



Enabling Grids for E-scienceE

SA1 - All Activity Meeting

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Information Society



- **Scope and purpose of the activity**
- **Organisation**
- **Major tasks**
- **Interaction points**
- **Open**

- Provide access to and operate a **production** grid infrastructure
 - Different user communities -> multiple Vos
 - Facilities in Europe and other collaborating sites
 - Make best use of existing grid initiatives
 - Build upon EGEE 1 experience

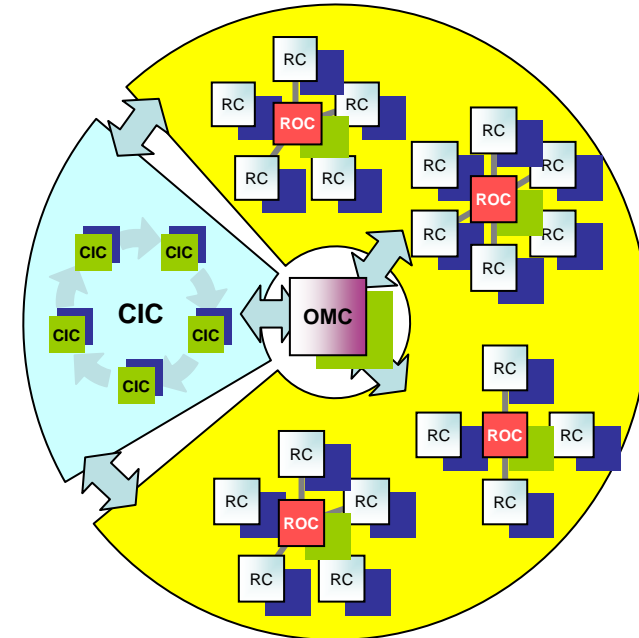
- What is needed to achieve this?

- 1. Core Infrastructure Services**
 1. IS, data management, VO, (driven by Vos)
- 2. Monitoring and Control**
 1. Performance, operational state
 2. Initiate corrective actions
- 3. Middleware Deployment**
 1. Integrate, certify, package middleware components
 2. Support for new resources, setup and operation
 3. Feedback with middleware activities in and outside of EGEE
- 4. User and resource support**
 1. Receive problem reports
 2. Coordinate operational problem resolution
- 5. Grid management**
 1. Co-ordination of the implementation with the ROCs
 2. Negotiation of SLAs
 3. Keep in contact with the wider Grid community
 1. Liaison, participate in standard bodies
- 6. International Collaboration**
 1. Interoperability with large scale grids in the US and Asia-Pacific region
 2. Seamless access for the EGEE user community to resources
- 7. Capture and provide requirements**
 1. Relevant for operations, deployment and (some aspects of) security
 2. Follow-up

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- **Simplification**

- EGEE 1 structure
 - OMC, CICs, ROCs, RCs
- EGEE 2
 - Operations Coordination Centre
 - Regional Operations Centres
 - Resource Centers



- **What happened to the CICs?**

- All CICs are co-located with ROCs
- Some ROCs provide CIC services

- **====> Adjust the structure to current practice**

- Basic ROCs and ROCs with CIC functions
- Easy transition, different set of services

- **Core responsibilities**
 - Middleware integration, certification, distribution packs
 - Coordinate:
 - Deployment and support
 - Grid operation and support
 - User support activity
 - Operational security activity
 - SLAs (negotiate & monitor)
 - Interoperability
 - *Non EGEE regions*
 - *ROCs more focussed on national/regional grids*
 - Act as a ROC
 - Current CIC functions (10+ RBs....)
 - ROC for RCs in non EGEE regions
 - Located at CERN

- **Support ALL sites in their region**
 - EGEE partners and friends
- **Core Responsibilities (incomplete) -----> ALL ROCs**
 - **1st line user support** (Call centre, regional training..)
 - **1st line operational support** (ROC “owns” operational problems)
 - Coordination
 - Deployment of middleware releases to its RCs
 - With national and regional grid projects
 - Regional Grid security (Incident responds teams (with RCs))
 - Negotiate resources for new VOs
 - Manage SLAs
 - Run infrastructure services
 - Support EGEE **production AND pre-production** services

- **Additional Roles**
 - Who?
 - Current CICs & ROCs with sufficient resources and expertise
 - Operations management
 - Operations Center on duty shifts
 - Monitoring, management, troubleshooting
 - *Improve, develop and run tools*
 - User support management
 - Coordinate Joint Security Policy Group (now @ RAL)
 - Run additional grid services (including VO specific)
 - Collaborate in the release process
 - Specific aspects of certification, porting, ...
 - Security vulnerability and risk analysis (NEW)
 - Coordinate (partial) code reviews, best practice,...
- **ROC concept can serve in non EGEE regions as an operation model**

