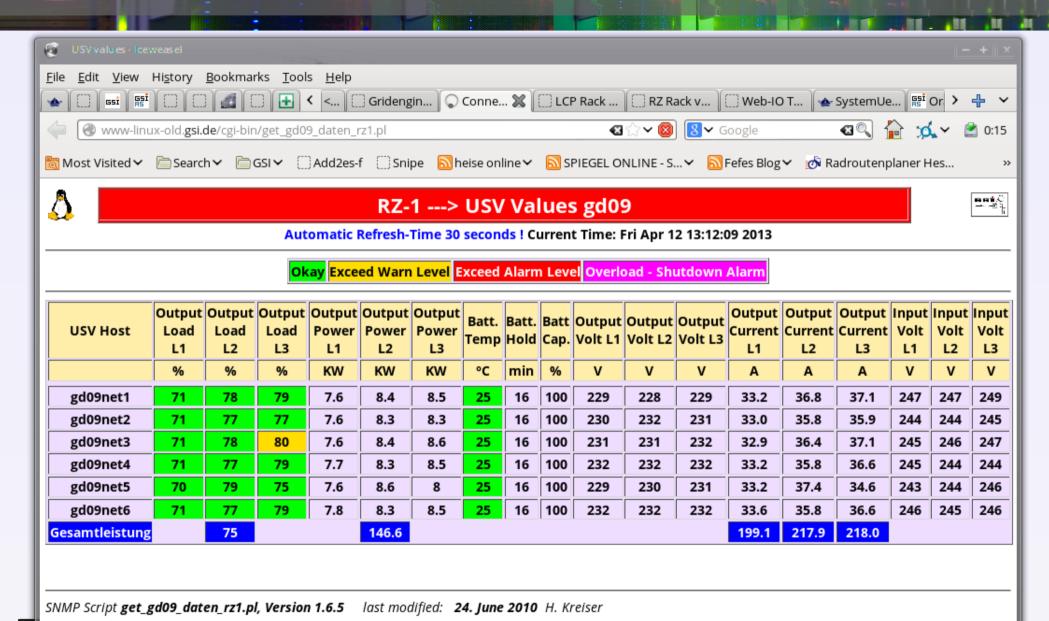
GSI monitoring amalgamation

Christopher Huhn
GSI Helmholtzzentrum für Schwerionenforschung
C.Huhn@gsi.de

Hepix Bologna 19-04-2013



GSI monitoring showroom



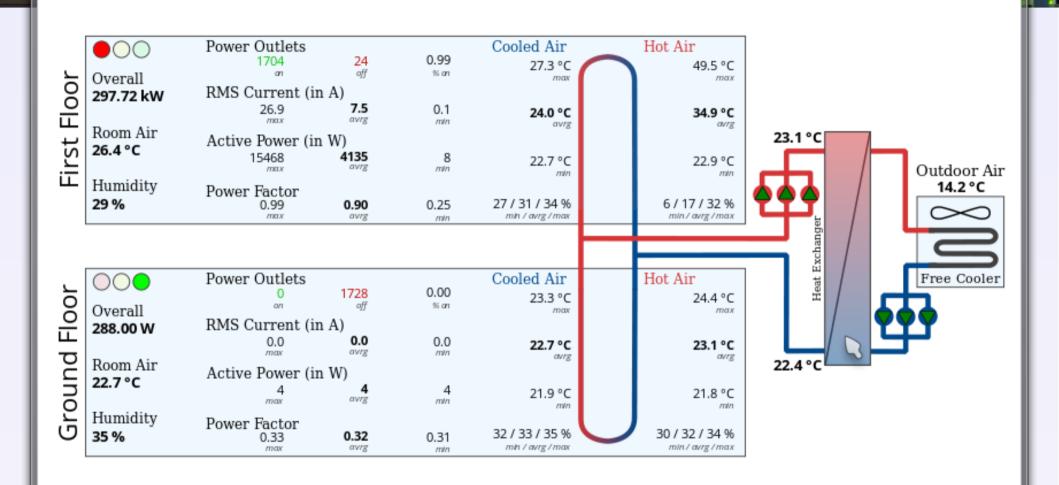
Mail Address: H.Kreiser (at) gsi.de

GSI Minicube Monitoring

Help

Overview

Ground Floor First Floor



Update requested: 12.4.2013 13:54:06 Time of data: 12.4.2013 13:54:02 Age of data

(dd:HH:MM:SS): 0:00:00:04

Frankfurt Institute for Advanced Studies (FIAS) and GSI Helmholtzzentrum für Schwerionenforschung, 2012 – Torbjörn Klatt. Based on work by Jan de Cuveland and Matthias Bach (FIAS 2011)

