

Lync system at CERN

Voice-over-ip and much more

Cost reduction

Reduced costs of calls on roaming
 Reduced expenses for desk phones
 BYOD: CERN number on a private smartphone



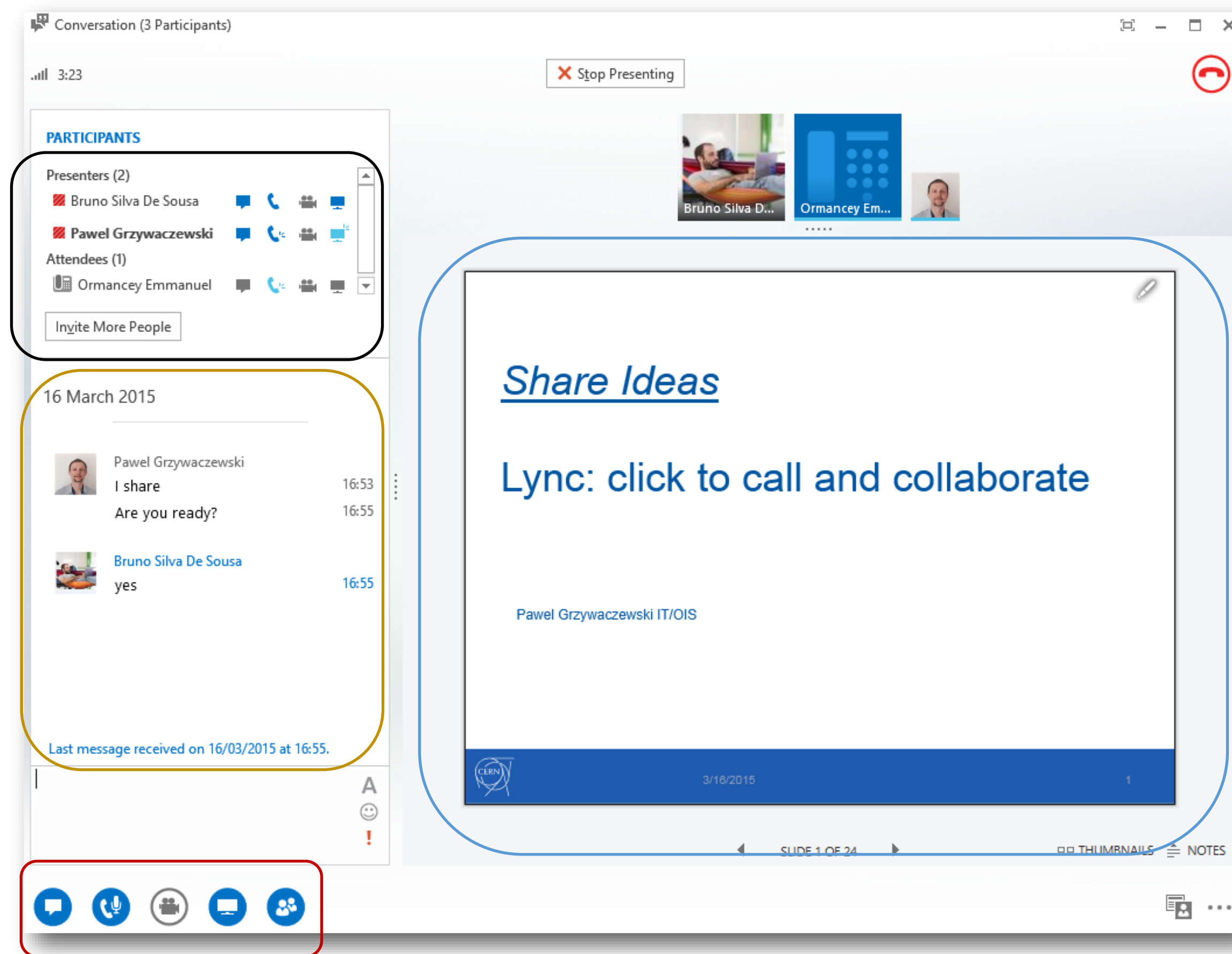
Usability

User friendly interface
 One tool to communicate
 Contact people on **Lync**, **Skype**, Google Talk

Mobility

Registered at CERN?

