Offering Global Collaboration Services

beyond CERN and HEP communities

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CHEP 2015 沖縄本島

Outline

Current Status of Services

Motivation to Expand

The Proposal/Model

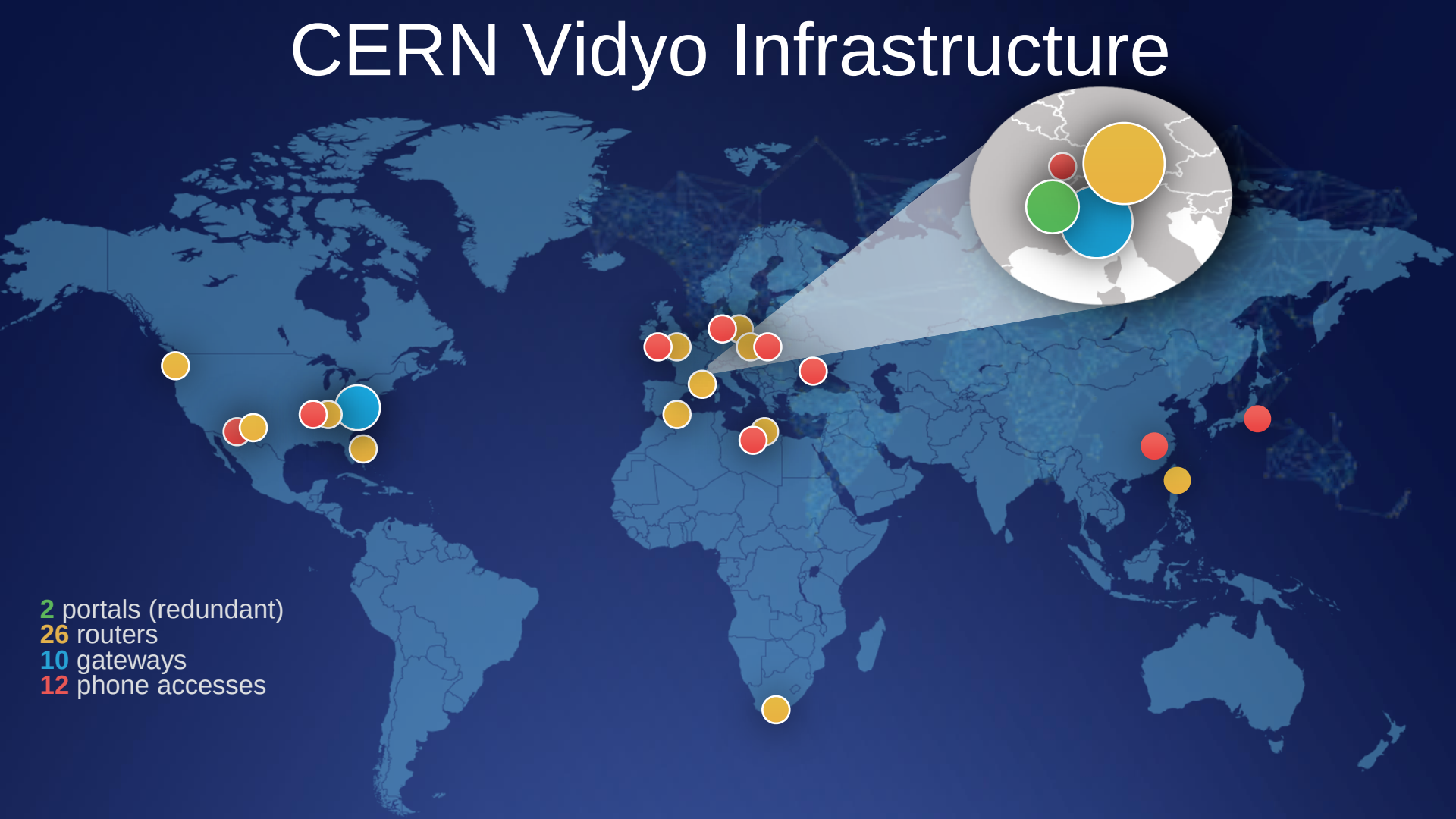
What’s Done

What’s Next

Vidyo

- Globally deployed Infrastructure
  - 3 years old service
  - consolidated on the day-to-day activity of the Community
  - Intensive usage
- Large-sized user base, multiple use cases
  - 8k meetings per month
  - daily working meetings, remote teaching, outreach events
  - 50M minutes of activity per year