SGE Farm Monitoring

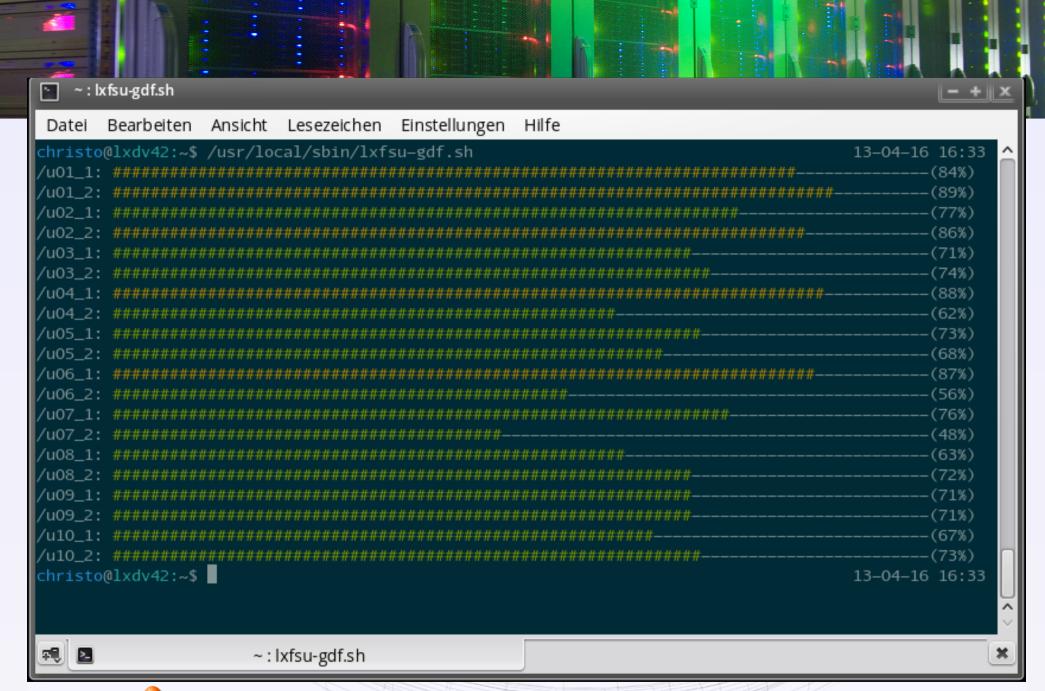
Queue Status - Icarus

QUEUE	default	RUN	873	RES	0	AVAIL	759	TOTAL	1648
QUEUE	grid	RUN	0	RES	0	AVAIL	1648	TOTAL	1648
QUEUE	highmem	RUN	1	RES	0	AVAIL	407	TOTAL	412
QUEUE	long	RUN	408	RES	0	AVAIL	4	TOTAL	412
QUEUE	short	RUN	9	RES	0	AVAIL	1639	TOTAL	1648

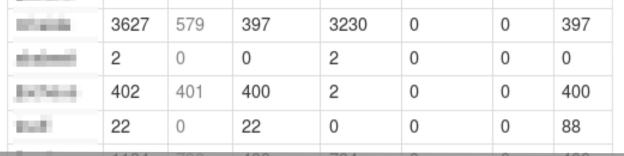
Queue Status - Prometheus

QUEUE	default	RUN	834	RES	0	AVAIL	8100	TOTAL	9144
QUEUE	grid	RUN	0	RES	0	AVAIL	1860	TOTAL	1905
QUEUE	highmem	RUN	494	RES	0	AVAIL	2484	TOTAL	3048
QUEUE	long	RUN	1	RES	0	AVAIL	2975	TOTAL	3048
QUEUE	medium	RUN	3389	RES	0	AVAIL	4091	TOTAL	7620
QUEUE	short	RUN	0	RES	0	AVAIL	8928	TOTAL	9144







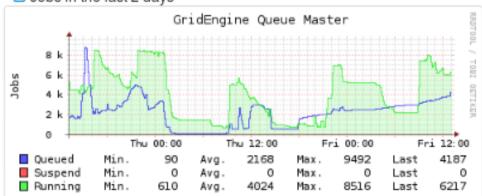




Victor Penso: https://github.com/vpenso/collectd-interface

marking.	655	404	399	256	0	0	399
***	2	0	0	2	0	0	0
political	1	0	0	1	0	0	0
deliner	71	0	0	71	0	71	0
	10	0	0	10	0	0	0
mission of	4	1	1	3	0	0	1
properly	25	0	0	25	0	25	0
610000	2	0	0	2	0	0	0
Bress	3746	3599	3599	147	0	0	3599
Σ	11065	6568	6374	4691	0	96	6539







Some quotes

- · "That's my private and top secret monitoring script!"
- "In fact, without any email mechanism, the current state might be healthier: if [the service] crashes […], the affected boxes might soon be in such a bad shape that at least the users will alarm us…"
- · "I'm ashamed of my poor coding capabilities therefore I keep it to myself."



