

Configuration Services at CERN

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Agenda

- Infrastructure
- Security
- Continuous Integration
- User Training
- Current Issues
- Community



Quattor at CERN 2004 - Oct Nov 2014 R.I.P.

Infrastructure: puppet

Puppet Masters	49	(46 "batch" 3 "interactive") all VMs			
Puppet Clients	12,814				
Puppet Version	3.4.3-1, 3.4.3cern2.dirty- 1	(masters are patched, more later)			
Catalog requests / min	140				
Average compilation time	92 seconds				
Modules	249				
Top-level hostgroups	138				
Environments	141	2 "golden": prod & qa			



Infrastructure: Foreman

- 7 Servers
 - 2x UI, 2x ENC, 2x Reports, 1x Rake tasks
- Running v1.3 + patches
 - Bugs/missing features preventing upgrade
- Use as ENC for hostgroup membership and some variables
- Inventory
- Report Visualization
- Kickstart generation
- BMC management
- Not used for modules (though perhaps some use cases)



Infra: misc

- Git repository per hostgroup / module
- Homegrown tools "jens" to create manifest trees on puppet masters
- PuppetDB with two machines, postgres & puppetdb process
 - some issues with postgres replication
- Jira & jenkins used heavily in workflow
- mcollective kerberos plugin for PuppetDB & foreman (sent upstream)
- Looking at rundeck for some automation



CERN Puppet user stats

	Module authors	Hostgroup authors
2013	152	85
2014	125	206
September 2014	39	122

- Modules have between 400 and 700 production commits a month
- Hostgroups 1500-2200 production commits a month

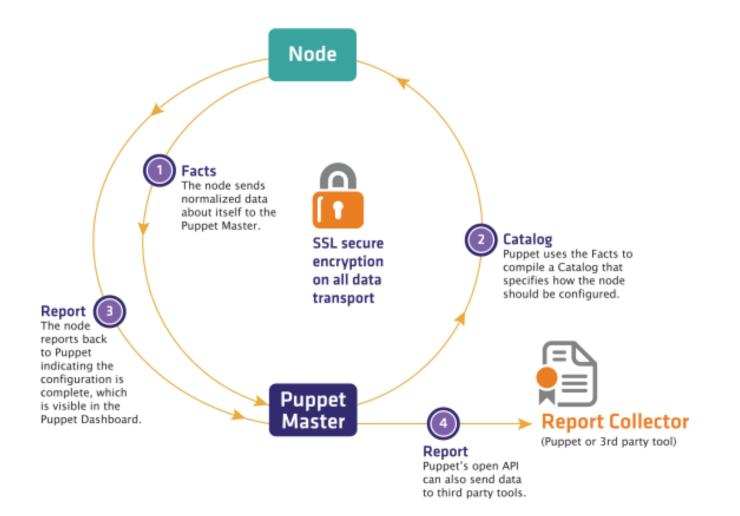


Security

- CERN has puppet admins throughout IT department
- Even assuming trust across all groups one account compromise shouldn't affect unrelated services
- Our git repo per hg, module should be the limit of permissions
- Puppet's sweet spot may not be for this admin model

