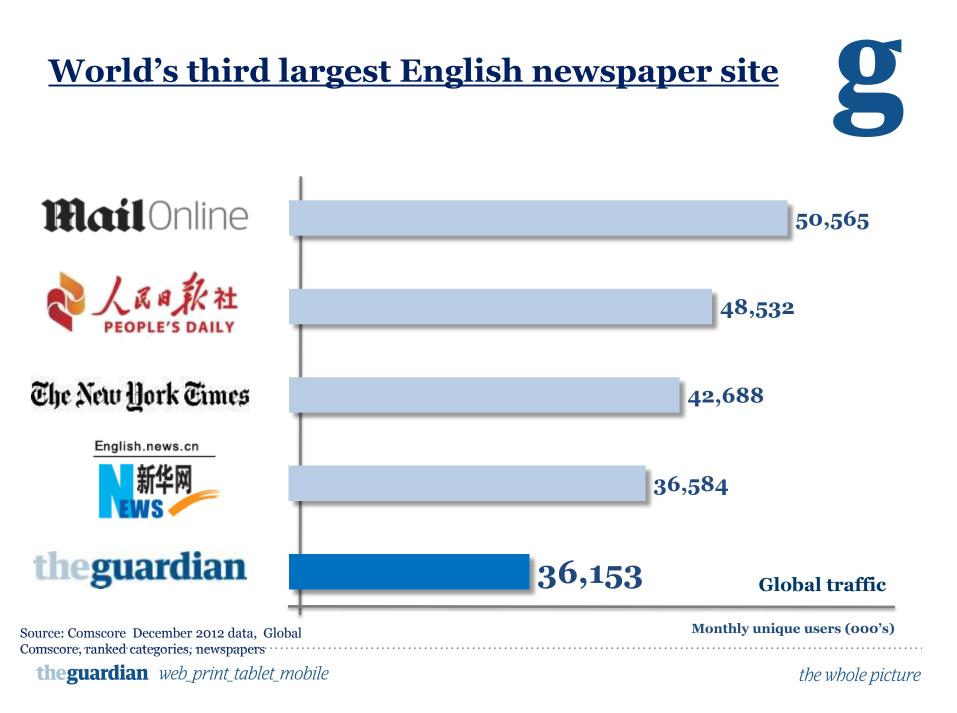
Largest UK quality news brand



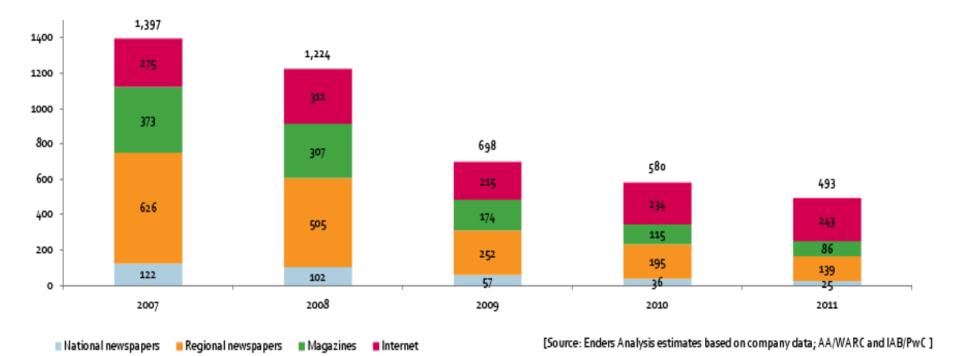
# Weekly reach of UK adults across print and desktop (000s)



Source: NRS PADD September 2012 theguardian web\_print\_tablet\_mobile







## **Recruitment market in decline?**

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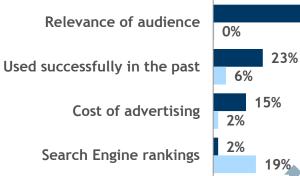






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## But criteria for selecting a job site unchanged



