



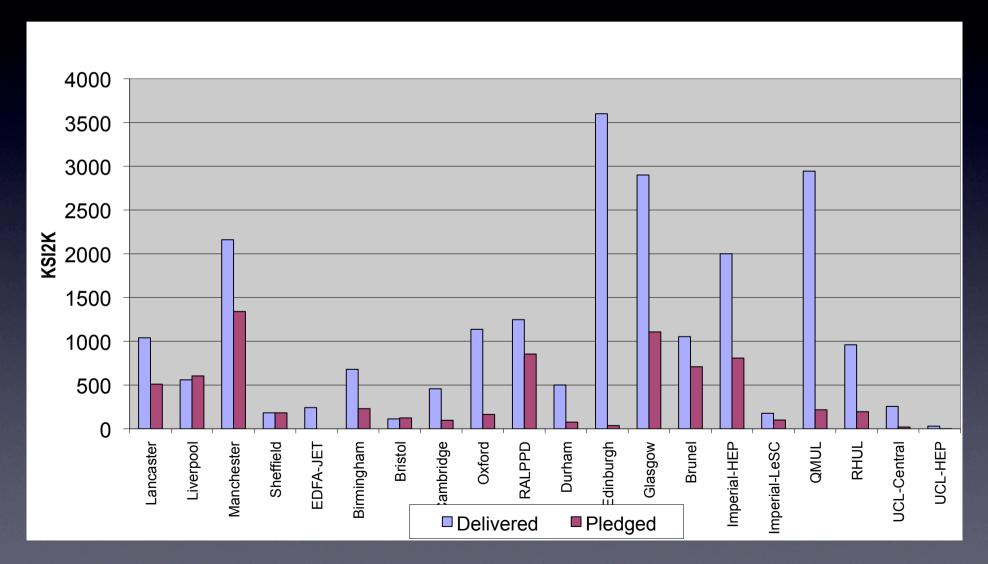
### Overview

- Tier-2 resource deployments meeting the MoU pledges
- Site stability a GridPP perspective
- A few words on Tier-1 changes
- Lessons from VO activities
- One view on improved experiment dynamics
- A GridPP theme: resilience & disasters review
- Some other stuff



# CPU at Tier-2 sites (Q408)

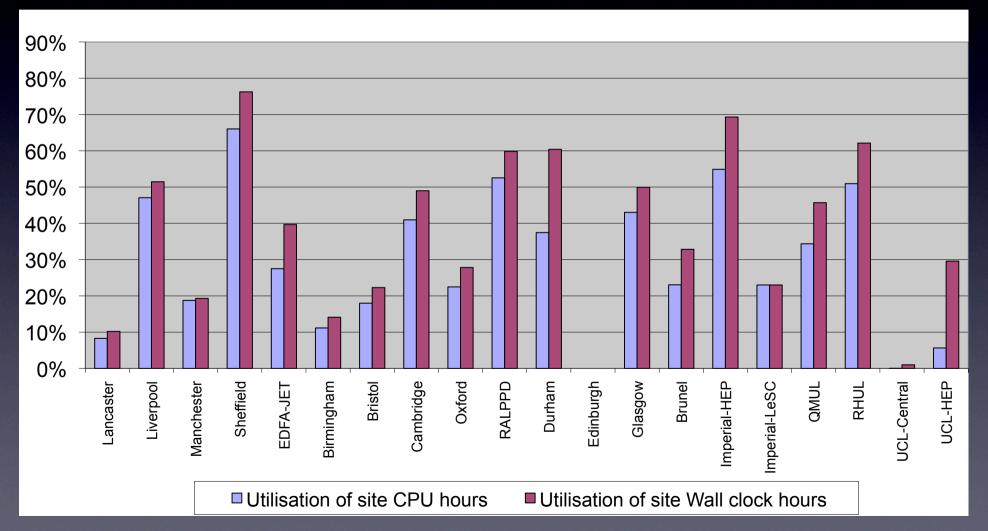
• CPU delivery is still well ahead of pledges across sites. Big variation in site size.





# CPU utilisation at Tier-2 sites (Q408)

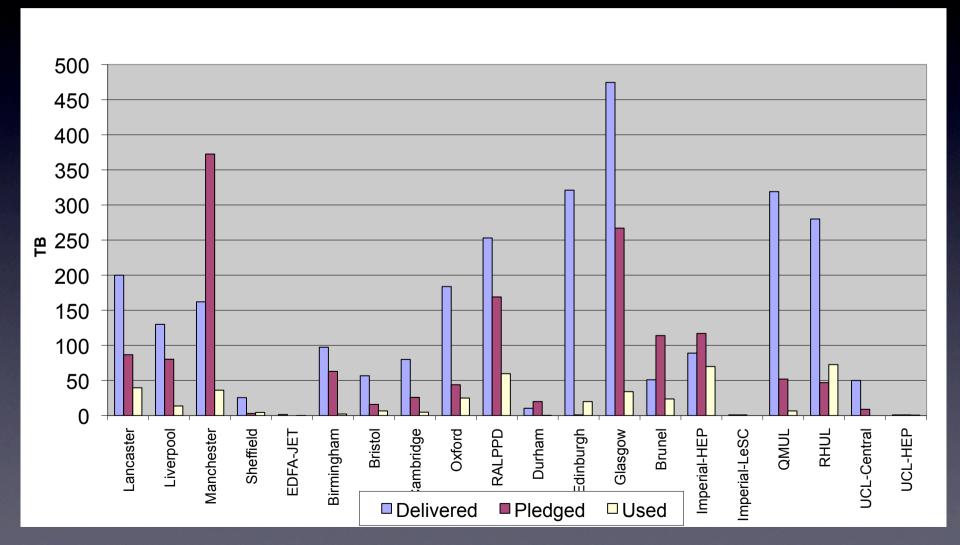
• Utilisation is typically 30-40%





# Storage at Tier-2 sites (Q408)

In general more disk is now deployed at Tier-2s than was pledged to WLCG.





