

NA4 All Hands Meeting -Direct User Support  
10 June 2008

<b>Present</b>	<b>Partner</b>	<b>Name</b>
YES	Demokritos	Christos FILIPPIDIS (CF)
YES	Demokritos	Christos MARKOU (CM)
YES	CSIC	Isabel CAMPOS (IC)
	CSIC	Jesus MARCO (JM)
	CSIC	Pablo ORVIZ (PO)
	CSIC	Alvaro LOPEZ (AL)
	CSIC	Gabriel AMOROS (GA)
YES	UPV	Ignacio BLANQUER (IB)
	UPV	Fernando ALVARRUIZ (FA)
YES	INFN	Enrico FATTIBENE (EF)
	INFN	Marko BENCIVENNI (MB)
NO	CNRS(IPSL)	David WEISSENBACH (DW)
YES	VUB	Rosette VANDENBROUCKE (RV)
	VUB	Antal BULANZA (AB)
YES	GRNET	Aneta KARAIVANOVA (AK)
NO	UNINETT	
NO	GRNET/TAU	Mark SILBERSTEIN (MS)
NO	GRNET/TAU	Artyom SHAROV (AS)
NO	GRNET	Vladimir FLORIAN (VF)

<b>Actions</b>	<b>Work Package</b>	<b>Owner</b>	<b>State</b>	<b>Description</b>
1	Ticket Handling	CF	Open,deadline: 30/06/08	Register DUS to GGUS
2	Ticket Handling	CF	Open,deadline: 30/06/08	Plan of people on shift
3	Documentation	CSIC		Must provide end-user documentation & Use Cases for: “Astronomy & Astrophysics” , “Fusion”
4	Documentation	UPV,TAU		Must provide end-user documentation & Use Cases for: “Life Science”
5	Documentation	DW,AK		Must provide end-user documentation & Use Cases for: “Earth Science”
6	Documentation	INFN		Must provide end-user documentation & Use Cases for: “Data Managment”
7	Cross-team collaboration	CF,CM		Regional Support
8	Cross-team collaboration	RV		NA3
9	EGI/NGI	CF,CM,JM, RV		