Number of unique users

Highest profile marketing

Number of vacancies on the site

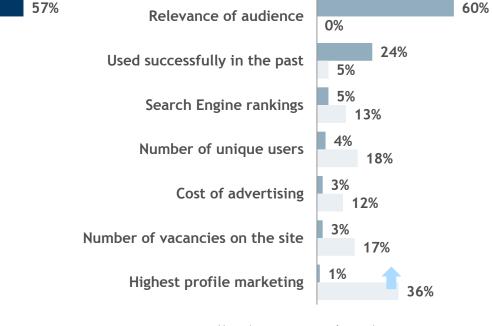
### Client

2%

1%

0%





Most important Least in

Least important

23%

24%

24%

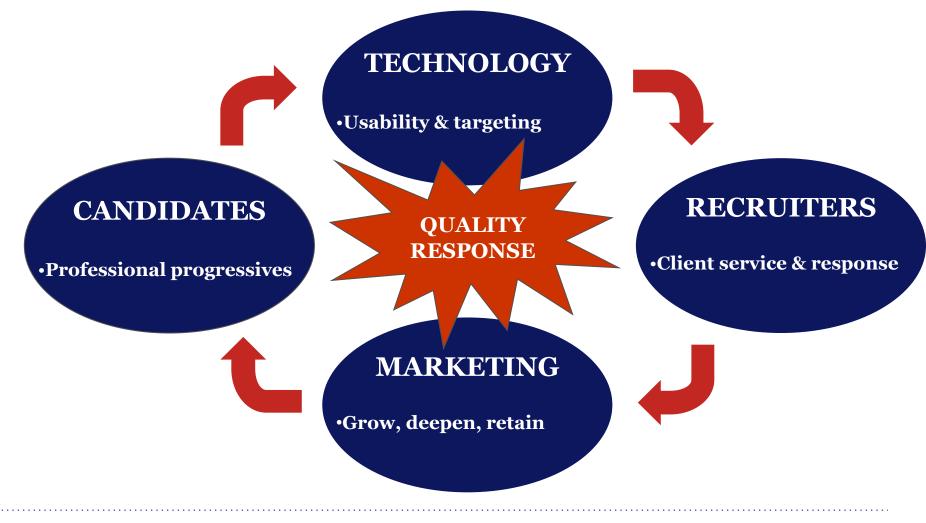
Most important Least important

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## We are up-scaling our response operation



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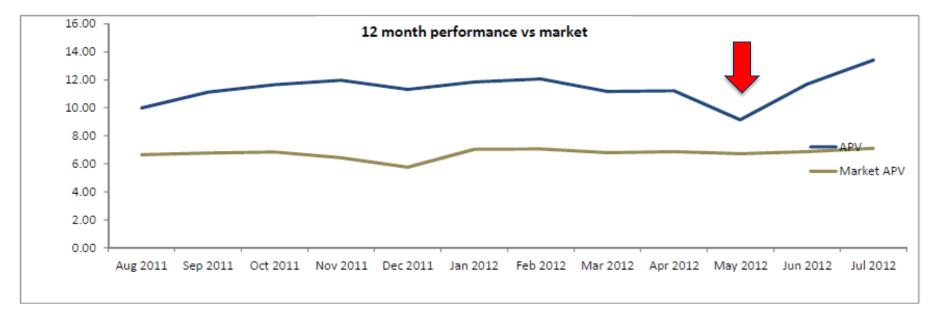






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# Applications up 20% and outperforming





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## NPD to increase UX and conversion



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## Jobs is data-driven business

### Quant and qual research to uncover user needs



## Story 3: Mobile vs Desktop



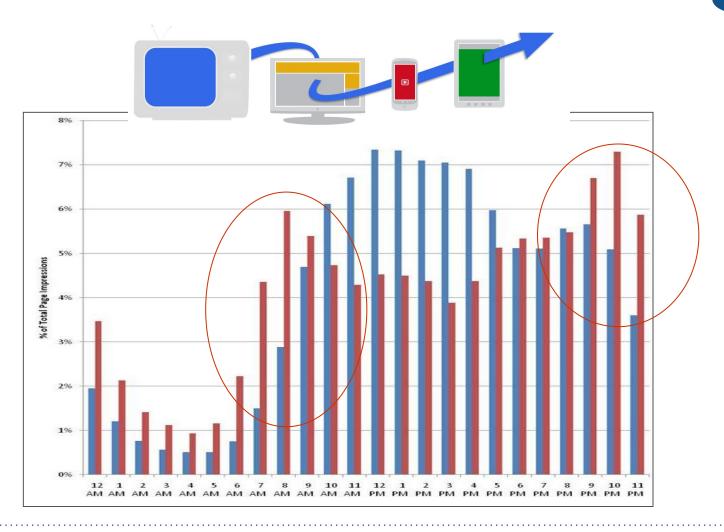
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# Digital job hunting is multi-device experience



