



Enabling Grids for E-sciencE

AP ROC

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ASGC
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http://www.eu-egee.org/
http://aproc.twgrid.org/

www.eu-egee.org







Operations Model

Enabling Grids for E-sciencE

ASGC

- Management
- Operations/user support and training
- EGEE Operations: PPS, COD, TPM and OSCT
- Monitoring development: GStat and regional
- AP catch-all CA



University Melbourne

- COD, training, domestic operations support
- Security auditing

KEK

- Interoperations for Naregi/gLite and SRB/iRODs/gLite
- Operations support for KEK partners

KISTI

Site operations support



Challenges and Goals I: User Support and Security

Enabling Grids for E-sciencE

User support

- Focus has been placed on operations support in APROC
- Extensive support provided for select applications by AP NA4
- General users support is relatively weak
 - Documentation
 - Dissemination
 - Training
- Looking for dedicated user support staff

Regional security

- Participation in OSCT and SSC
- Need to be more proactive
 - Security audits
 - Dissemination of material
- ROC staff currently stationed at CERN Grid Security
- Coordination with University of Melbourne



Challenges and Goals II: Scalability

Enabling Grids for E-sciencE

- 22 sites in 9 countries
 - 4 sites in certification process
- EUAsiaGrid: 15 partners
 - Thailand, Indonesia, Philippines, Malaysia, Vietnam
 - Requirement collection, application, training, dissemination
 - Infrastructure support via EGEE:
 - Deployment of User Interfaces and Resource Centers
- CA Scalability
 - AP request double domestic university requests
 - Need to encourage and support creation of new Asia-Pacific domestic CAs



Challenges and Goals III: Efficiency and Networking

Improve operations efficiency

- Currently have 4 FTE and 2 positions still open
 - 1 Operations support
 - 1 User support
- Training for ROC staff
 - SA3 visits helpful
- Training for site admin
 - Significant effort to hold hands on administrator events
 - Interested in online learning material
- Operations material and tools
 - Developed <u>Troubleshooting guides</u> (top of page)
 - Interested in developing diagnostic tools for sites

Networking

- Regional connectivity often weaker than intercontinental connectivity
- Some national research networks are still maturing



APROC (ASGC)

- Funded and reviewed annually by Academia Sinica and NSC
- Plan continue after EGEE3

Regional Status

- Several national grid projects use incompatible middleware
- Scenario:
 - Adoption of MW from EGEE (EUAsiaGrid)
 - Increase usage and funding
 - Establish national operation support
 - Contribute to APROC or establish new ROC