AOBs raised for the June meeting

If possible we should try to resolve them outside of the meeting; some comments/replies have been appended to most of them:

- The CERN Courrier will now only publish a dual language version, French speaking Users find that this is a great pity, especially as it is a good outreach publication for the local communities
  - The decision to publish a bi-lingual version of the Courier comes directly from the DG, and has been discussed at Council. The magazine will therefore appear from the Jul/Aug issue with articles published in the language they are received, English or French, and an abstract in the other language. News stories will be in English with a résumé in French.
- A User protested that the cost is too high compared to what staff members pay.
  - The kindergarten is a private school and charges the same to everyone in order to cover the costs (no profit is made). Those who benefit from educational allowances from their employer can claim part of this back. The Staff Association representative will raise the question of schooling costs being linked to the salaries.
- Roadworks and pedestrians on the site
  - when there are road works, the needs of pedestrians should be taken into account
- Wagons-Lits high handling charges
  - There is no special agreement with Wagons-Lits for CERN personnel, hence handling charges are as for any other branch
- Request to extend the 28 bus route to CERN
  - This has been raised several times with the TPG by the Host States Services and the Staff Association with no success - it would apparently necessitate extra buses, which would not be economically viable for them. The Host States Service has reminded the Swiss Mission of this request.
- Problems of availability of cars for rent
  - 3 cars without logo have been ordered
  - TS have been asked to make available 5 cars with logo
    - Will take 8 to 12 weeks
  - Rental of two cars will liberate 2 cars with logo within ~2 weeks

Items from March meeting to be covered in Logistics presentation (now in September):

- Insufficient stock-keeping: a user had to wait 9 months for one item; one had to wait 4 weeks for a printer cartridge.
  - It is a policy decision to maintain a minimum stock: however with certain guarantees for delivery from outside
- very slow dispatching/shipment of a particular order
  - contacted the service – delays were mainly due to a non-declared safety hazard
Outstanding AOBs from the March meeting:

- A physicist tried three times to attend the obligatory safety course and each time the course was cancelled. He requests that these cancellations are published somewhere, on the Users’ Office or safety internet pages.
  - A DVD based course will be made available within a couple of months in Bldg 55, so it will be possible to follow the course the same day as registering
- Heating problems in many buildings, it took one week to go from 13 degrees to 19-20 degrees
  - Presume this was beginning January – not much can be done
- Hostel
  - Suggestion to increase the wireless signal in the building 38
    - This will be done for September
- CERN home page. It is harder to find the relevant links than it was before, there are also dead links here and there.
  - Who is now responsible for the home page?
  - There will be a presentation in the September ACCU