## IT Services

Induction

Tim Smith



#### Be Connected!!

e-payslip

Notifications

e-bulletin





# Obtaining an Account

- Contact your team's Computing Administrator
  - Typically departmental/experimental secretariat
- Obtain 2 forms:
  - OC5: "Rules for Use of CERN Computing Facilities"
  - User Registration Form
    - Complete and return to Computing Administrator
      - creates account
- Return form to User Registrar (fax/mail)
  - validation and entry in DB
  - Enable account
    - > http://cern.ch/it-dep/comp-usage





## Access to computing



- Supported / recommended DeskTops
  - Windows XP / Scientific Linux CERN
- Centrally managed machines
  - Home directories, departmental repositories
    - DFS and AFS
- Mail (listbox) <a href="http://cern.ch/mmm">http://cern.ch/mmm</a>
- Web <a href="http://cern.ch/webservices">http://cern.ch/webservices</a>
- Central Services
  - Login services eg LXPLUS
  - Applications / tools for Physics and Engineering
- Convergence on NICE login





# Administrative Computing

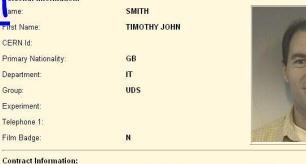


webHRT Access Rights and Safety Training

Date: 30 Aug 2005 Person Id Timothy John SMITH (IT-UDS)



- http://edh.cern.ch
  - Take leave
  - Purchase material
  - Training request
  - Travel claim
  - Request phone & string strength of the line of the strength of the line of the strength of the level 1 (Newcomers)
  - Access request
- http://hrt.cern.ch





Status Description: STAFF MEMBER At Cern:
Contract Start: Contract End:
Projected Contract End

Cern Card Information: [View History]
Card Type:

Sequence Number (Validation): End Date:



Safety Courses

Type Description
Level 1 (Newcomers)
Level 2 (Newcomers)

>http://cern.ch/ais/apps

Tunnel Transit authorization



2006/00/01

IT Services: Tim.Smith@cern.ch

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# Computing HelpDesk



- Open 08:30-17:30
  - Tel 78888
  - Email <u>helpdesk@cern.ch</u>
- DeskTop Support
  - Installation
  - Problem resolution
    - >http://cern.ch/it-servicestatus



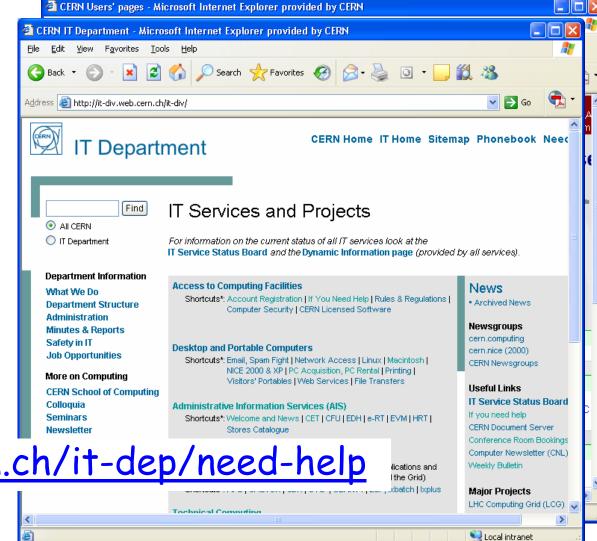


## More Information

- CERN home
- IT home

- Tutorials
- Webcasts

- IT flyer
  - http://cern.ch/it-dep/need-help





2006/00/01

IT Services: Tim.Smith@cern.ch

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