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## **Guardian Mobile Recruitment**

## Mobile recruitment technology with ATS integration

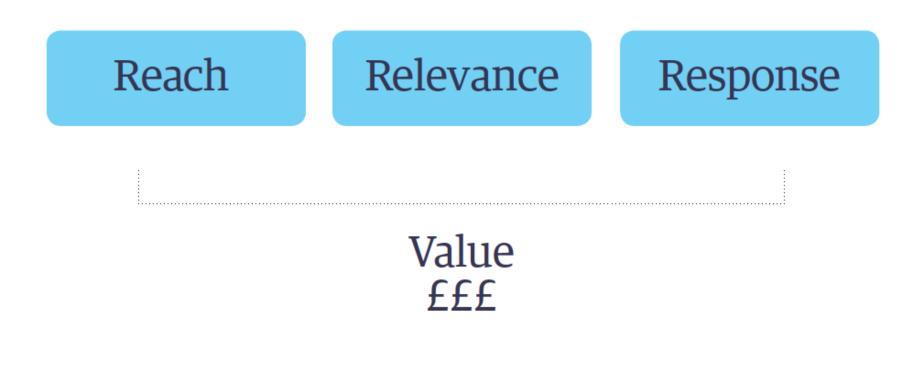


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# What advertisers want is still the same



Reach | Relevance | Response

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## 29m UK workforce July 2012



30% 'active job-seekers'

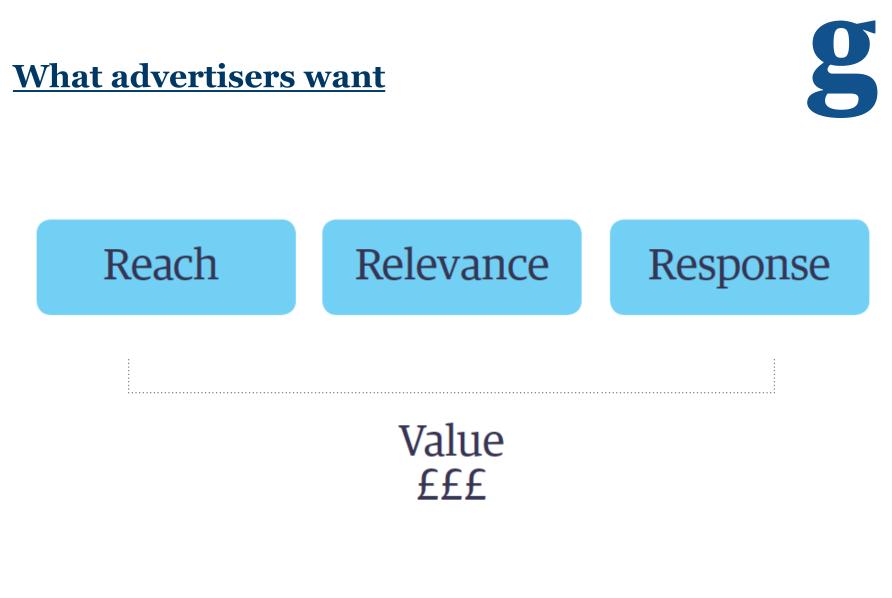
37% 'job receptives'

33% 'job satisfied'

Reach | Relevance | Response

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Office of National Statistics / DWP



Reach | Relevance | Response

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## **Reach - through: 'Audience Match'**





Reach | Relevance | Response

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# 15 Networks

## 300,000 members



Reach | Relevance | Response

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A collection of the best independent blogs and websites across the UK