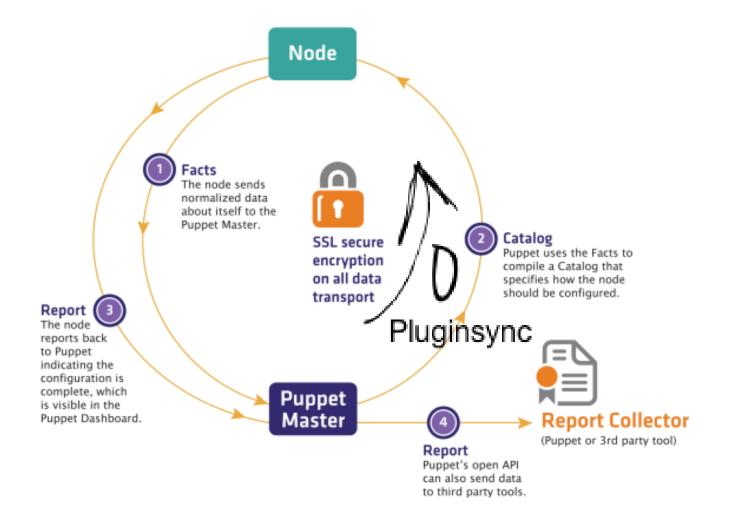


Pluginsync





Pluginsync





Pluginsync

- Aside from configuration in the form of puppet manifests, puppet ships "libdir" code
 - facts
 - functions
 - types & providers
 - augeas
- Pluginsync is process that ships libdir to clients to enable custom facts & providers to be present on client for runs
- All of libdir on modulepath of server is shipped to clients



Wait. All of libdir on modulepath of server is shipped to clients?

Pluginsync problems

- Facter runs as root
 - So does everything else of course, but _all_ facts are run _always_
- Pluginsync sends all facts (and other libdir) defined in all modules
- In our model that means any hostgroup (nevermind module) can run arbitrary code as root on all machines



3.4.3cern2.dirty-1

- Patched puppet to change behaviour of pluginsync
- Hiera variable for "pluginsync whitelist"
- Extra ENC call to determine hostgroup to determine hiera lookup
- Hiera lookup means we can have "base" modules in whitelist globally
- Yes, it leads to bad surprises occasionally



Secrets

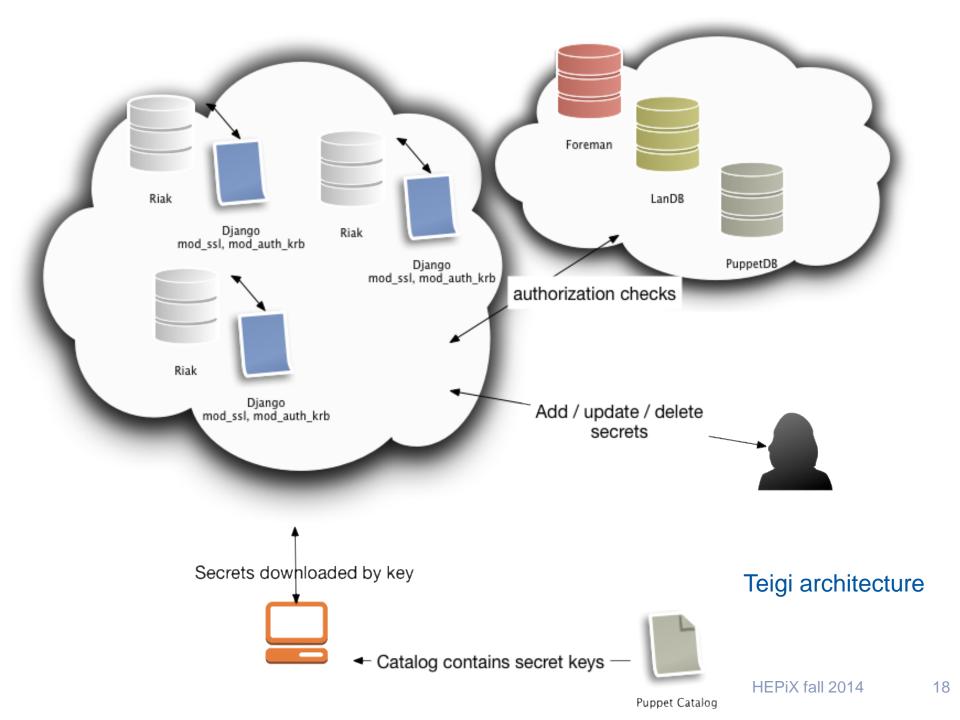
- Problem of secrets has been discussed at previous HEPiX
- Solutions such as hiera-gpg mean that puppet master must decode secrets to add to manifests
- Many methods to get data from puppet masters
 - hiera calls, functions, erb files
- Resources are stored in PuppetDB



secrets at CERN

- External datastore using hostgroup and host authorization
- Types and providers to allow for files and templates to include keys for datastore
- Host authentication is used to download secrets (x509 or keytab)
- Anyone who can get root on a machine can update/see secrets



