Users’ Office News

• Changes to the validity of French host state documents
• Email reminders

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Changes to the validity of French host state documents

The French Ministry of Foreign Affairs (MAE) aims at reducing the number of invalid French residence documents in Europe and beyond.

In spite of regular reminders, too many Users do not return their residence documents when leaving. CERN is obliged to declare them as ‘not returned’ to the MAE. In consequence, the MAE now took action:

French resident card

- In the past: the date of validity of French resident cards was set to the maximum of 5 years
- New is: date of validity of French resident cards is set to the contract end date + 1 month
- The delay for receiving the card can take up to 3 month
- This new practice can have implications on those family Members of the Personnel (MP) who are subject to visa restrictions when wanting to travel abroad. MP’s can travel with their valid Swiss Card.

Together with the Service of the relations with the host states we are seeking for obtaining better solutions from the French MAE.

101th ACCU Meeting 11th of July 2013 - Users' Office - D. Chromeck-Burckhart
Automatically generated reminders

- Users receive a series of automatically generated reminders when their contract end date approaches.

- The first reminder from the Users’ Office is generated 28 days before the contract end date.

- The first reminder from IT is generated 2 months before the contract end date, reminding the person that his/her computing account will be closed. This mail generates considerable confusion amongst the Users.

Proposal:

- Request IT to suppress the generation of the email sent 2 months ahead
- And to align the first reminder with the one from the Users’ office 28 days before the end of contract date

This request will be put forward to IT unless ACCU members disagree.