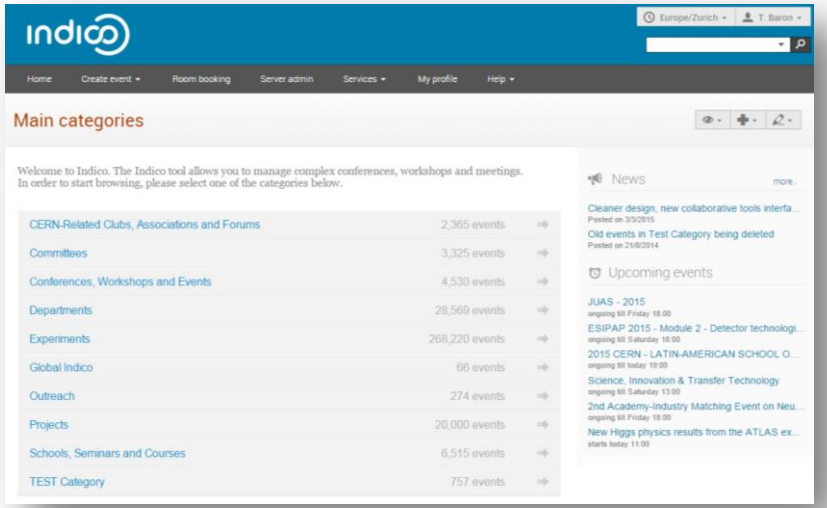
CERN Vidyo Infrastructure



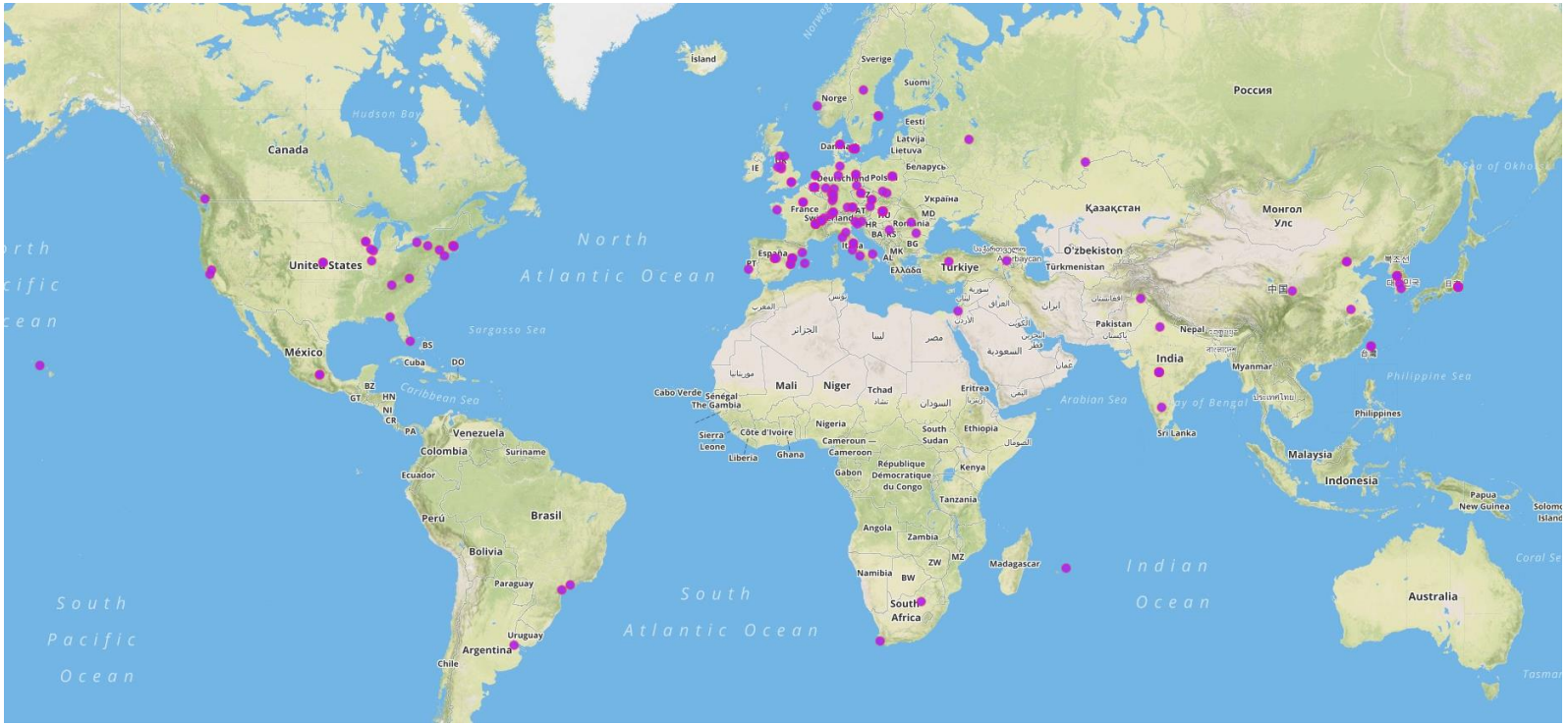
2 portals (redundant)
26 routers
10 gateways
12 phone accesses

