Users’ Office News

• Status

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Head of Users Office
Current Activities

- Health insurance for Users: presentation by Pierre Bonnal
- Increase efficiency while maintaining our culture of Welcome Service
  - Review and further improve Users’ Office software and tools
    - Aim for clarity and to align with the diverse expectations of the Users
    - Targeted to each specific situation including details valid for the particular person where possible
    - Pre-Registration Tool (PRT): beta test at CERN started with Visiting Scientists (VISC)
    - EDH: target to specific cases
    - Daily Reminders: new implementation
    - Request for the French residence card (NNPF)
  - We thank GS-AIS for their collaboration