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Configuration Management, Change Management, and Culture Management

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In 2010, the RACF at BNL began investigating Agile/DevOps practices and methodologies to be able to do more in less time or effort. We chose Puppet in 2010 and by Spring of 2011 we had converted about half our of configuration shell scripts into Puppet code on a handful of machines. Today we have scaled Puppet 3.x to support our entire facility and host a common Puppet code base that is now shared and used upstream by the Physics and IT departments.

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