Guardian.co.uk 11 million

> Guardian Select 5 million

Guardian Professional 224,000

Guardian Jobs 970,000

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Reach | Relevance | Response

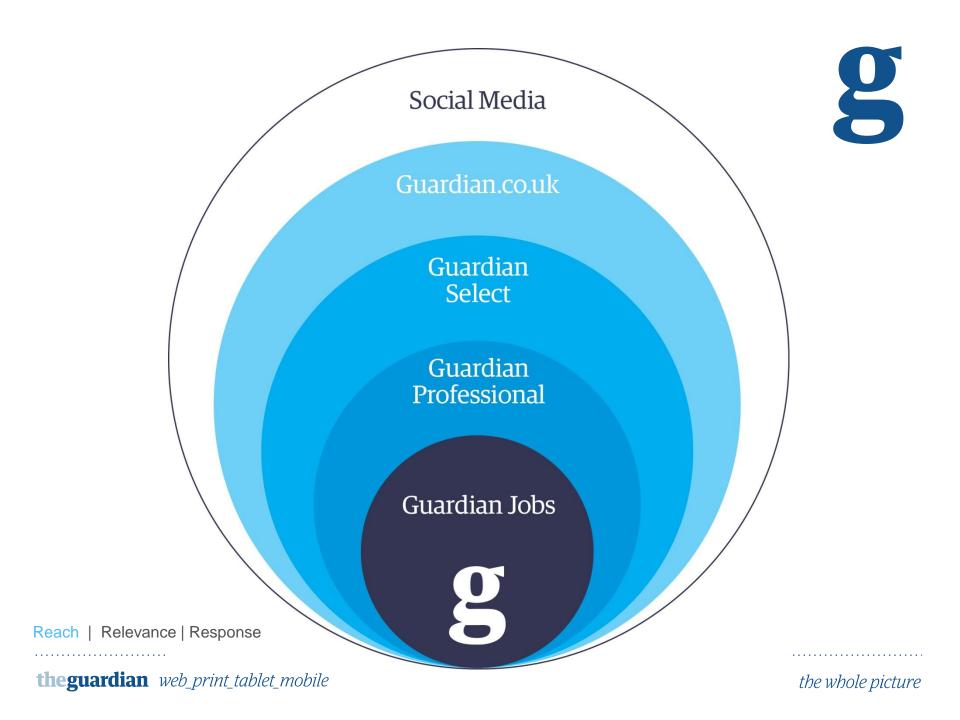
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Plenty of big digital networks out there...



## So why are we different?

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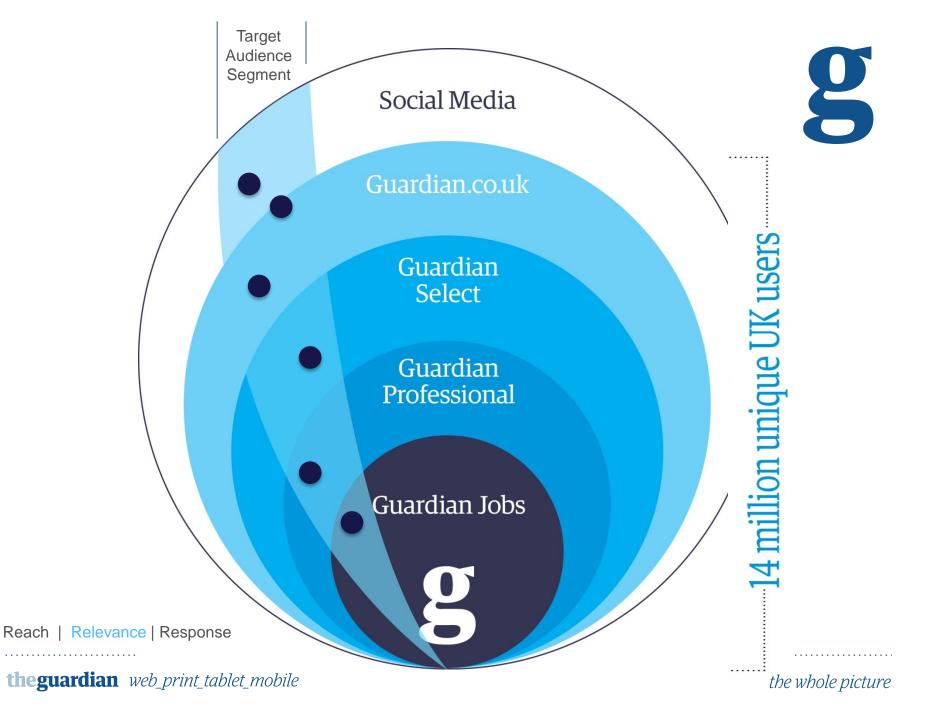