# **SAM** availability

ops test results reveal greater site stability. Not always = user experience but still good.

					CE							SF	RMv	2				Avail	lability		
Hours ago:	9	8	7	6	5 4	4 3	2	1 0	9	8	7	6	5 4	3	2 1	0	24 Hrs	Week	Month	6 Mon	
EFDA-JET	P	P	P	P	<u>P</u> 1	2 <u>P</u>		P P	Ŀ	<u>P</u>	P	<u>P</u> ]	P P	P	P	P	100%	99%	100%	84%	
RAL-LCG2_Tier-1	P	P	P	P	P I	2 <u>P</u>		P P	Ŀ	2 P	P	<u>P</u> ]	P P	P	P	P	100%	99%	100%	99%	
UKI-LT2-Brunel	P	P	P	P	P I	2 <u>P</u>		P P	! I	2 P	P	<u>P</u> ]	P P	P	P	P	100%	100%	100%	91%	
UKI-LT2-IC-HEP	P	P	P	P	P I	2 <u>P</u>		P P	ľ	2 <u>P</u>	P	<u>P</u> ]	P P	P	P	P	86%	97%	89%	90%	
UKI-LT2-IC-LeSC	P	P	P	P	P I	2 <u>P</u>		P P									86%	98%	93%	89%	
UKI-LT2-QMUL	P	P	P	P	P I	2 <u>P</u>		P P		2 P	P	<u>P</u> ]	P P	P	P	P	100%	99%	98%	95%	
UKI-LT2-RHUL	P	P	P	P	P I	2 <u>P</u>		P P	1	2 P	P	P ]	P P	P	P	P	100%	99%	100%	95%	Site
UKI-LT2-UCL-CENTRAL	P	P	P	P	P I	2 <u>P</u>		P P		2 P	P	P ]	P P	P	P	P	100%	48%	87%	53%	
		<u>M</u>	<u>M</u>	<u>M</u>	<u>M</u> ]	<u>M</u> <u>M</u>	1	<u>M</u> <u>N</u>	<u> </u>	<u>M M</u>	<u> M</u>	<u>M</u> ]	<u>M                                    </u>	<u> </u>	M	<u>M</u>	0%	0%	26%	77%	commissioning
UKI-NORTHGRID-LANCS-HEP	P	P	P	P	P I	2 <u>P</u>		P P	· I	2 <u>P</u>	P	<u>P</u> ]	P P	P	P	P	100%	91%		89%	
UKI-NORTHGRID-LIV-HEP	P	P	P	P	P I	2 <u>P</u>		P P	· I	2 <u>P</u>	P	<u>P</u> ]	P P	P	P	P	100%	99%	99%	98%	
UKI-NORTHGRID-MAN-HEP	P	P	P	P	P I	2 <u>P</u>		P P	· I	2 P	P	<u>P</u> ]	P P	P	P	P	100%	100%	97%	93%	Section 1
UKI-NORTHGRID-SHEF-HEP	P	P	P	P	P I	2 <u>P</u>		P P	· I	2 P	P	<u>P</u> ]	P P	P	P	P	100%	99%	98%	97%	
UKI-SCOTGRID-DURHAM	P	P	P	P	P I	2 <u>P</u>		P P		2 P	P	<u>P</u> ]	P P	P	P	P	100%	93%	98%	91%	
UKI-SCOTGRID-ECDF	P	P	P	P	P I	2 <u>P</u>		P P		2 P	P	<u>P</u> ]	P P	P	P	P	100%	90%		97%	
UKI-SCOTGRID-GLASGOW	P	P	P	P	P I	2 <u>P</u>		F P		2 P	P	<u>P</u> ]	P P	P	P	P	95%	86%		97%	
UKI-SOUTHGRID-BHAM-HEP	P	P	P	P	P I	P		P P	· II	2 P	P	P I	P P	P	P	P	100%	99%	99%	99%	
UKI-SOUTHGRID-BRIS-HEP	P	P	P	P	P I	P		P P		2 P	P	P I	P P	P	P	P	100%	100%	98%	97%	
UKI-SOUTHGRID-CAM-HEP	P	P	P	P	P I	P		P P	· I	2 P	P	P I	P P	P	P	P	100%	99%	100%	94%	
UKI-SOUTHGRID-OX-HEP	P	P	P	P	P I	2 <u>P</u>		P P	· II	2 P	P	<u>P</u> ]	P P	P	P	P	100%	80%		87%	CE space
UKI-SOUTHGRID-RALPP	P	P	P	P	P I	P		P P	E	2 P	P	<u>P</u> ]	P P	P	P	P	100%	94%	97%	94%	
csTCDie	P	P	P	P	P I	2 <u>P</u>		P P	E	2 <u>P</u>	P	<u>P</u> ]	P P	P	P	P	100%	99%	99%	92%	
Total																	94%	90%	93%	91%	



# The longer view on availability & reliability

• Definite improvements. Sites that have (had) manpower issues or shared resources obvious.

