



Enabling Grids for E-science

User Support BoF Session

www.eu-egee.org



- **Getting to know the VO people working in support**
- **Better understanding of how the VO run their user support**
- **Being told what we could do better,** and of course we wouldn't mind if you told us what we've done right 😊
- **Finding ways to improve the overall user support**
- **Give an update on recent changes in the EGEE user support**



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What you want from this meeting