Ask for a Lync phone number to place phone calls from anywhere (Wi-Fi)



Collaborate

- Phone calls
- Instant messages
- Application sharing
- Presence

Supported on

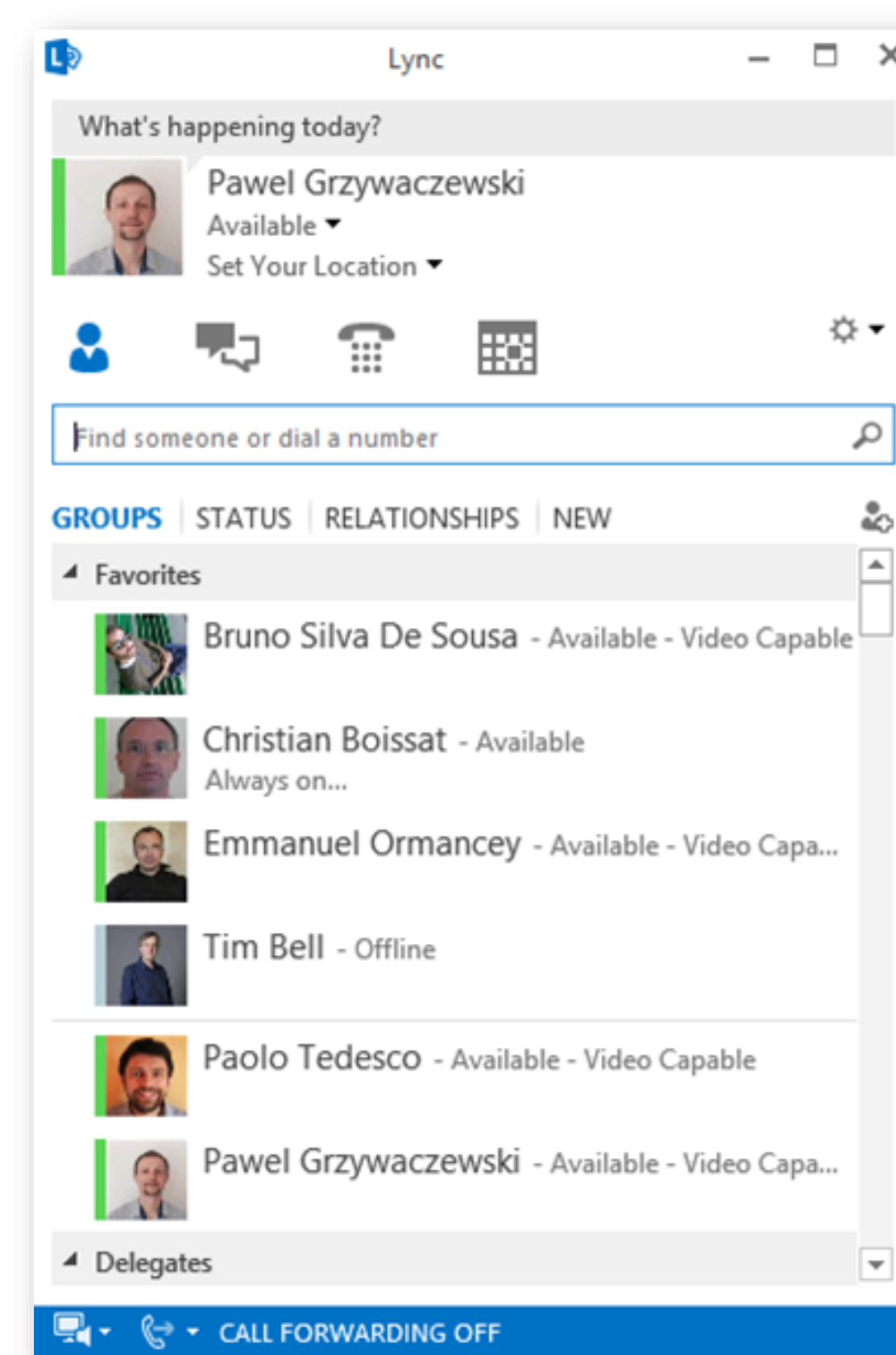
Softphone: Windows/Mac

Desk phone: IP Phones

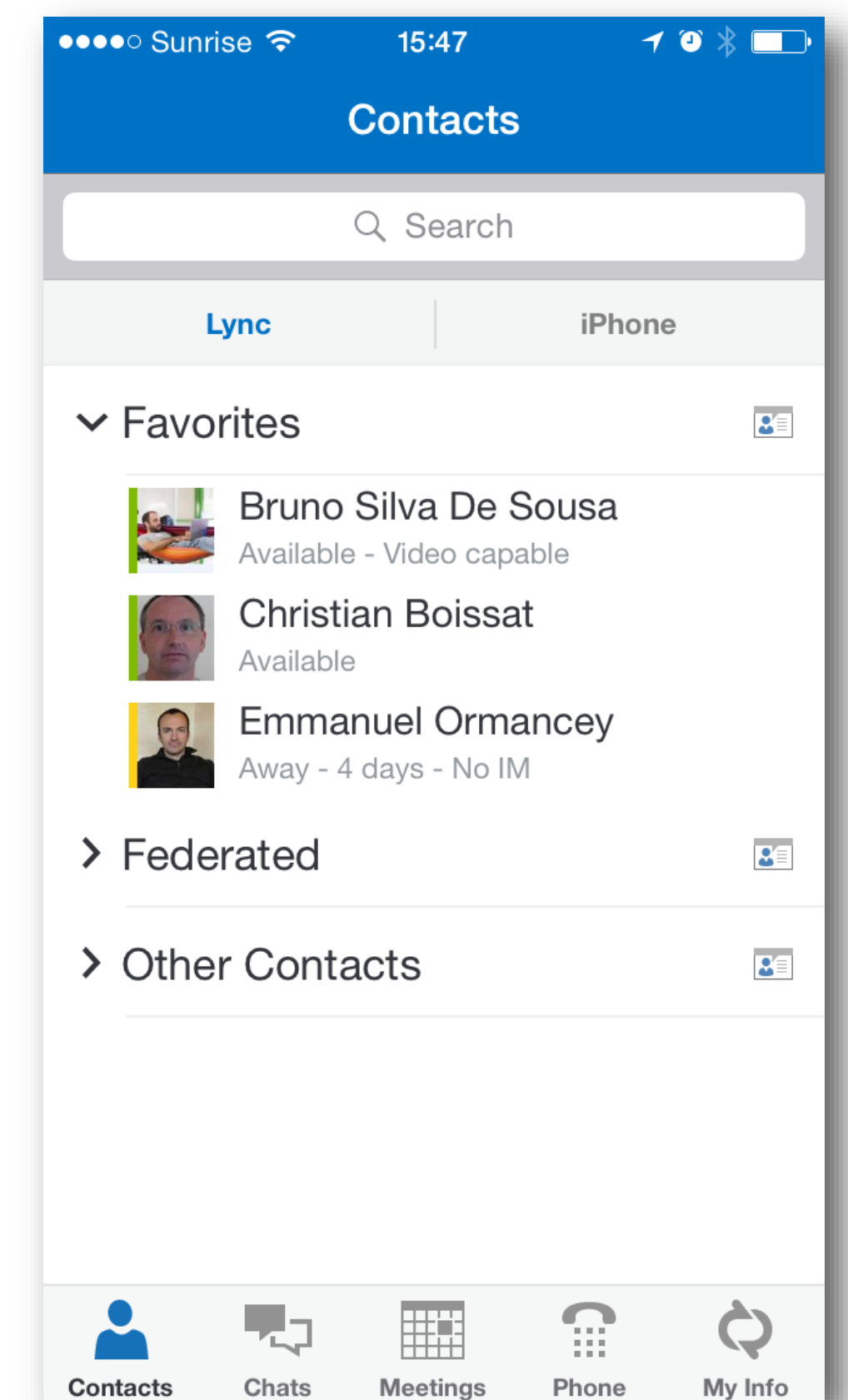
Smartphones: iPhone, Android, Windows phone