Indico

- Mature Software Project
  - > 10 years old
  - Open Source
  - Developed at CERN
- Medium-sized “community of instances”
  - More than 150 active servers
  - Most of them in HEP (but growing)



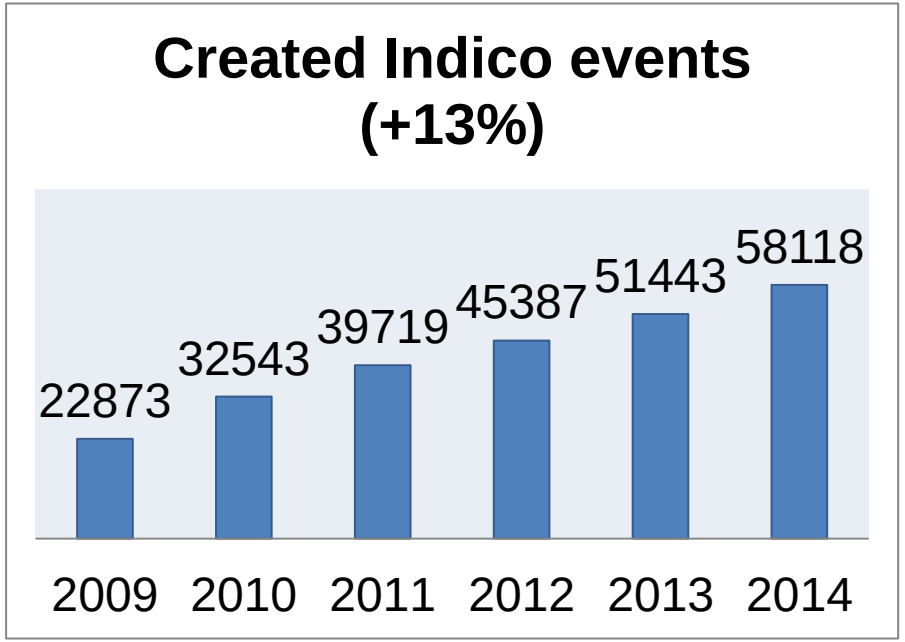
Indico Instances



Indico

At CERN

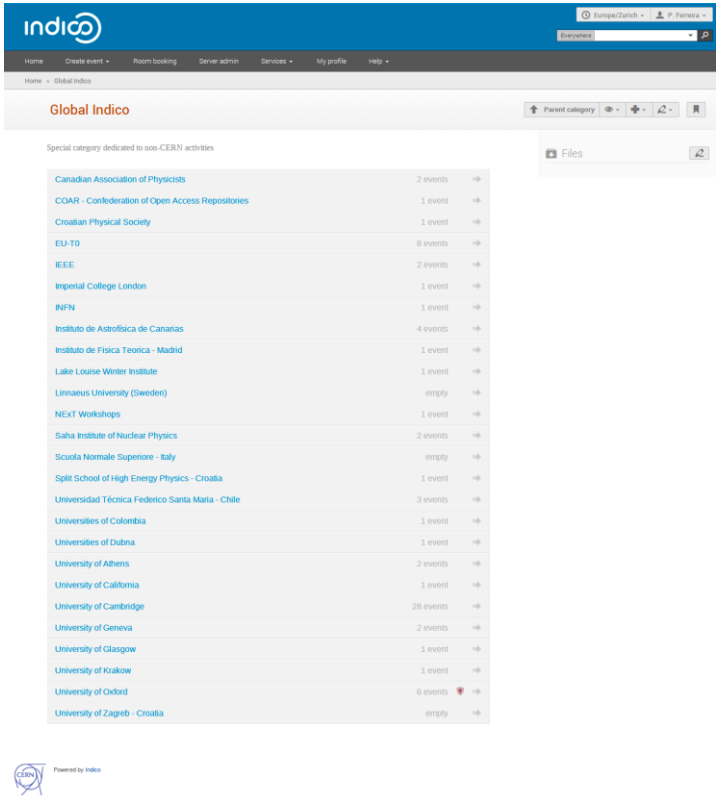
- > 330K events
- > 1.5M individual files
- ~ 25K unique visitors/week



Indico

At CERN

- Event creation restricted
- Relation to CERN required
- “Exception” requests
- Events in separate category



Motivation to Expand

- Successful Experience in HEP
  - service integration, scalability, criticality
- Approach from several institutes and organizations
  - Beyond HEP, mostly

“How can I use your Vidyo/Indico for my Community in a secured, dedicated and customized way? I’m willing to pay.” ☺

Right now… Issues

- Users
  - Need a CERN account to create meetings in Vidyo
    - Guests can be invited but can't be meeting owners
  - Need switching between servers depending on where the event is organized
- Meetings
  - Same topic, different servers… ***duplication***
  - No "one place" where to find things or access meetings
- Institutes/NRENs/International Collaborations
  - Need to maintain an Indico server… again, other ***duplications***…
  - Need to maintain their own non-scalable expensive legacy videoconference infrastructure

Resources that could otherwise be spent elsewhere

“CERN” Advantages

(Vidyo & Indico) @ CERN

- Always up to date
- De facto “Global Infrastructure” (Vidyo)
- De facto “Central Instance” (Indico)
