

# Improving collaborative documentation in CMS

*Tuesday, 24 March 2009 08:00 (20 minutes)*

Complete and up-to-date documentation is essential for efficient data analysis in a large and complex collaboration like CMS. Good documentation reduces the time spent in problem solving for users and software developers.

The scientists in our research environment do not necessarily have the interests or skills of professional technical writers. This results in inconsistencies in the documentation. To improve the quality, we have started a multidisciplinary project involving CMS user support and expertise in technical communication from the University of Turku, Finland.

In this paper, we present possible approaches to study the usability of the documentation, for instance, usability tests conducted recently for the CMS software and computing user documentation.

**Author:** LASSILA-PERINI, Kati (Helsinki Institute of Physics HIP)

**Co-author:** SALMI, Leena (University of Turku, Finland)

**Presenter:** LASSILA-PERINI, Kati (Helsinki Institute of Physics HIP)

**Session Classification:** Poster session

**Track Classification:** Collaborative Tools