Through:

- -Multiple Data Sources
- -Technology (in-house and partnerships)
- In house dedicated performance team

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## **Our selection of Audience Match segments**



<b>Government &amp; Public</b>	Overseas
Central Government	Charities
Civil service	Education
Local Government	Environme
Public Leaders	Fundraisin
Government Computing	Diversity
Finance	Graduate
Environment	MBA
Housing	Schools
Social Enterprise	Senior Exe
Sustainable Business	Sustainable
Courses	TEFL
UK	Charities & D Profit
Overseas	Voluntary
Student	Volunteeri
Health	Fundraiser
Nursing	Housing
Health Management	Trustee
Health	Arts and H

nvironment undraising iversity raduate BA chools enior Exec istainable Business EFL rities & Not for it oluntary sector olunteering indraiser ousing ustee rts and Heritage

Commercial Retail Retail management Sales Publishing Journalism Marketing Media IT & Tech SME Law PR Finance Energy **Social care** Social Care (general) Adult CYP Elderly

Graduates Careers HR Training Environment Senior Exec (£100k +) Admin SME

All sector

#### Education

**HE Lecturer HE Support** Teachers Research & Academic Education FE Teaching Support

Reach | Relevance | Response

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## <u>Professional Networks – 300k members</u> <u>across 16 Networks</u>



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## **Professional Networks**

guardianprofessional

### publicleaders network

#### Type of organisation

Public sector

Please select the option that most closely describes your current position '

Please Select	*
Please Select	
Elected member/parliamentarian Trustee CEO Daputy CEO Director Senior manager Manager Officer Front line staff Administrator Other - please specify	sponsibility *  Education/Skils/Learning Employment Health/Well-being Culture/Leisure/Sport Culture/Leisure/Sport Culture/Leisure/Sport Curporate Services Audit Policy Technology
Political liaison     Commerca/Trade     Social Services/Welfare     Constitution/Democratic     rocess/Scrutiny	Research     Partnership and collaboration     Security     PropertyEstates Managemen     Other - please specify

#### Would you like to receive:

- Updates including news, special offers and content previews
- Monthly wrap-up catch-up on all the content you might have missed
- Gifts and vouchers in return for joining our panel and taking part in occasional surveys
- Job alerts
- Information on career development
- □ Information from third-party companies with products and services that may be of interest to you

We would like to keep you informed of other products and services related to the Guardian Public Leaders. Network. Please tick here if you do not wish to receive this information.

#### guardianprofessional

#### publicleaders network

#### Type of organisation \*

Public sector	* ]
Please Select.	
Public sector Private sector	option that most closely describes your current position '
Third sector Other	M.

#### Please select your area(s) of responsibility

Environment/Sustainability
 Housing/Regeneration
 Tower and benefits
 Travel/Transport
 Orient/Housing/Law
 Markachg/Communications
 Finance
 General administration
 HR
 Political limiten
 Communicatificate
 Constitution/Democratic
 process/Security

Limployment
 Health/Well-being
 Culturel-eisure/Sport
 Culturel-eisure/Sport
 Culturel-eisure/Sport
 Culturel-eisure/Sport
 Culturel-eisure/Sport
 Audr
 Pelicy
 Ischnology
 Ischnology
 Research
 Partnership and collaboration
 SecurityEstates Management
 Orber-pissae spechy

Education/Skills/Learning

Type of organisation – e.g Law firm
Seniority
Areas of responsibility e.g Legal
Location
Are they an active job seeker?