Lync on Windows



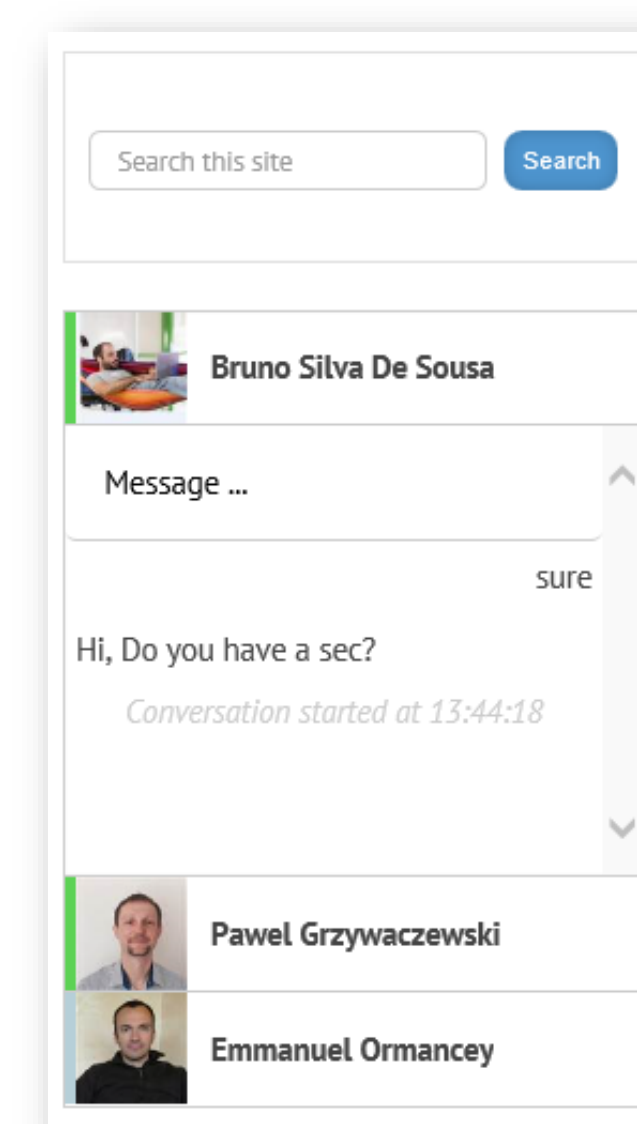
Lync on iPhone



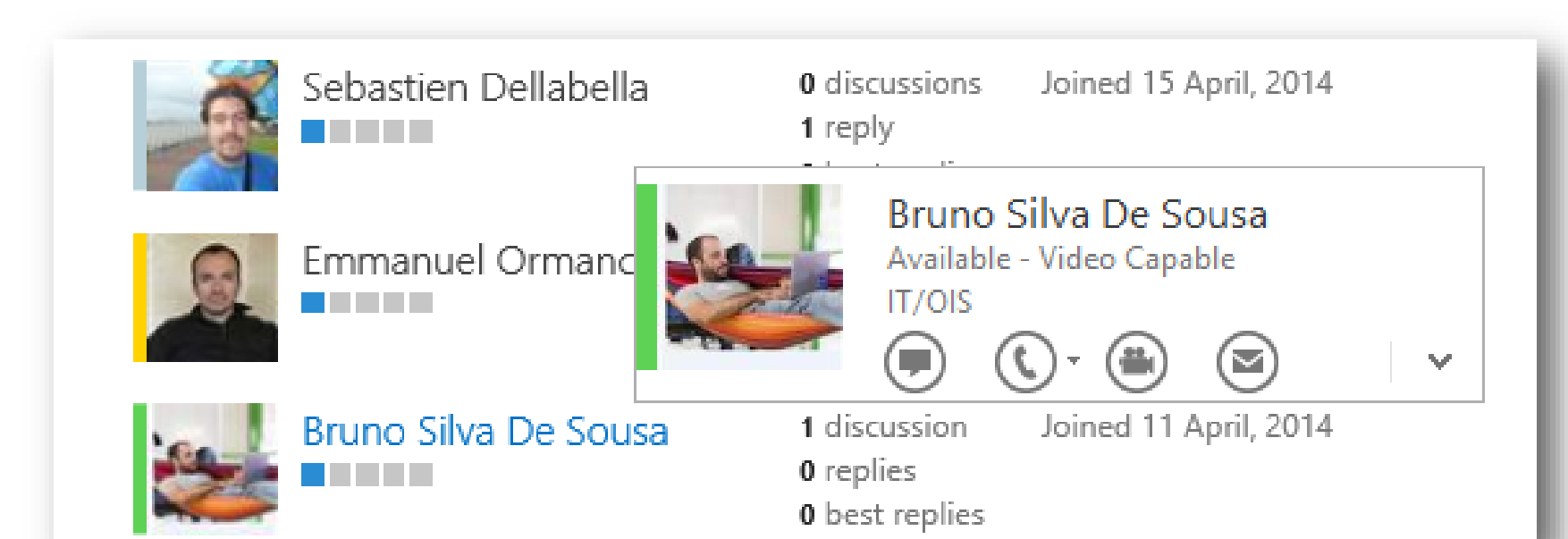
Integration (REST API)

Integrate with other systems
 Web chat, presence etc.
 Based on HTTP requests

Drupal



SharePoint



Lync Phone system is in production at CERN since 2013. The goal is to provide a Unified Communication solution consisting of telephony, e-mail service, voice messaging, instant messaging.

It exposes REST API which facilitates integration with other systems (Drupal, SharePoint, Webmail etc.)

Lync community site: <http://cern.ch/lync-community>. General information <http://cern.ch/lync>

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