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## A Comprehensive Approach to Tier-2 Administration

*Monday 14 October 2013 15:00 (45 minutes)*

Liverpool is consistently amongst the top Tier-2 sites in Europe in terms of efficiency and cluster utilisation. This presentation will cover the work done at Liverpool over the last six years to maximise and maintain efficiency and productivity at their Tier 2 site, with an overview of the tools used (including established, emerging, and locally developed solutions) for monitoring, testing, installation, configuration, ticketing, logging, and administration, along with the techniques for management, operations, and optimisation that tie them together into a comprehensive, scalable, and sustainable approach to Tier 2 administration.

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