Taming the beast

- · Problems
 - · Many isolated special purpose monitoring approaches
 - · Alerting by looking at web pages
 - · Alerting by user complaints
 - Shameful
 - · Alerting by Email
 - Overloads admins as well as mail servers
 - Normally no time series collected by these solutions
- · Goal: Centralize monitoring of the whole IT infrastructure
 - · Oops, IT is not that structured and centralized after all
 - · No formal service catalogue
 - · And of course no CMDB
 - · Separately maintained monitoring configuration outdated most of the time



The genius masters the chaos

- · Centralized monitoring for everything effort already started in 2005 (and failed)
- · Design goals:
 - · Focus on anomaly detection and alerting:
 - · Red light == red alert
 - · No failed checks to be considered ignorable
 - · One incident == one alert prevent email floods
 - · Follow general best practices
 - · Integrate with other central IT management systems esp. Trouble Ticket System
 - · Stay modular and generic
 - · Built what is required for the job and nothing more
 - Don't reinvent the wheel
- · Slowly evolved as a "hobby project" by our former head of IT Mathias Münch
 - cf. talk at Open Source Monitoring Conference 2010: http://www.netways.de/index.php?id=2814



Nagios / Icinga

- · "Industry standard"
- · Hepix presentation by Alf Wachsmann at Karlsruhe 2005
- Nagios configuration is complex and has to be consistent:
 Don't maintain it manually generate it!
- · No-red-lights-to-be-ignored-Problem:
 - · How to identify the **really relevant** production services?
- · Obstacle: No suitable CMDB/Inventory/Service catalogue/Configuration Management Systems available at project start.
 - · Are they now?



Nagios / Icinga

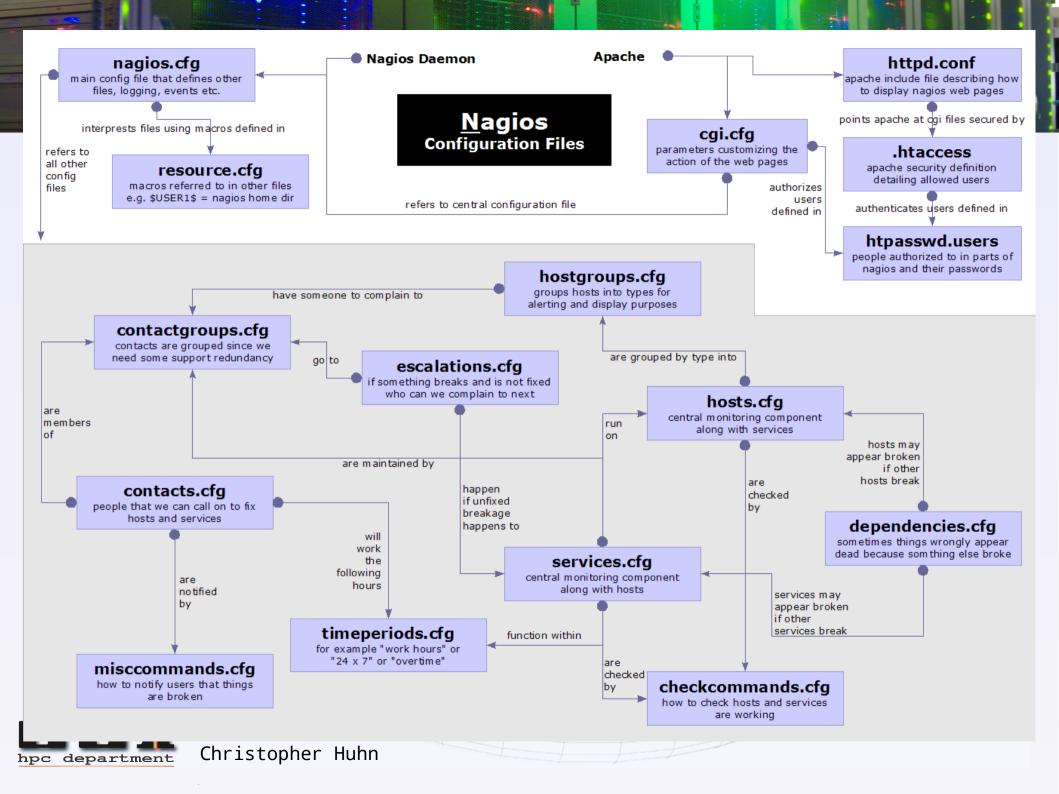
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 Don't maintain it manually generate it!
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Nagios config generator

