

#### HyperNews

Douglas A. Smith, Terry Hung

Stanford Linear Accelerator Center

Peter Elmer

Princeton University

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### Communication problems

- Today's experiments are large, multi-institution, multicountry affairs, with hundreds of participants.
- There is a need to tie the collaboration together with proper communication to coordinate efforts.
- Discussions need to be quickly accessible to the whole collaboration, open to more people.
- Discussions also need quick feedback to find answers to problems in a timely manner.



#### Distributed communication

#### • E-mail

- Used for a long time now, well understood.
- Point to point message.
- Messages watched constantly, quick feedback.
- Discussions trapped in various mailboxes, not shared, not archived.

#### Web forums

- Newer, not always understood by users.
- Messages open to all.
- Postings not watched,
   need to check for
   replies, usually once a
   day feedback.
- Discussions centrally stored, but viewed through web interface.



#### Comment on e-mail lists

- What about e-mail lists?
  - Might be nice compromise, can be archived, there are some web interfaces to archives.
  - Large organizations create many, many e-mail lists, and are often not coordinated together, and not central maintained and owned.
  - Archives are mostly in terms of posting time, not threaded by subject (although some support this).
     Makes it hard to follow different discussions in list.



### HyperNews

- HyperNews discussion system was created to join the open, centrally stored, discussions of web forums, and the rapid feedback of e-mail.
- The system is organized as a series of forums, each one is a web discussion, with a e-mail list back end
- The collection of forums are joined together as the discussions for an organization.
- Members of the organization are managed, and members can subscribe to any forum, getting all discussions as email.



### Security

- HyperNews highly configurable.
- Web access can be restricted with password control and SSL encryption.
- E-mail posting through a mail-gateway, can be restricted to known addresses, gateway can be filtered.
- Used in many large sites now (SLAC, CERN, FNAL, BNL) and many security concerns have been met.
- Development is in our hands, and we can work with you to meet your concerns.



# Searching supported with Swish-e

- Discussions often become documentation, if they are archived, and can be easily found.
- Postings saved as files, and can be indexed.
- Indexing and searching uses the Swish-e package more info at http://swish-e.org
- Many indexing tools investigated, Swish-e found to be best: small, fast, configurable.
- Current state of support ~250,000 postings, index up to date every 15 mins. Search on "test" returned 41,244 results in 0.12 secs.



# Coordinated discussions in forums

Discussions centrally managed, divided into forums

# SLAC Forum List by Category Forums by Category Forums by Time Order Request a New Forum Subscribe to Forums Member Info Members List Contact Admin

#### Categories

Discussions on these forums, announcements and setup Hypernews Use and Development

#### Discussions on these forums, announcements and setup

Hypernews Announcements

Hypernews Test

Suggestions for changes to setup of these forums

#### Hypernews Use and Development

Hypernews Development

Hypernews Feedback/Problems

This site runs SLAC HyperNews version 1.11-slac-31, derived from the original HyperNews



## Threading of discussions

Discussions are threaded in terms replies to postings:

```
29  Updates to HN Edit Message page by Peter Elmer, Jan 15, 08:02

1  Re: Updates to HN Edit Message page by Shahram Rahatlou, Jan 15, 08:14

2  Re: Updates to HN Edit Message page by Traudl Hansl-Kozanecka, Jan 15, 10:28

1  Re: Updates to HN Edit Message page by Peter Elmer, Jan 15, 10:39

3  Re: Updates to HN Edit Message page by Dmitriy Kovalskyi, Jan 19, 15:28

28  Color of already visisted messsages by Frank Winklmeier, Jan 11, 09:56

1  Re: Color of already visisted messsages by Peter Elmer, Jan 11, 10:09

1  Re: Color of already visisted messsages by Frank Winklmeier, Jan 11, 11:18

... 1 Message(s)

2  Re: Reverse time order in "Recent Postings" by Peter Elmer, Dec 14, 19:58

26  direct mails and mails to HN subscribers by Peter Elmer, Dec 11, 23:55

1  Re: direct mails and mails to HN subscribers by Dmitriy Kovalskyi, Dec 12, 00:49

**Re: direct mails and mails to HN subscribers by Peter Elmer, Dec 12, 01:00
```



#### View of mail client

- direct mails and mails to HN subscribers	Peter Elmer	12/11/05 11:55 pm	4.7 KB
- Re: Reverse time order in "Recent Postings"	Peter Elmer	12/14/05 7:58 pm	2.3 KB
- Color of already visisted messsages	Frank Winklmeier	01/11/06 9:56 am	2.0 KB
Ē- → Re: Color of already visisted messsages	Peter Elmer	01/11/06 10:09 am	4.3 KB
- Re: Color of already visisted messsages	Frank Winklmeier	01/11/06 11:18 am	4.8 KB
- Re: Color of already visisted messsage	es Peter Elmer	01/11/06 2:16 pm	3.2 KB
- Re: Color of already visisted messsages	Douglas Smith	01/11/06 11:42 am	2.5 KB
- Updates to HN Edit Message page	Peter Elmer	01/15/06 8:02 am	3.1 KB
- Re: Updates to HN Edit Message page	Dmitriy Kovalskyi	01/19/06 3:28 pm	4.1 KB
- Re: Updates to HN Edit Message page	Shahram Rahatlou	01/15/06 8:14 am	3.8 KB
- Re: Updates to HN Edit Message page	Traudl Hansl-Kozanecka	01/15/06 10:28 am	4.3 KB
- Re: Updates to HN Edit Message page	Peter Elmer	01/15/06 10:39 am	2.5 KB

```
N Updates to HN Edit Message page

From: "Peter Elmer" <Peter.Elmer@cern.ch>
To: HNDevelop-shn@slac.stanford.edu
Date: 01/15/06 8:02 am

*** Discussion title: Hypernews Development

Hi All,

One comment I've gotten from 3 separate people is that the "Edit Message"
page is too cluttered in the latest version of HyperNews. To remind you
what that looks like:
```



### Central subscription to forums

• Each member can subscribe quickly to any number of forums.

