

Expert System for ALICE experiment

Use AI::ExpertSystem;

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About expert systems

A type of application program that makes decisions or solves problems in a particular field by using knowledge and analytical rules defined by experts in the field. The system mimics an expert's reasoning process when he or she makes decisions concerning particular problem.

An example of expert system: MS Windows operating system troubleshooting software, designed to provide solutions and suggestions to problems which the user may face throughout using the OS

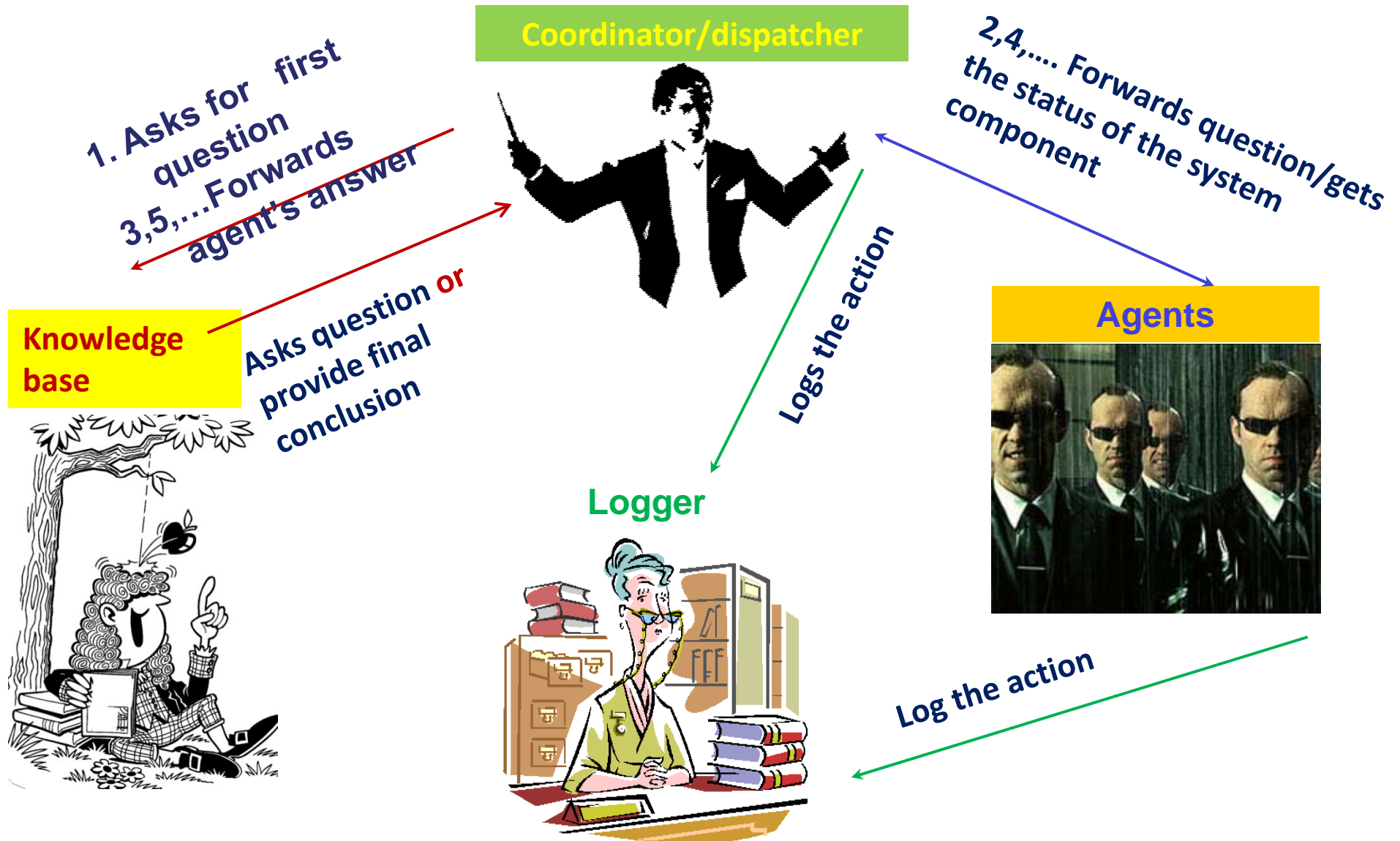
Possible use case in Alice

E.g., it could be used by offline shifters to identify and troubleshoot the problems related to different parts of the system being monitored and controlled (shuttle operation, raw data registration, data transfer to T1s, etc.)

The expert system reduces the number of cases in which the shifter should contact the experts directly but *does not eliminate them*

If the information in the knowledge base is not sufficient for providing a definitive answer, the issue should be presented to the consideration of corresponding expert