- Both Services seamlessly integrated
- Central Support (Premium ☺)
- *Everyone wants to use it! ☺*

How can Global Science and Research profit from these advantages eliminating the issues?

The Proposal

A world wide Global Service offering

- Hosted/Maintained by **CERN**
- A single (distributed) **infrastructure**

Shared by different **communities within and beyond HEP**

Properly **isolated** and **customized**

Federated User Identity and **Access Control**

- In agreement with each community policy

Model under discussion

- Partnership with GEANT Association
  - CERN provides infrastructure and know-how
- GEANT acts as a facilitator
  - closer to “end clients”
    - e.g. NRENs, International Collaborations
  - mechanisms for charging costs and user support already in place on other fields

2 portals (redundant)
26 routers
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CERN Tenant

Tenant 1

Tenant 2

Tenant N

Vidyo Portal

CERN Federated SSO

indico

Community 1

Community 2

Community N

Facilitator

Organization 1

Organization 2

Organization N

What’s Done - Vidyo

Technical Model defined

But also the Legal one is proposed

- compliant with CERN’s Mission

… and the Business Model

- cost recovery
- that doesn’t disrupt potential commercial competition

What's Next - Vidyo

2015 – First **communities** move in

- 1st pilot for an European NREN starting on the 1st of June
- Others may follow

2016 – Global service Consolidation

- Improve AAA models
- Develop cross service business models
- Integrate with Global Indico (when relevant)