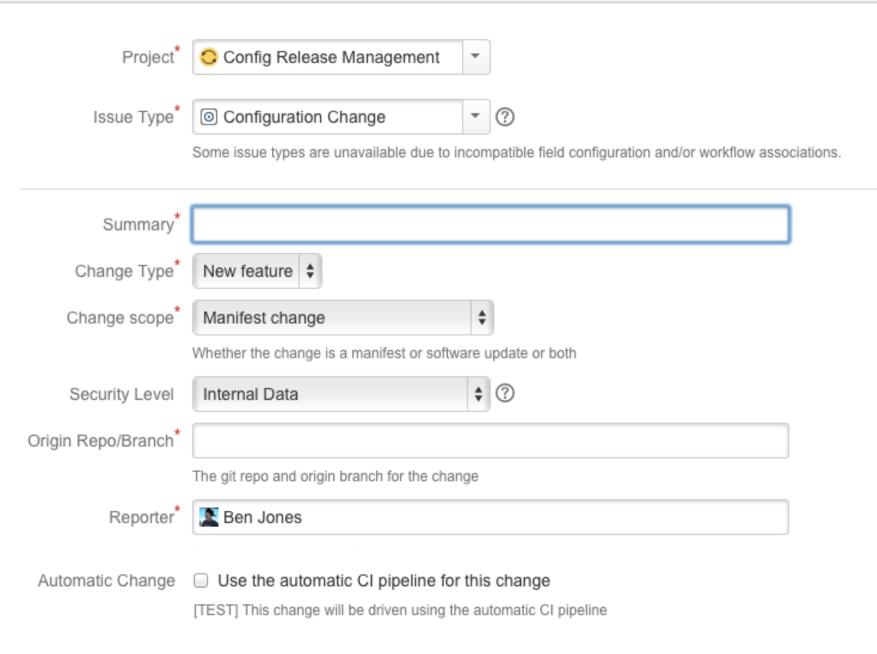


Continuous Integration

- We want to enable regular changes of configuration
 - small changes safer than big changes
 - drift and freezing causes other problems
- Requires rigorous testing and QA to be possible
- Testing should be frictionless
- Normal QA flow: change from topic to QA, wait a week without complaints, QA to Prod
- Automated Pipeline with tests vs forgetful busy humans



Create Issue



CI Tests

- Daily tests of base modules run on freshly installed VM
- Outside "base" tests are run based on change management ticket
- Functional tests can be defined for each module
- Jenkins test nodes spawned from openstack, with specific configuration as needed
 - for example: "SSO" app webserver

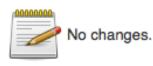


CI radiator

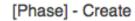
QA-continuous-integration-status				
CC7	test-afs			
#44 1h 32m 4s	#312 7m 7s			
test-base	test-certmgr			
#163 - aici-test-crm612-b01b030f91.cern.ch 1m 13s	#150 2s			
test-firewall #156 0s	test-landb#29 - aici-test-crm624-2ea4fdd04f.cern.ch4s			
test-lbd	test-mysql			
#12 1s	#20 22s			
test-osrepos	test-pgsql			
#131 1m 6s	#20 23s			
test-puppet	test-shibboleth			
#2 1m 41s	#616 27s			
test-sssd	windows-QA			
#358 13m 45s	#186 40s			







Started by Naginator



create-generic

build #169 (20 min)