## **But not everyone is a member**

## 300,000 members/36,000,000 global users

## Combining member data with online data

**IP addresses** Firm details help clarify target user



Keywords contained within an article, relevant to the job sector, provides a degree of certainty to target the user.

Search terms used online

A cookie is then created on the user's computer ensuring that when the user next visits the **Guardian network** he or she is served job ads for the relevant positions using behavioural targeting technology.



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## How are these sets defined?

## User domains + sic codes:

cliffordchance.com linklaters.com freshfields.com allenoverv.com dlapiper.com lovells.com herbertsmith.com slaughterandmay.com eversheds.com ashurst.com nortonrose.com simmons-simmons.com cms-cmck.com siberwin.com pinsentmasons.com addleshawgoddard.com blplaw.com bakermckenzie.com

# Example target set = LAW

### Viewed guardian.co.uk sections:

#### /law

/law/afua-hirsch-law-blog /law/baby-barista-blog /uk/series/justice-on-trial /commentisfree/libertycentr al

/law/series/guardian-legalnetwork law/series/the-bundle

#### Keyword tags: 'Law''Legal' 'Contract Law' 'Civil Law' 'Property Law' 'Contract Law' 'Religious Law' 'Constitutional and Administrative Law' 'New Media Law' 'Media Law'

+

**Jobs category** jobs.guardian.co.uk/ jobs/legal

#### Search terms Law jobs Legal jobs Law Solicitor Legal etc

-

Targetedcookie

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## Geo-targeting by country, TV region or town.



#### LITIGATION EXECUTIVE

Employer	NATIONAL UNION OF TEACHERS
Posted:	13 February 2013
Ref:	LU03
Location:	Central London
Industry:	Legal , Government & Politics - Trade Associations
Contract:	Contract
Hours:	Full Time
Salary:	Commencing salary £32,869 per annum
	Visit website
	(this will open in a new window)

#### < Back to search



Commencing salary £32,869 per annum

NUT Litigation Unit, HQ, London WC1

LITIGATION EXECUTIVE

Maternity Cover

The National Union of Teachers is at the forefront in the provision of services to members in the fields of education law, legal assistance and advice for members on the many issues which arise in their professional lives. This includes a successful Litigation Unit, operated by a small team of Litigation Executives who conduct primarily personal injury claims and litigation in the name of the Union's Senior Solicitor.

We are seeking a fully qualified Litigation Executive with CILEx Professional Diplomas in Law and Practice at Levels 3 and 6 or equivalent professional qualification to cover a period of maternity absence commencing from around



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## This all relies on our assumptions of who your candidates are.

### What if we are missing things out?

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### We can now find people who look EXACTLY like your last applicants



• We track 1,000 applicants to legal roles anonymously across 100 million websites and analyse their behaviour across 600 points of data.

Behaviours such as:

- -URLs
- -Content
- -Analysis of the page
- -Interactions with the site
- -Page flow
- -Site flow
- -Dwell time
- -Page depth
- –Time of day
- -Browser



It's your audience. We just find it.™

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- You are left with a segment of users that are almost identical in their online behaviour to your previous job applicants.
- When someone matching this criteria lands on guardian.co.uk or one of our partner sites we show them your latest Law job.
- Every time it does this, it learns from the successes of previous campaigns and refines the following targeting segments.

Why do recruiters care?

Help them get in front of a high calibre audience they would otherwise have to pay head-hunters to target.



It's your audience. We just find it.™

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### •How does Social Media fit into this picture?

