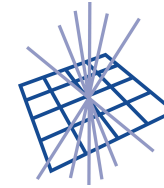




The
University
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Sheffield.



GridPP
UK Computing for Particle Physics

AMOD report

11th – 17th March 2013

Elena Korolkova

Summary

- Quiet week
- S&C week, experts were busy

Production

There was a problem with analysis pilots in several UK T2's. One site was mis-configured in agis. Fixed. Restart of pilot factories helped.

CERN

- CERN-PROD: file transfer failures due to SECURITY_ERROR seen on week 3-10 March re-appeared on Wednesday. We were observing transfer failures with the error on Thursday and Friday. Transfers succeeded within one hour. No errors during weekend. Reopened Alarm [GGUS:92166](#) is without reply. Escalated to ROC-CERN
- CERN FTS: there was a request for a new FTS channel RRC-KI-T1 ->CERN ([GGUS:91755](#)). FT for 72h during weekend had 100% efficiency.

RAL

FT in UK have been switch to FTS3 last week. Many failures were observed. FT was switch back to FTS2. This week 4 UK sites have FT switched to FTS3 for testing

ATLASDATATAPE stagein failures [GGUS:92571](#). Network glitch on Friday afternoon caused a number of tape servers to hang.

TRIUMF

TRIUMF: Bad connectivity between TRIUMF and SARA-NIKHEF on Friday ([GGUS:92550](#)).
Outage of network between SARA and TRIUMF. Quickly resolved by resetting BGP session. Thanks

T2's

RO-02 : se was changed in agis. Caused many problems.

T3's

- Very slow response from T3's in some cases. Cloud support is not always very helpful
- UPENN(GGUS **91122**): transfers are failing but succeed from n attempt. Site restarts a service. But this is a temporary solution of the problem
- WISC-ATLAS (GGUS **92164**): all FT are failing. No reply from anyone during 2 weeks, just shifters update the ticket on a regular basis. What should be done about this?
- IT cloud team was very helpful with resolving the problem at ZA-UI (GGUS **89773**)

Thanks to:

- Experts
- Shifters
- Sites
- Cloud support teams