- · "Making things complicated is easy, making things easy is hard"
 - · Gather the information from the **live service configurations**
 - · Servicegroups are the linchpin of configuration templates
 - · make-orchestrated multi-pass generator:
 - · 2nd pass generator scripts can work on servicegroups defined in the 1st pass etc.
 - Used to add fundamental system health monitors
 - Complemented with service templates
 - · Service, -extinfo, -escalation, host and hostgroup objects are auto-generated
 - · Contact groups derived from Servicegroup nomenclature
 - · e.g. Linux.lustre, Network.layer2, ...
 - · Convention over configuration





Config generator example

```
#!/bin/sh
 define servicegrous for all existing lxi pools by
  quering all possibilities
 $Id$
 pass0.d/Common/functions.sh
for BITNESS in 32 64; do
    for FLAVOR in lenny squeeze wheezy jessie sid; do
        for CLUSTER in lx${FLAVOR}${BITNESS} ${FLAVOR}lust${BITNESS}; do
            if double lookup $CLUSTER.gsi.de \
                  servicegroup for service Linux. $CLUSTER 'sanity'; then
                # notify TTS about outages of lxi's:
                service_escalation Linux. $CLUSTER sanity 24x7
            fi
        done
    done
done
```

Config generator example



Interfacing with OTRS

Config Einstellungen: SystemMonitoring -> Core::PostMaster

PostMaster::PreFilterModule###1-SystemMonitoring:

Einfache Email Schnittstelle zu System Monitoring Suites

- Nagios alerts → OTRS gateway
 - · Via service escalations
 - Email notifications sent to the proper Queue addresses for all state changes
 - Ticket opening and closing handled by OTRS filters
- Nagios contacts and contactgroups to be derived from OTRS agents and queue settings
- No back-channel for acknowledgements yet

Schlüssel	Inhalt	
ArticleType	note-internal	Löschen
CloseActionState	closed successful	Löschen
ClosePendingTime	172800	Löschen
CloseTicketRegExp	OKJUP	Löschen
DefaultService	Host	Löschen
FreeTextHost	1	Löschen
FreeTextService	2	Löschen
-romAddressRegExp	racle nagios@gsi.de	Löschen
HostRegExp	*e/(+b/./+b/./+k	Löschen
Module	Kernel::System::Post	Löschen
NewTicketRegExp	CRITICALIDOWNIWARI	Löschen
SenderType	system	Löschen
ServiceRegExp	\s*Service:\s+(.*)\s*	Löschen
StateRegExp	\s*State:\s+(\S+)	Löschen



Network topology: Netdisco

- Introduced by Wolfgang Friebel at last Hepix in Beijing
- Discovers the layer2 network topology via SNMP, CDP etc.
- Data source for network device servicegroups
 - And host dependency information
 - Only for network devices for now
 - Data grabbed by direct queries to PostgreSQL DB of Netdisco



Wait, SNMP?

- · Simple? Network Management Protocol
- · Methuselah: Defined 1988 (RFC 1067)
- · SNMP natively supported by:
 - Network devices
 - including Infiniband switches. WiFi Aps, ...
 - · Infrastructure devices: UPSs, PDUs, temp sensors
 - Printers
 - · Linux (net-snmp)
 - · Windows



Extending net-snmp

- · Pass/pass persist calls an arbitrary program
- · AgentX talks to an independent sub-agent
- Existing netsnmp subagents: Lustre, LSI Megaraid, Libvirt, LSF, ...
 - · Custom developments at GSI: Cfengine "last seen", 3ware RAID health check, Postfix mailqueues, ...