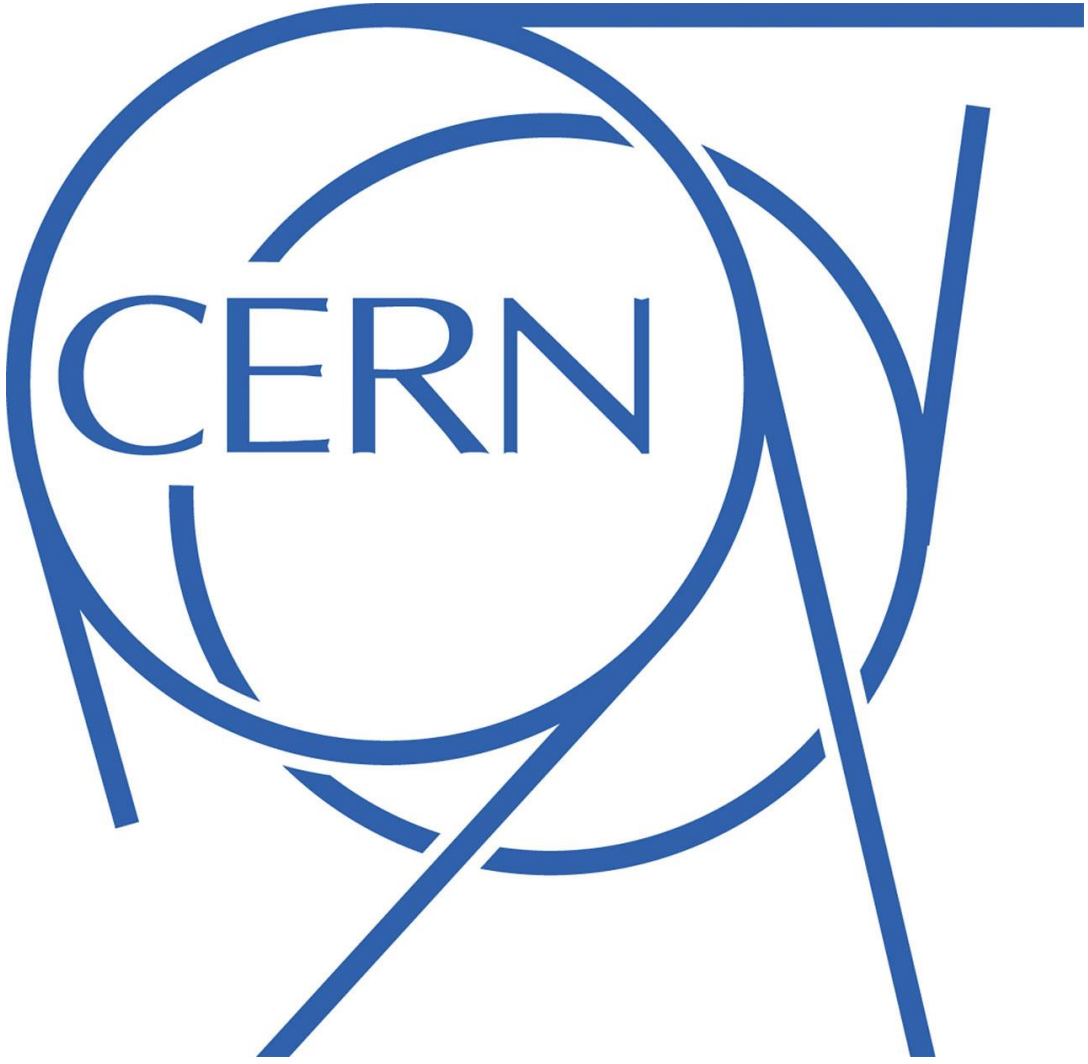
What's Next - Indico

2015 – work on **communities** feature

- Financed by CERN's KT Fund
- Taking advantage of DB developments
- Integrated search within communities

2016 – Global service

- Develop Business Model
- First communities move in
- Cross-server migration tool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