#### Current Subscription Status for Member douglas

Use the checkboxes and submit button to change the subscriptions. A checked box means "subscribed" while an unchecked box means "not subscribed". Each forum's title is a link to the forum page.

#### Member douglas is currently subscribed to:

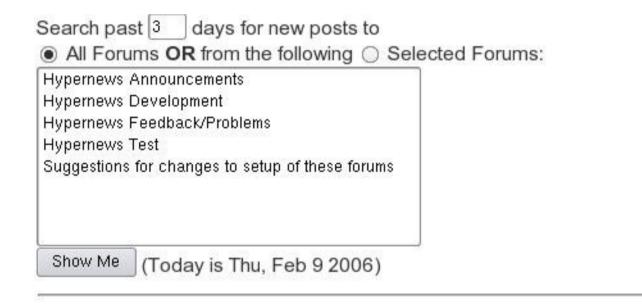
- X Hypernews Announcements
- Hypernews Development
- ★ Hypernews Feedback/Problems
- X Hypernews Test
- Suggestions for changes to setup of these forums

Enter password for member douglas:			
Submit changes for member douglas:	Submit Changes	Reset	



### Browse recent postings

• Members can browse postings to forums in the recent past



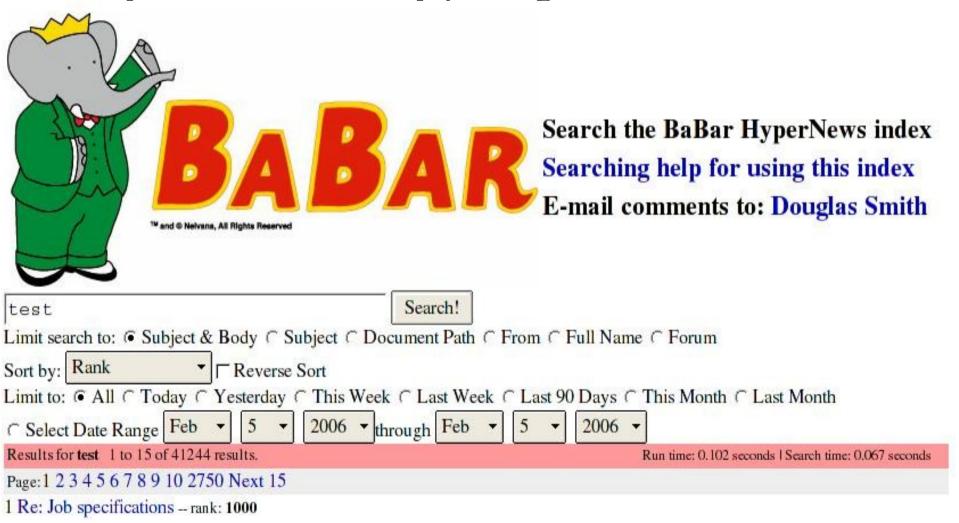
#### **Hypernews Development**

```
Re: HyperNews: mime multipart/mixed messages and mail-incoming.pl (Terry Hung)
Re: HyperNews: mime multipart/mixed messages and mail-incoming.pl (Peter Elmer)
Re: HyperNews: mime multipart/mixed messages and mail-incoming.pl (Terry Hung)
HyperNews: mime multipart/mixed messages and mail-incoming.pl (Peter Elmer)
```



### Searching integrated

Easy to search the many postings in the BaBar use





#### Used in HEP

- HyperNews was first developed years ago as threaded web discussion system, history of this can be seen at http://HyperNews.org
- Brought to SLAC for use by BaBar, and then to BNL for use by STAR, about a decade ago.
- Proved very useful for BaBar, and many people require it now for the coordination of discussions.
- HyperNews continued to be dev. at SLAC for BaBar use.
- Currently manages all discussions in BaBar in ~400 forums, over the years managed ~1800 members, and now contains ~250,000 postings.



### SLAC HyperNews

- This past year different branches of HyperNews were cleaned up and brought together for one package.
- Hosted now at http://hypernews.slac.stanford.edu.
- Can be downloaded and put to use.
- Development discussions handled in HyperNews (http://hypernews.slac.stanford.edu/HyperNews/hypernews/cindex).
- This is a Open Source project, and people are encouraged to help development.



# Continuing use in HEP

- In the past year, as part of the cleanup and package effort, HyperNews has been put into use at other sites.
- Now in increased use in CMS and Atlas, hosted at CERN.
- Current numbers in CMS and Atlas use:
  - CMS: 296 members, 41 forums, ~1800 postings
  - Atlas: 151 members, 29 forums, ~550 postings



### HyperNews good for HEP

- HyperNews has been proven to help get work done in BaBar over the past decade.
- Can scale to the size of your organization.
- Now easily downloaded and used.
- Development and support in our hands, quick response to problems in HEP use.
- With growing use in LHC experiments, should be around in continuing development for years.