Dr. Tryfon Chiotis (tchiotis@grnet.gr) received his PhD (May 1998) and his diploma (September 1992) in the fields of Quality of Service in High Speed Networks from the National Technical University of Athens, Department of Electrical & Computer Engineering. From 1992 to 1999, he worked as a research associate in the Management & Optimal Design Laboratory Network (NETMODE www.netmode.ece.ntua.gr), where he participated in a number of European research projects (RACE R2037 - DIDOS, TELEMATICS RE1004 - DESIRE, TELEMATICS EN1001 - ARTEMIS, TELEMATICS IE2081 - MBLN) and National research and development projects in the area of Broadband Networks, Web / Electronic Services and Network Management (1992-1999). From 1994 to 2001, he worked as a Research Associate for the Greek Standardization Organization (www.elot.gr). From 1999 to 2002, he participated in the establishment of Electronic Business Systems - EBS Ltd (www.ebs.gr), an e-business software development start-up, where he worked as a Partner. At the end of 1999 and for 1 year, he worked as an external consultant for TEMAGON, former OTE-Consulting (www.temagon.gr) in the project SPRITE-S2, PEPPER (Process re-Engineering and Procurement Planning ex-tending EOTIP coverage as mandated by new work Requirements). In 1999 he has been working for the Greek Research and Technology Network (GRNET), the Greek National Research & Education Network, which provides advanced internet services to Greek universities and research institutes, a company owned by the Greek Ministry of Development, General Secretariat of Research & Technology. Dr. T. Chiotis is the Chief Technical Officer of GRNET (www.grnet.gr) since April 2001, directing a very active research team of more than 15 engineers, while a lot of work is outsourced to a research and academic community of more than 150 engineers / developers. He is a deputy member of the NREN - Policy Committee of the pan-European project GEANT / GN2 (www.geant2.net) representing GRNET. Dr. T. Chiotis is a member of the IEEE, ACM, and the Technical Chamber of Greece. He has authored more than 25 articles in journals and conferences.