Shared

	2Q07		3Q07		4Q07		1Q08		2Q08		3Q08		4Q08		1Q09		Rec	ent
EFDA-JET	<u>75%</u>	<u>75%</u>	<u>65%</u>	<u>79%</u>	85%	<u>85%</u>	91%	91%	<u>69%</u>	<u>73%</u>	91%	92%	77%	<u>84%</u>	<u>95%</u>	95%	<u>84%</u>	<u>87%</u>
RAL-LCG2_Tier-1	<u>83%</u>	<u>84%</u>	96%	96%	96%	96%	94%	95%	97%	97%	98%	99%	98%	99%	99%	100%	97%	97%
UKI-LT2-Brunel	98%	99%	94%	97%	99%	99%	84%	93%	<u>92%</u>	96%	84%	96%	91%	<u>92%</u>	99%	100%	<u>91%</u>	<u>96%</u>
UKI-LT2-IC-HEP	<u>95%</u>	<u>95%</u>	<u>97%</u>	97%	99%	99%	95%	99%	<u>92%</u>	94%	88%	93%	<u>95%</u>	<u>95%</u>	<u>82%</u>	82%	<u>92%</u>	94%
UKI-LT2-IC-LeSC	<u>82%</u>	<u>82%</u>	91%	91%	93%	<u>96%</u>	94%	99%	<u>91%</u>	93%	93%	95%	<u>85%</u>	<u>92%</u>	<u>92%</u>	92%	91%	<u>95%</u>
UKI-LT2-QMUL	<u>56%</u>	<u>56%</u>	<u>54%</u>	<u>54%</u>	<u>75%</u>	<u>78%</u>	<u>40%</u>	72%	<u>53%</u>	88%	92%	94%	94%	<u>98%</u>	<u>96%</u>	96%	74%	<u>89%</u>
UKI-LT2-RHUL	<u>94%</u>	<u>96%</u>	<u>86%</u>	88%	82%	<u>94%</u>	<u>83%</u>	<u>96%</u>	<u>96%</u>	<u>98%</u>	93%	<u>99%</u>	<u>90%</u>	<u>93%</u>	99%	99%	<u>90%</u>	<u>97%</u>
UKI-LT2-UCL-CENTRAL	<u>73%</u>	<u>73%</u>	65%	<u>69%</u>	<u>53%</u>	<u>86%</u>			0%			<u>85%</u>	<u>41%</u>	<u>69%</u>	<u>63%</u>	69%	36%	<u>80%</u>
UKI-LT2-UCL-HEP	<u>51%</u>	<u>51%</u>	<u>81%</u>	81%	53%	<u>81%</u>	<u>76%</u>	88%	81%	86%	<u>75%</u>	82%	<u>85%</u>	<u>85%</u>	<u>66%</u>	90%	<u>73%</u>	<u>86%</u>
UKI-NORTHGRID-LANCS-HEP	<u>54%</u>	<u>54%</u>	91%	93%	95%	<u>95%</u>	<u>89%</u>	<u>89%</u>	<u>93%</u>	93%	95%	95%	<u>83%</u>	<u>83%</u>	<u>95%</u>	96%	91%	<u>92%</u>
UKI-NORTHGRID-LIV-HEP	<u>95%</u>	<u>95%</u>	<u>91%</u>	91%	97%	<u>97%</u>	<u>70%</u>	<u>78%</u>	<u>97%</u>	97%	93%	99%	<u>97%</u>	<u>98%</u>	<u>98%</u>	98%	<u>92%</u>	<u>94%</u>
UKI-NORTHGRID-MAN-HEP	<u>99%</u>	<u>99%</u>	<u>99%</u>	99%	<u>87%</u>	<u>87%</u>	<u>98%</u>	<u>98%</u>	86%	86%	99%	99%	<u>92%</u>	<u>92%</u>	<u>92%</u>	92%	<u>92%</u>	<u>92%</u>
UKI-NORTHGRID-SHEF-HEP	<u>48%</u>	<u>51%</u>	35%	<u>50%</u>	81%	<u>82%</u>	98%	99%	<u>96%</u>	96%	96%	96%	97%	<u>97%</u>	<u>96%</u>	97%	94%	94%
UKI-SCOTGRID-DURHAM	92%	92%	91%	92%	92%	92%	94%	<u>96%</u>	84%	90%	95%	95%	<u>83%</u>	96%	97%	97%	91%	94%
UKI-SCOTGRID-ECDF					13%	32%	<u>66%</u>	<u>82%</u>	72%	<u>91%</u>	82%	<u>98%</u>	99%	<u>99%</u>	<u>95%</u>	96%	<u>74%</u>	<u>87%</u>
UKI-SCOTGRID-GLASGOW		<u>89%</u>		<u>93%</u>	96%	<u>97%</u>	<u>85%</u>	<u>86%</u>	<u>96%</u>	<u>96%</u>	96%	<u>96%</u>	<u>98%</u>	<u>98%</u>	<u>97%</u>	98%	94%	<u>95%</u>
UKI-SOUTHGRID-BHAM-HEP	88%	88%	<u>89%</u>	89%	98%	<u>98%</u>	<u>87%</u>	91%	<u>96%</u>	97%	96%	97%	99%	<u>99%</u>	<u>97%</u>	99%	<u>95%</u>	<u>97%</u>
UKI-SOUTHGRID-BRIS-HEP	<u>91%</u>	91%	<u>95%</u>	<u>95%</u>	99%	<u>99%</u>	<u>98%</u>	<u>99%</u>	<u>97%</u>	<u>98%</u>	97%	<u>97%</u>	<u>96%</u>	<u>98%</u>	<u>98%</u>	99%	<u>98%</u>	<u>98%</u>
UKI-SOUTHGRID-CAM-HEP	<u>48%</u>	<u>48%</u>	<u>75%</u>	<u>75%</u>	<u>69%</u>	71%	<u>93%</u>	<u>94%</u>	<u>84%</u>	<u>85%</u>	84%	88%	<u>90%</u>	<u>90%</u>	<u>97%</u>	98%	<u>86%</u>	<u>88%</u>
UKI-SOUTHGRID-OX-HEP	<u>79%</u>	80%	<u>82%</u>	82%	<u>89%</u>	<u>89%</u>	<u>98%</u>	<u>99%</u>	<u>90%</u>	<u>92%</u>	92%	<u>92%</u>	<u>87%</u>	<u>89%</u>	<u>86%</u>	88%	<u>91%</u>	<u>92%</u>
UKI-SOUTHGRID-RALPP	93%	93%	<u>90%</u>	93%	94%	94%	92%	97%	91%	92%	96%	96%	94%	99%	94%	97%	93%	96%
csTCDie	<u>75%</u>	<u>75%</u>	93%	93%	91%	91%	97%	97%	91%	93%	94%	94%		<u>89%</u>	95%	96%	92%	93%
LondonGrid						91%							83%				79%	
NorthGrid						90%											92%	
ScotGrid						82%										97%	87%	92%
SouthGrid	80%	80%	86%	87%	90%	91%	94%	96%	92%	93%	93%	94%	93%	95%	94%	96%	93%	94%
Overall	79%	79%	83%	87%	84%	90%	87%	94%	84%	93%	89%	95%	89%	93%	92%	94%	88%	93%



