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Direct User Support in EGEE

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The DUS group is responsible for coordinating and consolidating all user-centric, application oriented support activities in EGEE. The DUS work group responsibilities is related with the daily and direct support of user requests. We present the group structure, work plan and activities within the EGEE-III project.

Primary author: MARKOU, Christos (Institute of Nuclear Physics)

Presenter: MARKOU, Christos (Institute of Nuclear Physics)

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