Contribution ID: **55**   Type: **Oral - 30 min.**

An overview of the CMMS at CERN

Friday 15 November 2013 09:00 (30 minutes)

CERN has been using a commercial CMMS system, called Infor EAM, for more than 20 years and this tool is currently used on an organizational-wide basis to manage both the site infrastructure as well as a large part of the accelerator complex. Over 400 users are regularly working with the application and the overall usage corresponds to some 150.000 Work Orders completed annually for a total of 1.5 million registered equipment.

This presentation will give an overview of how Infor EAM is used in the various services as well as how it has been integrated with other existing information systems used for document management, maps and service requests in order to provide an integrated and central hub for assets. The recent deployment of simplified user interfaces and the use of mobile devices will also be presented with some practical examples and the experience gained.

Author: WIDEGREN, David (CERN)

Presenter: WIDEGREN, David (CERN)

Session Classification: Tools for maintenance management and operation support

Track Classification: Asset and maintenance management tools