# SAM results across the VOs

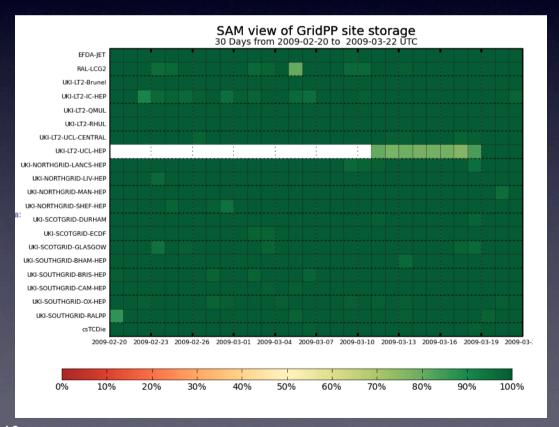
	ops					ATL	_AS			C	MS		LHCb				
	Availability					ability				ability		Availability					
	24 Hrs	Week	Month				Month				Month		24 Hrs	Week			
EFDA-JET	96%	99%	100%	83%	100%	98%	99%	99%	100%	100%	100%	77%	100%		100%	90%	
RAL-LCG2_Tier-1	96%	99%	100%	99%	96%	99%	97%	90%	100%	99%	94%	97%			100%	89%	
UKI-LT2-Brunel	100%	100%	100%	91%	100%	99%	100%	100%	100%	100%	100%	91%	100%		100%	90%	
UKI-LT2-IC-HEP	96%	99%	89%	90%	96%	99%	98%	91%	91%	89%	65%	84%	100%	100%	100%	87%	
UKI-LT2-IC-LeSC	100%	100%	93%	89%	100%	92%	91%	80%	100%	100%	96%	94%			100%		
UKI-LT2-QMUL	96%	99%	98%	95%	100%	88%	89%	87%	100%	100%	99%	93%	100%	75%	73%	92%	
UKI-LT2-RHUL	96%	99%	100%	95%	100%	99%	100%	88%	100%	95%	86%	77%	100%	96%	99%	75%	
UKI-LT2-UCL-CENTRAL	91%	48%	87%	53%	100%	32%	72%	66%	0%	0%	0%	24%	100%	62%	47%	28%	
UKI-LT2-UCL-HEP	0%	0%	30%	78%	0%	0%	19%	67%	0%	0%	31%	66%	0%	0%	0%	0%	
UKI-NORTHGRID-LANCS-HEP	91%	91%	95%	89%	100%	98%	94%	90%	100%	96%	98%	90%	100%	96%	99%	87%	
UKI-NORTHGRID-LIV-HEP	91%	99%	99%	98%	100%	99%	100%	95%	100%	100%	100%	100%	100%	100%	99%	88%	
UKI-NORTHGRID-MAN-HEP	100%	100%	97%	93%	100%	99%	98%	90%	100%	100%	97%	91%	100%	100%	99%	88%	
UKI-NORTHGRID-SHEF-HEP	96%	99%	98%	97%	100%	99%	100%	94%	100%	99%	100%	99%	100%	100%	99%	89%	
UKI-SCOTGRID-DURHAM	100%	93%	98%	91%	100%	97%	98%	88%	100%	99%	99%	98%	100%	96%	99%	81%	
UKI-SCOTGRID-ECDF	96%	90%	96%	97%	100%	99%	98%	94%	100%	99%	93%	80%	100%	100%	98%	83%	
UKI-SCOTGRID-GLASGOW	100%	88%	96%	97%	100%	93%	98%	99%	0%	0%	19%	75%	100%	96%	98%	88%	
UKI-SOUTHGRID-BHAM-HEP	96%	99%	99%	99%	100%	100%	100%	98%	100%	100%	100%	100%	100%	100%	100%	85%	
UKI-SOUTHGRID-BRIS-HEP	100%	100%	98%	97%	100%	97%	97%	93%	100%	100%	99%	97%	100%	100%	100%	89%	
UKI-SOUTHGRID-CAM-HEP	96%	99%	100%	94%	100%	99%	96%	96%	100%	99%	100%	94%	100%	100%	100%	87%	
UKI-SOUTHGRID-OX-HEP	96%	73%	85%	87%	74%	65%	90%	94%	65%	33%	57%	66%	100%	100%	98%	85%	
UKI-SOUTHGRID-RALPP	96%	95%	95%	94%	100%	99%	97%	98%	100%	90%	96%	93%	100%	100%	100%	90%	
csTCDie	100%	99%	98%	92%	100%	99%	98%	92%	100%	99%	99%	95%	100%	100%	100%	79%	
Total	92%	90%	93%	91%	94%	89%	92%	90%	84%	82%	83%	86%	100%	96%	96%	85%	
'																	