## •Should a media company operate on Social Media?

## •Why would a company with 70 million monthly users need to be on social media?





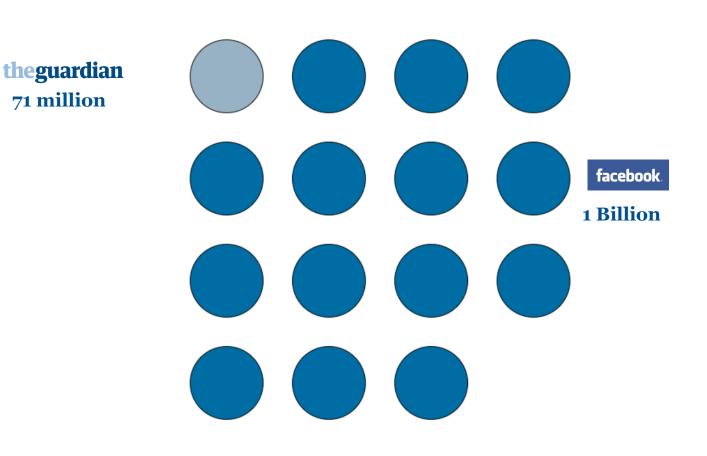
### WHY THE FUCK IS THERE A GUARDIAN APP ON FACEBOOK WHEN THEY HAVE THEIR OWN FUCKING WEBSITE

9 Oct via web

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<u>Guardian extends both reach and targeting by</u> <u>using Facebook and other platforms.</u>





### <u>Enables us to do more targeted activity.</u> <u>We can send Law Jobs out to these people</u>

- Guardian Law Facebook Page 6,000 likes
- Guardian Law Twitter Following 37,000 followers
- The Bundle subscribers 8,000 subscribers

The Bundle		-	~			
🔝 Webfeed		-	and the second s			
About this series	Most recent					
Sign up to The Bundle for Bar weeks, busin and an advantage of the second second guardian could be advantage of the guardian could be advantage of the second second second second developments from the advanced second second second biblios every second.		<u>.</u>	Assaults on access to justice - and the supreme court on YouTube			
			25 Jan 2013: Register to receive our free weekly email newsletter containing the best bits from Guardian law and around the web			
	Bill of rights, Leveson's arbitral arm and our law 2012 quiz 21 Dec 2012: Register to receive our hew westy areas newsietter containing the best bits from Guardan law and around the west Whole-life tariffs, human rights and Leveson					
				DU	10 Dec 2012: Register to receive our free weekly email newsletter containing the best bits from Guardian law and around the web	
				Consulting on contempt, Leveson and UK bill of rights		
	30 Nov 2012: Register to receive our free weekly email newsletter containing the best bits from Guardian law and around the web					
	Secret courts, judicial review changes and libel reform					
	19 Nov 2012: Register to receive our free weekly email newsletter containing the best bits from Guardian law and around the web					
	Pro bono, law fairs and BNP bus drivers					
	12 Nov 2012: Register to receive our free weekly email newsletter containing the best bits from Guardian law and around the web					





# Wers

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Linked in.

### We run targeted ads on Linked in



- Job function e.g. Legal
- Job title e.g. Lawyer
- Location e.g. UK London
- Company name e.g. e.g. Clifford Chance
- Company Industry –e.g. Legal
- Skillset e.g. criminal Law
- Group membership –e.g. UK solicitors

### We run targeted ads on Facebook



- Interests Law
- Job titles Lawyer
- Company names Slaughter and May
- Locations London
- Connections People who have liked the Guardian Law Facebook page and their friends.

### Next phase of targeting on Facebook

- Who Works Where
- Facebook Custom audiences
- Using our member data such as email addresses to target users when they are on Facebook.
- e.g. the 8,000 subscribers to The Bundle.

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### So what?



• We put your roles in front of relevant candidates that you would otherwise have to use head-hunters for.

• We even help you reach those candidates on Social Media through our technology and expertise.



- Approaching 500,000,000 recruitment page impressions for over 1,000 recruitment campaigns.
- One of our most successful product launches















English







**X**<sup>™</sup> RBS

The Royal Bank of Scotland









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- Work with us to help you recruit staff in Europe or the UK?
   Grab me
- Work with us on a cost per hire/cpc model?
  - Grab me
- See some case studies
  - Grab me
- Let us build a mobile enabled recruitment site for you?
   Grab Nigel
- Strategic Partnerships?
  - Grab Nigel

### Perfect. You have roles that are vacant.

### We have readers who aren't.

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To talk to the best candidates, talk to us. guardianjobs

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