Security is Not My Problem

- · Version 2c:
 - · shared secret "community string" transferred in plain text
 - · Simple Network Management? Protocol
 - · Disable write-access
 - IP-based access restrictions via tcpwrappers +
 Firewalls
- · Version 3:
 - · (Too)? complex to setup



Collecting SNMP data

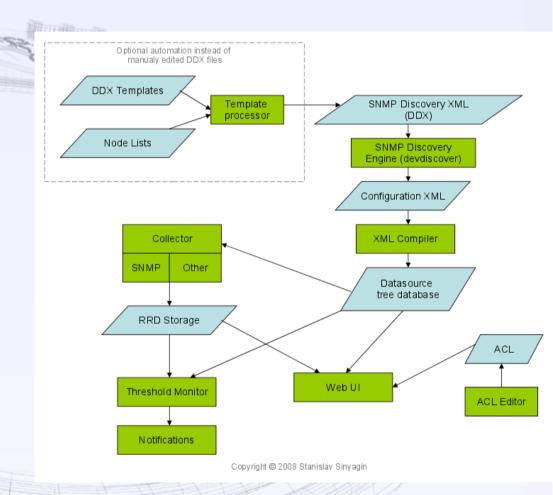
· Torrus

- · Efficiently collects data via SNMP and stores the time series in RRD files
 - · Used disk space predictable from amount of data sources
 - · does not increase over time
- · Mature project started 2004
- · Claims to collect > 1 million SNMP metrics on a single box
 - · Granularity: 5 mins
- Some AJAX interactivity added to RRD graphs by a student
- · Currently collecting ~ 55000 values per 5 min without much hassle
- · Extensible
 - · For adding new OIDs
 - · Non-SNMP data sources may be added
 - · Even RRD may be replaced
 - · But needs (Perl-)coding



Torrus workflow

- Auto-discovery of the device capabilities
 - Specifying a list of hosts is sufficient to get started
- Converted in a mindboggling XML config tree
 - · But very **flexible**





lxmon3

systems managed by IT

17-04-2013 15:13

Tree: IT

Current path:

/

Linux/ lustig/

lxfs242.gsi.de/

Disk_IO/ sdb/

ReadBps

Graphs for Disk I/O throughput stats

[qU] [qoT]

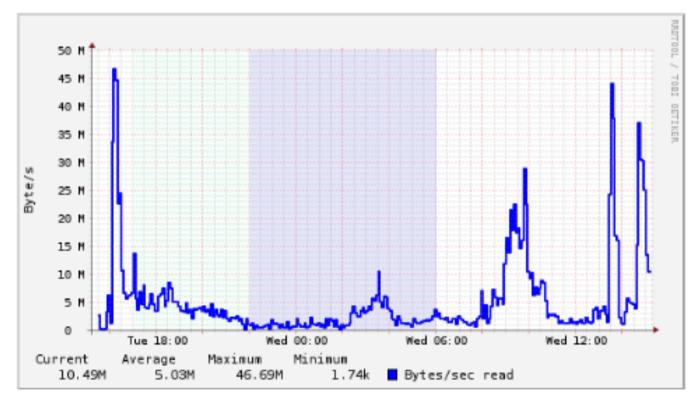
Location: Somewhere at GSI Darmstadt Contact: GSI HPC department <hpc@gsi.de> Uptime: 146 days since 12-04-2013 14:03

Description: Linux lxfs242 2.6.32+lustre1.8.7-wc+0.credativ.squeeze.2 #1 SMP Fri Mar 2 02:14:57 CET

2012 x86_64

Min: 1.7 k, Avg: 5.0 M, Max: 46.7 M, Last: 10.5 M

Last day graph



Torrus-Nagios-Integration

- Nagios → Torrus
 - · Create discovery lists from Nagios servicegroups
- · Torrus → Nagios
 - · Torrus monitor: something that is executed when an expression is met
 - · not only simple data values possible but complex expressions
 - · Nagios monitor writes to Nagios external commands named pipe
 - · Nagios can be mis-used as event filter
 - · Three monitor definitions: WARNING, CRITICAL and **OK**
 - Automatic name mangling → ugly service names in Nagios.
 - · Improvements possible with Torrus v2



Conclusions

- Generating the Nagios config on the fly solves much more problems than it causes.
- · SNMP is probably the only universal monitoring agent esp. if other devices than computers have to be queried.
- · Knitting together several specialist applications is more versatile than one ACME monitoring solution.
- Choice of tools is not the key factor but their ability to interact and exchangeability



Todo

- · Short-term
 - · Improve documentation and encourage further utilisation
 - Add Infiniband switches and WAPs
 - Test Torrus reporting
 - · Generate network weathermap from Netdisco and Torrus
 - · Model on-call duty cycles with Nagios
 - · And implement SMS notifications
 - · Generate users and groups from TTS queue configurations
 - · Add Nagios acknowledgements via TTS ticket locking



Todo II

- · Medium-term
 - Further automate configuration generation and add sanity checks
 - Implement Layer3 network topology autodiscovery
- · Long-term
 - Abstract the information gathering from the Nagios config generation?
 - · Integrate Torrus and collectd?