### **Storage**

Site	1Q08	2Q08	3Q08	4Q08	1Q09
UKI-IRELAND-TRINITY		38%	68%	77%	93%
UKI-LT2-Brunel-40	70%	84%	85%	87%	99%
UKI-LT2-Brunel-44	70%	84%	85%	88%	99%
UKI-LT2-IC-HEP-HEP	83%	66%	93%	94%	92%
UKI-LT2-IC-HEP-HPC	83%	66%	93%	94%	93%
UKI-LT2-IC-LeSC	82%	66%	91%	92%	92%
UKI-LT2-QMUL-01			95%	94%	88%
UKI-LT2-QMUL-02			77%	91%	98%
UKI-LT2-RHUL-01		75%	78%	92%	99%
UKI-LT2-RHUL-02		89%	81%	58%	83%
UKI-LT2-UCL-CENTRAL	92%	25%	66%	76%	93%
UKI-LT2-UCL-HEP	69%	89%	79%	56%	81%
UKI-NORTHGRID-LANCS-HEP	81%	91%	93%	94%	96%
UKI-NORTHGRID-LIV-HEP	82%	94%	94%	96%	98%
UKI-NORTHGRID-MAN-HEP-01	85%	80%	94%	93%	99%
UKI-NORTHGRID-MAN-HEP-02	94%	92%	83%	85%	96%
UKI-NORTHGRID-SHEF-HEP	94%	92%	94%	96%	97%
UKI-SCOTGRID-DURHAM	91%	76%	92%	87%	98%
UKI-SCOTGRID-ECDF	84%	89%	91%	95%	94%
UKI-SCOTGRID-GLASGOW	92%	93%	95%	97%	97%
UKI-SOUTHGRID-BHAM-ESCI		96%	93%	96%	98%
UKI-SOUTHGRID-BHAM-ESCI-04					99%
UKI-SOUTHGRID-BHAM-HEP	93%	94%	91%	96%	98%
UKI-SOUTHGRID-BRIS-HEP-01	97%	95%	96%	95%	97%
UKI-SOUTHGRID-BRIS-HEP-02	97%	95%	95%	95%	98%
UKI-SOUTHGRID-CAM-HEP	94%	87%	85%	91%	97%
UKI-SOUTHGRID-JET	96%	90%	97%	81%	96%
UKI-SOUTHGRID-OX-HEP	94%	84%	94%	93%	96%
UKI-SOUTHGRID-RALPP	92%	90%	91%	93%	96%
UKI-TIER-1-RAL-LCG2	75%	89%	41%	0%	0%
LondonGrid	78%	71%	84%	84%	92%
NorthGrid	87%	90%	92%	93%	97%
ScotGrid	89%	86%	93%	93%	96%
SouthGrid	94%	91%	93%	92%	97%

- An attempt is made to copy a 2.8MB file to each UK SE, read it back and delete it, once an hour. (Results for quarters shown on left)
- With greater experiment demands on storage (and ticketing) availability is improving





### Tier-I - status



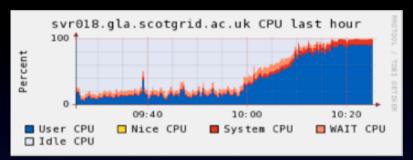


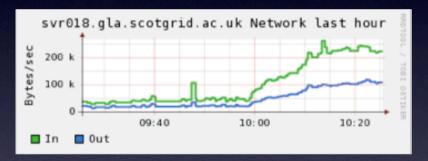
- New machine room almost there
- Improved CASTOR performance but v2.1.7 had many stability problems to overcome
- Operations team has grown and evolved (e.g. there is now a production manager)
- Tier-I strategy group now in place and performing a regular review of the service (appropriate metrics defined)
- Weekly storage discussion expands once per month to all user groups to discuss all Tier-I services and issues directly
- Incident reporting well developed.Response plans maturing.



