

Fire and Rescue Service - NEEDS

- ◆ **ALERT** (How are we informed) → *CSAM, Red phones, 74444, verbal, others?*
- ◆ **INFO IN** (Which incident, Where, Persons involved, Risks) → *SCR on paper sheet*
- ◆ **ACTION/RESPONSE** Which means (firefighters, vehicles), which incident command, which information Section Leader on duty, then if needed, Operational Manager on stand-by duty and/or Operational Leader on stand-by duty, depending on the importance of the incident → *Incident Command & Control procedure.*
- ◆ **CONTACTS** (persons/services to be contacted) (How the persons concerned are contacted; how the persons/services concerned are identified)
→ *based on lists, experience, FRS data base to be improved.*
- ◆ **COMMUNICATION (IN-OUT)** (SCR, CCC, FRS staff engaged and, where needed, other services engaged → *radio-network, cell phones, telephones (74444, red phones).*
- ◆ **INFO OUT** (where needed, TSO, DSO, Crisis management, hierarchy, etc.) → *telephones, emails, notifications*□
- ◆ **DEBRIEFING** (?), **REPORTING** (FRS response reports) → *Snow, RETEX* (?).

Fire and Rescue Service **TOOLS**

- ◆ CSAM AL-3 → *dead-man, emergency stop, evacuation, fire, flood, gas, lift, pollution, red-phone.*
- ◆ Snow support/assistance requests and FRS response reports
→ *following FRS emergency responses.*
- ◆ EDMS/SharePoint FRS documentation

→ *including FRS response procedures, instructions, plans* □
- ◆ Log-book <http://cern.ch/scr> On going IS 37, displayed, SFDIN, EVAC (SMS 3h55, 4h)
- ◆ GIS Portal
- ◆ InforEAM (?)
- ◆ Emails (?) (to be completed, if needed).