

## Current and short term activities of GGUS:

1.) We need to adapt the (changed) processes to our system. Some major changes are necessary as the operations support is in some important aspects somewhat different.

- a) New Support groups, with new interfaces need to be implemented
- b) Changed notification processes need to be implemented
- c) New roles and filters need to be written
- d) New workflows need to be implemented

2.) We need to change the supporter user interface. Due to the deployment of the ARS6 version at the EGEE conference we haven't finished all changes. Major change will be the new interface for the support staff people. This will change from the current java based version to a pure HTML/Javascript version so all browsers and environments will be supported. This will have major impact on the webservice interface (!) and we should wait before connecting additional ROC by webservice until we have finished this!

3.) Connection to / with Savannah and monitoring. Wolfgang and Günter will be at Cern on next Wednesday. After the meeting I can give additional feedback to this.

4.) Interconnection with additional ROC. We still need additional information from the ROC to have all requirements. After we have all the requirements ready we will try to match as much as possible requirements and deploy the necessary tools and webservices. If some federations need urgent support we can try to interconnect these sites, but this will result in additional changes for the final versions.

5.) Integration of the VO's. We started discussion with all the LCG VO's and with BIOMED. As many of the VO's haven't setup something like user support, sometimes even for operational support, this looks very difficult. We need additional support from the right bodies, to trigger the VO management and to point out the importance of this task. It is necessary to define the needed processes to communicate the needs of GGUS and the operational support groups and define the interfaces to the different support systems.

We try to have this timetable:

1.) should be finished by Jan. 16th. 2005

2.) should be finished by Jan. 31st. 2005

3.) should be finished by Dec. 18th. 2004 --> Interface should be finished by Feb. 14th. 2005

4.) should be finished by Feb. 21st. 2005

5.) definition for the current VO's should be finished by Jan. 31st. 2005,  
implementation by Mar. 16th

We won't be able to go faster if we want to have stable und user friendly systems.