### Experiment driven issues

#### DPM headnode measures before optimisation





See CHEP poster on Thursday: Optimised access to user analysis data using the gLite DPM

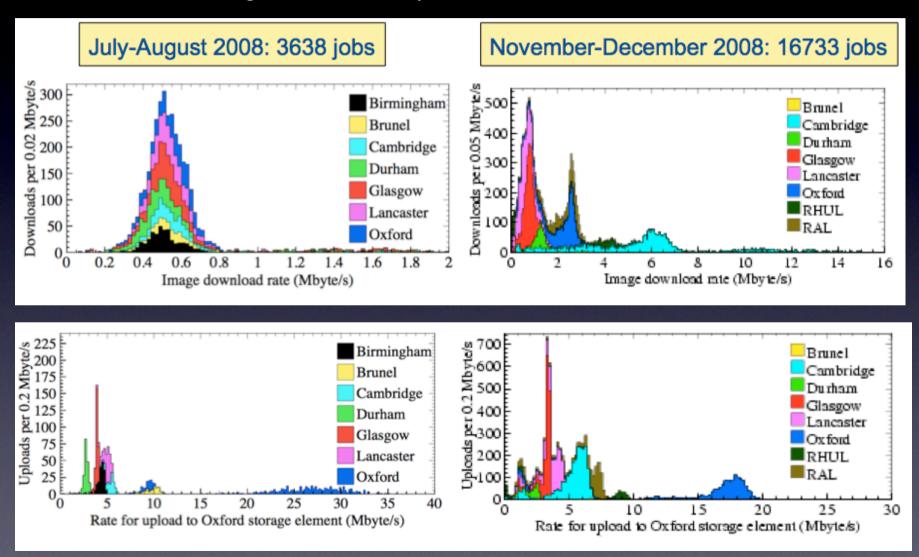
Current status of spacetokens: http://wn3.epcc.ed.ac.uk/srm/xml/srm\_token\_acls\_table

- ATLAS hammer cloud tests very useful.
   We always knew that concurrent file access would present new problems.
   Interesting to compare results across sites
- Several sites have seen "interference" from non-HEP storage requests (jobs basically pointing at a single SE). Raises issues about contention.
- Deployment of space tokens to divide storage advancing and showing up issues:
  - Still need multi-role access control
  - Monitoring has been piecemeal. Who tracks the requests?
  - Client tool integration and user education is work in progress.
  - Several management issues: draining, tools for resize & merge operations. Changing the writing group.



### Other VOs

It has been useful to get a view on site performance from non-LHC VOs.



Thanks to Karl Harrison and Imense for these findings



# **Experiment blacklisting of sites**

	Most Recent				4 TT.			XX7 1		-	f /1		6 Months		
				24 Hrs			Week				Iontl				
TIVI IDEL AND TRINITY	atlas	cms	IUCD	atlas	cms	lhcb 0%	atlas	*****	lhcb	atlas		Incb 0%	atlas		
UKI-IRELAND-TRINITY				0 //	0 70	0 /0	0 /0	0%	0%	0 /0	0%	0 70	0 /0	0%	0%
UKI-LT2-Brunel-40				0%	0%	0%	0%	1%	0%	0%	5%	0%	3%	7%	0%
UKI-LT2-Brunel-44				0%	0%	0%	0%	0%	0%	0%	3%	0%	5%	9%	0%
UKI-LT2-IC-HEP-HEP				0%	4%	0%	0%	1%	0%	0%	0%	0%	1%	5%	0%
UKI-LT2-IC-HEP-HPC				0%	0%	0%	0%	0%	0%	0%	0%	0%	5%	5%	0%
UKI-LT2-IC-LeSC				0%	0%	0%	0%	29%	0%		67%	0%		37%	0%
UKI-LT2-QMUL-01				0%	21%		0%	41%	0%		17%	0%		16%	0%
UKI-LT2-QMUL-02				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-LT2-RHUL-01		X		0%	100%	0%	0%	100%	0%		87%	0%		92%	0%
UKI-LT2-RHUL-02				0%	0%	0%	0%	5%	0%	0%	1%	0%	0%	8%	0%
UKI-LT2-UCL-CENTRAL				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-LT2-UCL-HEP				0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%
UKI-NORTHGRID-LANCS-HEP				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-NORTHGRID-LIV-HEP				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-NORTHGRID-MAN-HEP-01				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-NORTHGRID-MAN-HEP-02				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	12%	0%
UKI-NORTHGRID-SHEF-HEP				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-SCOTGRID-DURHAM				0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	3%	0%
UKI-SCOTGRID-ECDF				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-SCOTGRID-GLASGOW				0%	4%	0%	0%	5%	0%	0%	47%	0%	0%	9%	0%
UKI-SOUTHGRID-BHAM-ESCI				0%	0%	0%	0%	0%	0%	0%	0%	0%	14%	14%	0%
UKI-SOUTHGRID-BHAM-ESCI-04				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-SOUTHGRID-BHAM-HEP				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-SOUTHGRID-BRIS-HEP-01				0%	0%	0%	0%	0%	0%	0%	3%	0%	1%	7%	0%
UKI-SOUTHGRID-BRIS-HEP-02				0%	0%	0%	0%	9%	0%	0%	17%	0%	0%	21%	0%
UKI-SOUTHGRID-CAM-HEP				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-SOUTHGRID-JET				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UKI-SOUTHGRID-OX-HEP				0%	35%	0%	0%	56%	0%	0%	32%	0%	0%	14%	0%
UKI-SOUTHGRID-RALPP	X	X		100%	100%	0%	82%	82%	0%	23%	30%	0%	5%	12%	0%
UKI-TIER-1-RAL-LCG2				0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

