Databases, networks, informatics *T. Smith*

The presentation will focus on describing IT services believed to be essential for accelerator operations, in particular for databases and networks, and how critical service(s) achieve high availability, as well as what level of coverage and/or standby service are available throughout the year.

A review of recent or significant incidents will be presented as well as measures taken to avoid or improve service recovery.

Finally a number of significant outstanding issues will be presented.