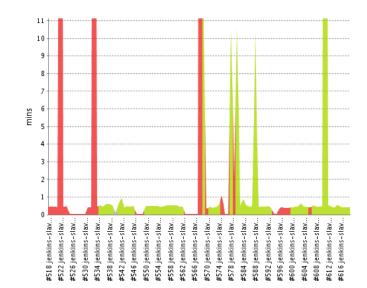
) parameters



test-shibboleth

test-shibboleth

trend -				
	Build Time Trer	nd		
		Build ↑	Duration	Slave
		<u>#619</u>	24 sec	jenkins-slave3.cern.ch
	•	<u>#618</u>	24 sec	jenkins-slave3.cern.ch
	•	<u>#617</u>	24 sec	jenkins-slave3.cern.ch
	•	<u>#616</u>	25 sec	jenkins-slave3.cern.ch
	•	<u>#615</u>	33 sec	jenkins-slave3.cern.ch
	•	<u>#614</u>	24 sec	jenkins-slave3.cern.ch
	•	<u>#613</u>	25 sec	jenkins-slave3.cern.ch
	•	<u>#612</u>	29 sec	jenkins-slave3.cern.ch
	•	<u>#611</u>	50 min	jenkins-slave3.cern.ch
	•	<u>#610</u>	28 sec	jenkins-slave3.cern.ch
34	•	#609	25 sec	jenkins-slave3.cern.ch
	•	<u>#608</u>	25 sec	jenkins-slave3.cern.ch
	•	<u>#607</u>	29 sec	jenkins-slave3.cern.ch
		#606	22 sec	jenkins-slave3.cern.ch
	•	#605	25 sec	jenkins-slave3.cern.ch
	•	#604	25 sec	jenkins-slave3.cern.ch
_	•	#603	37 sec	jenkins-slave3.cern.ch
2	•	#602	26 sec	jenkins-slave3.cern.ch
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🥐 🕰		<u>#598</u>	20 sec	jenkins-slave3.cern.ch
è		<u>#597</u>	23 sec	jenkins-slave3.cern.ch
2		<u>#596</u>	21 sec	jenkins-slave3.cern.ch
54		<u>#595</u>	0.66 sec	jenkins-slave3.cern.ch
		<u>#594</u>	2.6 sec	jenkins-slave3.cern.ch





Training

- We initially thought we'd need basic Puppet training
 - ...and setup a course with external trainers
- What people actually prefer is the details for your site
 - Local conventions, local tools and practices
 - We found the rest you can get from books, Puppet documentation, and just from getting on with it



Local training

- At CERN we now provide a general training for the new infrastructure
 - Cloud
 - Puppet and Configuration
 - Monitoring
- 1 day training, approx 1/month presently
- Documentation contains training material, so people can work on it in their own time

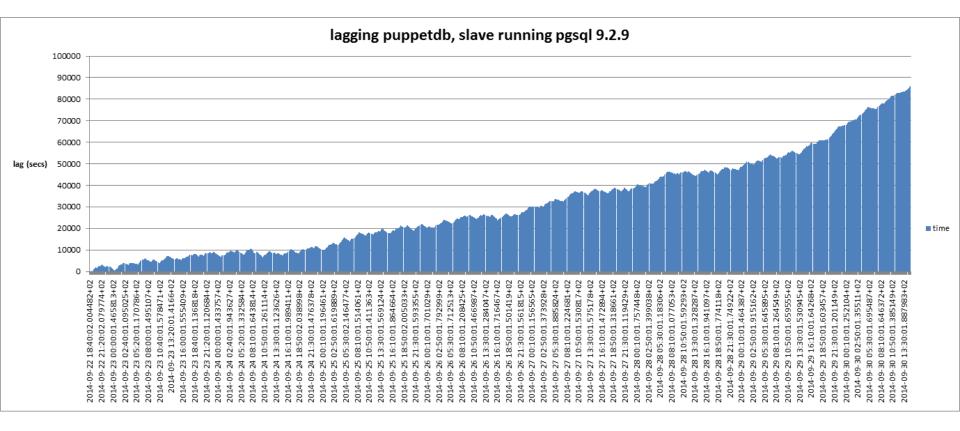


Current issues

- Foreman permission model.
 - 1.3 we have patches to reduce hostgroup filter to hostgroups the user is permissioned to
 - 1.5 has regression of this behaviour
 - Foreman is perhaps on critical path for puppet upgrades
- Reacting to events such as Heartbleed & ShellShock could be improved
 - should be noted that mcollective has been useful
- PuppetDB performance issues more or less fixed
 - issues separating API use from compilation critical path
 - issues getting postgres replication to keep up



Postgres slave 1 day behind...





Community

- 9 CERN modules now on puppet forge
 - more on github.com/cernops
- Interest in finding gaps where YAIM currently relied upon
- Will be sending a survey to discover top modules required to migrate from YAIM