- Freedom of choice for Resources does not present the actual site status in the experiment world
- Blacklisting can be traced if you know the right experiment links and how to read the information presented.
- The site dashboard views discussed at the WLCG workshop will help highlight problems
- ... but having Nagios probes associated with the site status per experiment is still needed.

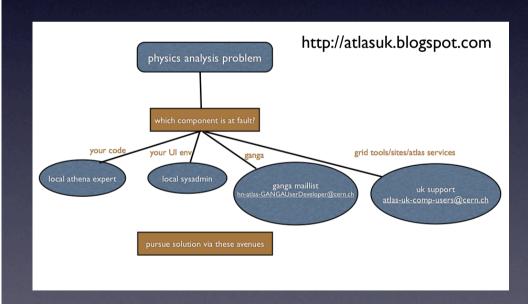


### Experiment activities & feedback

UK coordination groups are now starting to get to grips with regional demands providing effective interaction with both users and infrastructure support. GridPP21 had a focus on grid usage: http://www.gridpp.ac.uk/gridpp21/

#### **Discussion excerpts:**

LHCb view: system instabilities were down, success rates were higher, Ganga5 had been released, users seemed happier BUT 80% success rates were not acceptable? Data access still problematic



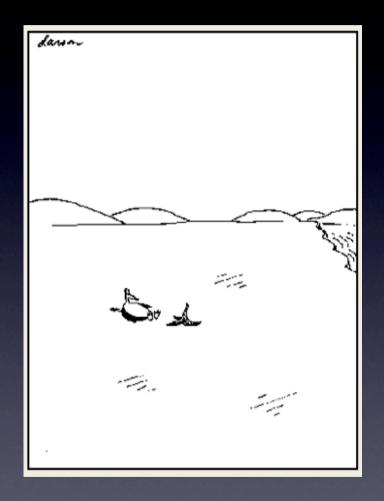
We found there was a need for a UK user mailing list.

ATLAS: User tutorials very necessary. Users need improved understanding of workflows and to be taught "good practice". For example do they know how to recover when they make a mistake. Pulling together error messages for reference was agreed to be useful. Many users try other routes than persist with the grid if problems encountered.

General: Inefficient user code (reused!) Lack of storage quotas. Coping with a "consistent low level of intermittent errors". Will the FTS cope once user levels pick up.



# Places we can slip up



- Knowns: New architectures e.g. introduction of larger multi-cores and how they affect services. Can they be exploited and do some services need uncoupling?
- Known unknowns such as data management. It is going to change.
- Unknown unknowns look at LEP startup and end.
- Realities of data taking and production are bound to be different to planned exercises including many more users and the pressures of getting some results.
- Movement towards the end of EGEE and uncertain ties of funding and the constraints of contract policies. Critical operation and support functions must not be disrupted.



### Disaster planning

"Well, thank God we made it out in time. ...
'Course, now we're equally screwed."

### Worth 1000.com

#### Infrastructure/service

- 1. Loss of a grid service
- Site failure
- 3. Software failure middleware
- 4. Software failure load (exposes bugs/limitations)
- 5. Software OS-related (external software dependencies)
- 6. Software Usage (resource exhaustion, lack of quotas)
- 7. Loss of key staff
- Network failure OPN
- Network failure JANET
- 10. Security incident
- 11. Procurement failure

#### Experiment

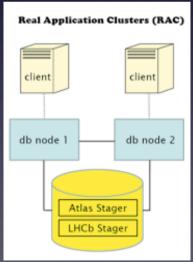
16

- Non-scalability or general failure of the Grid data transfer/placement
- Non-scalability or general failure of the Grid WMS
- Non-scalability or general failure of the metadata/bookkeeping system
- Medium-term loss of data storage resources
- Medium-term loss of CPU resources
- Long-term loss of data or data storage resources
- Long-term loss of CPU resources
- Medium- or long-term loss of wide area network
- Grid security incident
- Mis-estimation of resource requirements



### Service resilience

- Increase the hardware's capacity to handle faults
- Duplicate services or machines
- Implement automatic restarts
- Provide fast intervention
- Fully investigate failures



Oracle RACs are a good solution for several service needs

FTS: awaiting automated failover. Currently 5 frontends with round robin. Oracle RAC for database.

WMS: redundant frontends with two independent LBs.

