

1 ESC Meeting (201)
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3
4 201.01 Agenda and attendance
5 -----
6 <http://indico.cern.ch/conferenceDisplay.py?confId=23363>
7
8 DECH Helmut, Torsten
9 CERN Maria, Alistair
10 FR see apologies
11 CE Jan
12 UKI Stephen
13 Italy see apologies
14 AP see apologies
15 SE -
16 SW -
17 RU -
18 NE -
19
20 Apologies
21 AP Min (Chinese New Year)
22 FR Guillaume, Gilles (both at COD meeting)
23 DECH Guenter (at COD meeting)
24 Italy Federico
25
26 201.02 AOB
27 -----
28 1) Presentation to UF - Maria
29 Maria reported that the presentation has been uploaded to the Indico page associated with the conference. Comments are welcomed. See #201.01.
30 <http://indico.cern.ch/contributionDisplay.py?contribId=72&sessionId=23&confId=22351>
31
32 2) Demonstration at UK - Torsten
33 Torsten reported that the demo documentation has been uploaded to the Indico page associated with the conference. Comments are welcomed. See #201.01.
34 <http://indico.cern.ch/materialDisplay.py?materialId=2&confId=23363>
35
36 3) Site survey - Jan
37 Jan reported on a first draft of the site survey. It was agreed that Torsten, Alistair and Jan would discuss this in Clermont-Ferrand and then report it to the next ROC managers' meeting. It was agreed that we will include the ROCs in the collection of the information from this survey. This will probably increase the number of sites responding, and also the time required for its completion. It should however provide information relevant to the EGEE-III GGUS plan due in June 2008. Later in the meeting it was agreed that discussion of PT2 and ST2 should be included in the site survey. See #201.02, 03, 04, 09.
38
39 4) PT2/ ST2 ideas - Alistair
40 Alistair reported that he had met with Guillaume and Guenter in Lyon and that there was agreement that the Protected Ticket Type (PT2) should be implemented with the needs of the OPNOC (Optical Private Network Operations Centre) providing the first usage case. Guillaume has agreed to be the project manager for this development, and Alistair would cooperate with him in the project. The implementation of PT2 will be the driving feature of GGUS 7.0 and this will go into production in June or July when it is ready. See #201.05, 09.
41
42 The Service Ticket Type is simpler, but could increase the number of tickets passing through GGUS without increasing work load. The service ticket type will be a way of tracking routine requests for things to be done. Alistair agreed to ask the COD/CIC for an initial usage case such as requesting that TPM operators be added or removed from the system. This involves providing them with supporter rights to the CIC portal and the GGUS portal as well as adding them to several mailing lists. At the moment, this process is well known, but has little visibility. In future the work will be documented in a GGUS ticket. Maria agreed to provide a list of examples of ST2. See #201.06, 07, 08, 09.
43
44 5) ARM meeting in Lyon
45 Torsten/ Alistair reported that it had been decided at the ARM to discuss the site survey from support at ROC(203) on 19 February 2008, and that Torsten/ Alistair lead the discussion. See #201.03, 04.
46
47 There had been comments from the ROCs that the ticket aging algorithm does not take last change to internal diary into account.
48
49 6) Article in International Science Grid This Week

50 Alistair reported that GGUS had been featured as link of the week on 31 January. A short article had been written and published. Favourable comments on the article were received from several people.

51

52 7) Next meeting

53 It was agreed that the next meeting should be moved from 13th March 2008 to 6th March 2007 - see #201.11.

54

55 201.03 Actions from ESC(198)

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57 The actions from ESC(198) have all been completed, except three which have been added to the outstanding action list - see 201.12.

58

59 201.04-201.10 Work Package reports

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61 It was decided that as time was short to omit the reports of the work packages. People with questions should contact the leader directly.

62

63 201.11 Actions

64 -----

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66	Item	Action	Responsible	Status	WP*
67					
68	#172.11	Prepare proposal for changing the content of the FAQs for the ROCs	Alist./Torsten	Done	4
69	#201.00	Document this meeting	Alistair	Done	0
70	#201.01	Link the UF documents to the indico page (Maria's pres. and Torsten's demo)	Alistair	Done	4
71	#201.02	Discuss the Site survey in Clermont and update savannah item	T/J/A	Done	1
72		https://savannah.cern.ch/support/index.php?103393			
73	#201.03	Put the site survey on the agenda for ROC(203)	Alistair	Done	1
74	#201.04	Put the site survey on the agenda for ESC(205)	Alistair	Done	1
75	#201.05	Review the planning for PT2 with Guillaume	Alistair	Done	2
76	#201.06	Provide an implementation usage case for service ticket type (ST2 - add to SL item)	Alistair	Done	4
77	#201.07	Provide a list of service ticket types (ST2 - add to SL item)	Maria	.	4
78	#201.08	Create a shopping list item for ST2	Alistair	Done	4
79		https://savannah.cern.ch/support/index.php?103391			
80	#201.09	Add information on PT2 and ST2 to the site survey	Jan	.	1
81	#201.10	Investigate changing the ticket ageing algorithm to incl. last update of int diary	Torsten	Done	1
82		https://savannah.cern.ch/support/index.php?103394			
83	#201.11	Move ESC(206) to ESC(205), and change the pages in egee-docs, Indico, audioconf	Alistair	Done	0

84

85 201.12 Outstanding action list

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87 Item Action Responsible Status WP*

88

89	#164.14	Provide information on the CIC VO XML dump	Gilles	Carry forward	2
90	#201.08	Add information to the TPM pages in the Wiki about their responsibilities	Maria	Carry forward	4
91	#201.09	Update 8600 to include SLA information - see 201.08	Alistair	Carry forward	4
92	#201.12	Add a link to the documentation collection for 201.08	Alistair	Carry forward	4

93

94 201.13 Next Meeting

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96 ESC(205) Phone Conference - Thursday 6th March 2008 from 11:00 to 12:00.

97

98 There is an agenda at the following Indico page:

99 <http://indico.cern.ch/conferenceDisplay.py?confId=23364>

100

101 *

102	WP	Topic	Leader
103	0	Administration	Alistair/ Maria
104	1	ROC interfaces and helpdesks	Federico
105	2	CIC interface	Gilles/ David
106	3	VO/SU support	Maria/ Alistair
107	4	Documentation	Alistair/ Guenter/ Maria
108	5	Portal development	Helmut/ Guenter/ Torsten
109	6	Training	Alistair

110 7 TPM Min
111
112 v 201.3 - 06 March 2008 - Alistair Mills
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114