How the system works



Review of the results

Logger



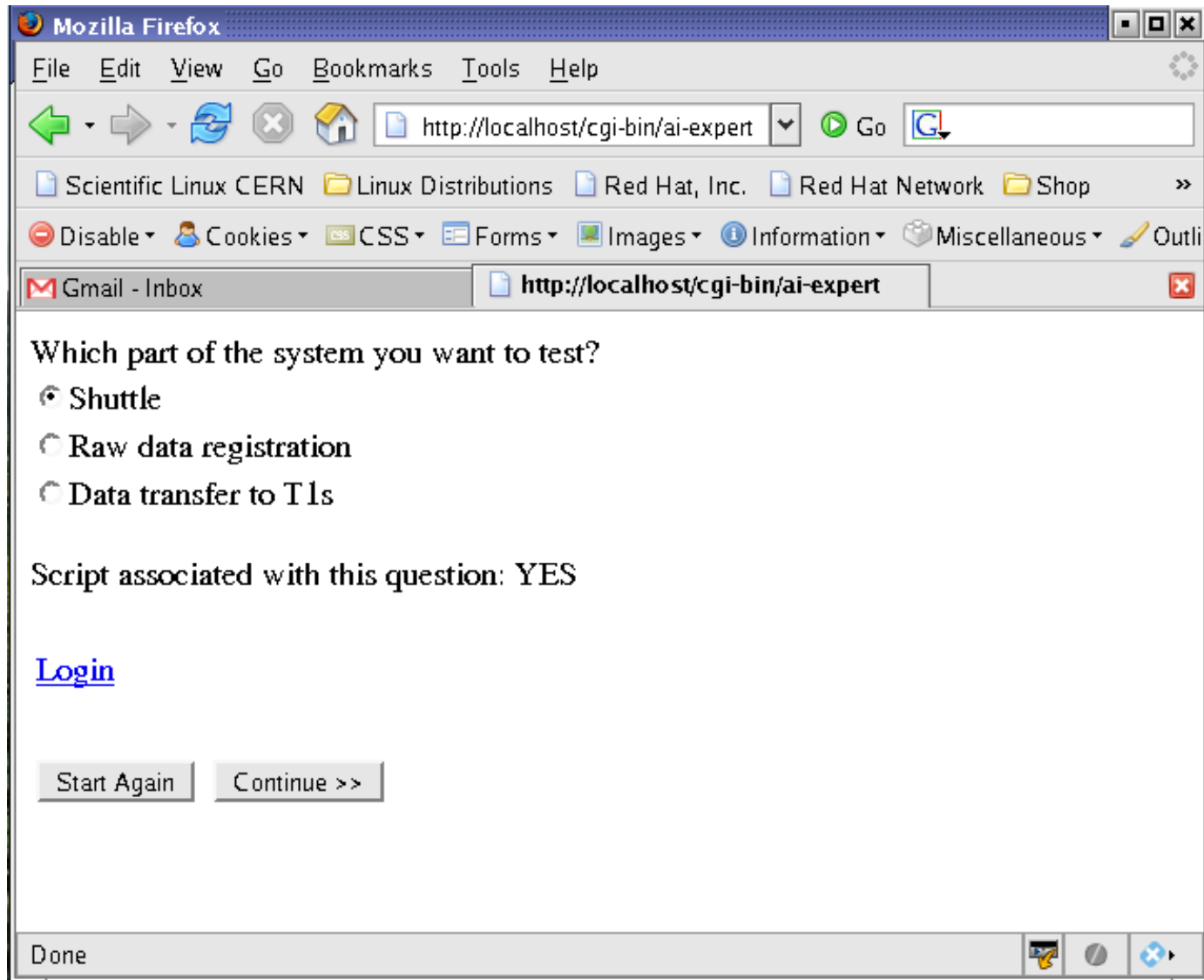
Reads logged messages
on her/his terminal



Shifter and/or
expert



User interface to the knowledgebase



Expert interface to the knowledgebase (adding/modifying information)

Gmail - Inbox http://localhost/cgi-bin/ai-expert

Run the following command on pcalishuttle01 machine: '/home/shuttle/shuttle status'. What is the status of the Shuttle?

☒ OFFLINE
☐ ONLINE

Which part of the system you want to test? : Shuttle

Script associated with this question: YES

Please enter the name of the script to be associated with the question:

Please select the agent to execute the associated script:

[Logout](#)

Done

Logging

```
Shell No. 3 - Konsole
Session Edit View Bookmarks Settings Help

[pcepalice66] /home/ahairape/XMPP_scripts > /opt/alien/bin/perl global_logger.pl
Server [pcalientest04.cern.ch]:
Port [5222]:
Username [global_logger]:
Password [testpass]:
=====
client_logger: Wed Mar 26 20:14:09 2008 : Successfully connected to jabber server
=====
client_logger: Wed Mar 26 20:14:11 2008 : Sending the content of the file with following GUID to
agent user6:
6a2dd7c4-fad4-11dc-aed6-0011117fc4ac
=====
client_logger: Wed Mar 26 20:14:12 2008 : Sending the content of the file with following GUID to
agent user7:
36162798-f75a-11dc-a03b-0011117fc4ac
=====
client_logger: Wed Mar 26 20:14:13 2008 : Sending the content of the file with following GUID to
agent agent_arj:
42116e26-f75b-11dc-ae47-0011117fc4ac
=====
agent_arj_logger: Wed Mar 26 20:13:22 2008 - Got message from client
=====
agent_arj_logger: Wed Mar 26 20:13:22 2008 - Info: Signature verification OK
=====
agent_arj_logger: Wed Mar 26 20:13:23 2008 - Info: Trying to execute the script
=====
agent_arj_logger: Wed Mar 26 20:13:24 2008 - Info: Script returned '1'. Returning '1' to client
=====
client_logger: Wed Mar 26 20:14:17 2008 : Broadcasting the following message to agents:
6

```


Summary

The expert system

- ✓ is quite easy to *install* (written in Perl, almost all the dependencies are resolved in the current AliEn version (2.14)) and *configure* (components of the system can be tuned via Apache-style configuration files)
- ✓ has a simple yet powerful communication mechanism for its components: **coordinator**, **agents** and **logger** are communicating over Extensible Messaging and Presence Protocol (XMPP aka jabber); **coordinator** and **knowledgebase** communicate over HTTP
- ✓ allows retrieving the status information via network of agents: each question in **knowledgebase** should be associated a script which will be executed by an agent to find out the answer to that question
- ✓ has a basic authentication mechanism: messages sent by **coordinator** to **agents** are digitally signed with an asymmetric key