Other instances at T2s

LFC: Multiple frontends and use of Oracle Server for DB.

[Offsite backup?]

tBDII: Several across sites. Use load-balanced rotating alias

MyProxy:Dual machine with round robin[use of myProxy

lists. DNS load balanced setup]

CE: Multiple CEs but single scheduler

WNs: Job interference and resource exhaustion

VOBoxes: Easy installs but ...

Databases: Have RACs. Oracle Data Guard is a next step

Networking: LANs moving to dual links to central switch.

OPN options often reviewed.

Tier-2 SEs: [distribute the headnodes vs hot spares]

GOCDB: Oracle cluster. Replica at CNAF.

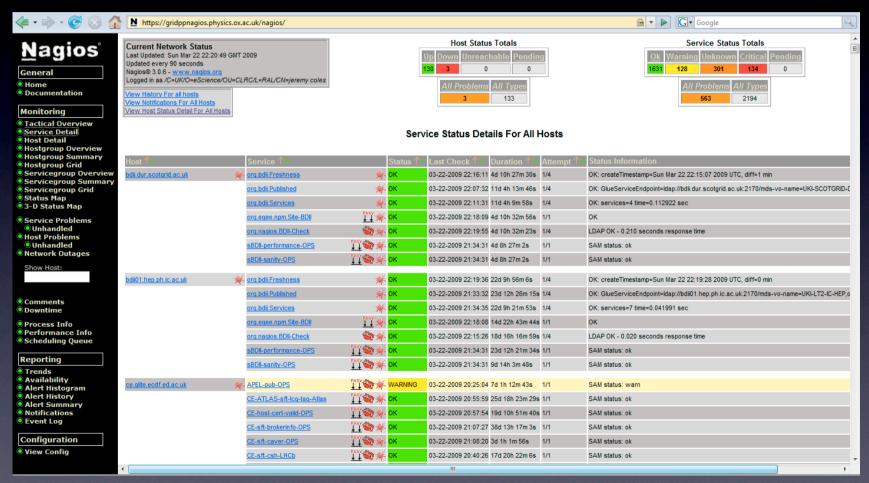
CA: [specialist components]

Etc....(Experiment) components outside of the UK...



### Monitoring: Nagios across UK sites

We now have a UK view across all sites. The amount of detail can be overwhelming and this
applies to WLCG/EGEE/experiment monitoring overall.



We need to reduce the number of places a sysadmin needs to look for INFORMATION Our links pages keep growing: <a href="http://www.gridpp.ac.uk/wiki/Links\_Monitoring\_pages">http://www.gridpp.ac.uk/wiki/Links\_Monitoring\_pages</a>



# Some upcoming challenges

For those unfamiliar with the operations area these are some of the things we are currently looking at...

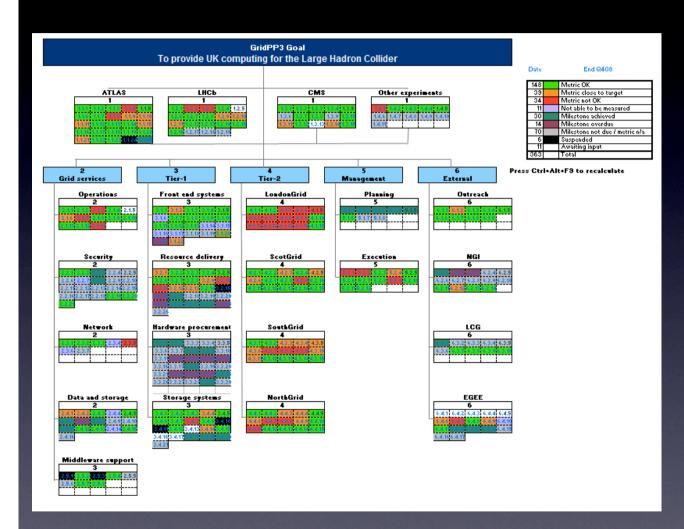
- Moving away from the LCG-CE to a gLite-CE
- Rollout of glexec
- Moving worker nodes to SL5
- Moving to the new spec benchmarks
- Upgrading Storage Elements to SL5
- Increased memory demands (we did review site policies:

http://www.gridpp.ac.uk/wiki/Site information)

- Learning from incidents (they are now logged <a href="http://www.gridpp.ac.uk/wiki/Category:Incidents">http://www.gridpp.ac.uk/wiki/Category:Incidents</a>)
- Virtualisation of nodes
- A smooth transition to the National Grid Initiatives/European Grid Initiative model



### GridPP "project" view



Emphasis now on running (not building) a grid. Project Map has more metrics less milestones. Structure focuses on services. Targets are set to be challenging.

Last map review highlighted issues such as: CASTOR upgrade, job efficiencies, utilisation, speed of deployment (new disk), Some procurement and manpower issues at T2s.

The project also revisited its risk register - staffing remains one of the key risks.



### <u>Summary</u>

- GridPP sites have generally met or exceeded pledged resources
- Availability and reliability continue to improve but resolution times are sometimes too long
- The Tier-I is making steady progress in many areas
- UK experiment operations has greatly improved in the last year
- We have caught glimpses of some potential problems from the experiment testing
- GridPP is working to improve its position with resilience and disaster planning
- Our project as a whole is now much more focused on improved grid performance