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- Overall:
 - **Operate Production and Pre-Production Service**
 - **Some tasks implicit described with ROCs and OCC roles**
- **Middleware testing and certification**
 - Where?
 - Central coordination, some external contribution
 - Expected Results
 - Middleware distributions for production
 - Select components from **within and external** sources
 - *Negotiate support*
 - Integration and testing could be a joint activity with JRA1
 - *Testing needs to start from day 1 (sufficiently staffed)*
 - Certification
 - *Integrated system*
 - *Co-existence/Interoperability*
 - *Deployability, functionality, configuration, management of components*
 - *Extended set of OSs*
 - *Optional integration with Virtual Data Toolkit (VDT) --> ensures US interop.*

- **Testbeds**
 - Set of testbeds at CERN for rapid setup
 - Regions contribute to well defined aspects
 - Deployment tests
 - MPI support
 - Batch systems
 - Ports to different architectures

- **Middleware deployment and support**
 - OCC coordination, ROCs coordinate and support their RCs
 - Expected Results
 - Deploy agreed set to all sites
 - *Region can support supersets (but NOT subsets)*
 - Stick to agreed schedule
 - **Service Layers (new)**
 - Core services (CE, SE, Local Catalogues...)
 - *Long update cycles (1--> 2 times a year + security driven updates)*
 - *At all sites*
 - Additional Services (Central Catalogues, IS, Monitoring, RBs)
 - *Not present at all sites (mainly some ROCs)*
 - *Shorter update cycles (on demand?)*
 - Client tools on WNs
 - *Installed in user space*
 - *New version made available by a central team*
 - *VOs select preferred version*
 - Ongoing work on simplification of installation and configuration

- **Grid Operations and Support**
 - OCC & ROCs
 - Expected Results
 - Manage the grid operation
 - Has been included in the description of the ROCs and OCC's roles

- **Grid security and incident responds**
 - Security Coordination Group
 - Central coordination of incident response

 - Security Coordination Group
 - Lead by:
 - *EGEE Security Head (PEB member) +*
 - *Middleware Security Architect*
 - *Chair of the Joint Security Policy Group (SA1)*
 - *Chair of the EUGridPMA*
 - Expected Results
 - *Coordination of security related aspects of:*
 - Architecture
 - Deployment
 - Operation
 - Include standardization work

- **Grid security and incident responds**
 - Security Coordination Group
 - Central coordination of incident response
 - Central coordination of incident response
 - Coordinated at the OCC
 - ROCs coordinate the incident responds in their region
 - Requires resources at all RCs and ROCs
 - Needs a strong mandate
 - Expected Results
 - *Minimize security risks by fast responds*
 - *Ensure best practice*
 - *EGEE wide team to react on security incidents*
 - Members from ROCs/RCs

- **Support: Virtual Organizations, Applications, Users**
 - Central coordination at OCC and all ROCs

- **Expected Results**
 - User support
 - Distributed
 - Each ROC provides front-line support for local users
 - Each ROC contributes to the overall user support (experts)
 - VOs provide user support
 - *VO filters problems*
 - Existing help desks at major centres should be integrated into the support structure
 - *Filter and inject problems into the grid support*

 - User Support
 - Call centers and helpdesks
 - *ROCs*
 - Training
 - *ROCs*
 - VO support and integration
 - *NA4 with teams like the LCG-EIS*

- **We have currently not a good model for user support**
 - Some experience from LCG (can this be mapped???)
 - Needs resources from ROCs, OCC and VOs

- **Grid Management**
 - See OCC and ROCs roles
 - ROC coordinator must have a strong presence at the OCC
- **Interoperation**
 - See OCC and ROCs roles
 - ROCs focus on national/regional grids
 - OCC non EGEE regions
 - Coexistence and common policies have to be clarified
 - NA4 has to participate in the definition of “seamless”
- **Application <----> Resource Provider Coordination**
 - See OCC and ROCs roles
 - Some resources should be made available to (most) all applications
 - This could become part of the SLAs (opportunistic usage?)
 - Needs clarification
- **Application <-> RC <-> Middleware Coordination**
 - SA1 needs to be part of this
 - ROCs aggregate regional feedback
 - Coordination ?

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- **JRA1**
 - Integration and testing
 - Security
 - Deployment and operational requirements
 - Training
- **JRA2**
 - Work on QA metrics for operations
 - Link of QA and monitoring
- **NA4**
 - Resource negotiation
 - Security
 - Production Middleware Stack definition
 - User Support
 - Training
- **NA3**
 - Receiving and providing training (SA1 has provided significant training)
- **SA2**
 - Link between network operation center and grid operations

- **User support model**
- **Application <-> Resource Provider Coordination**
- **Application <-> RC <-> Middleware Coordination**
- **Mandate for the Incident Responds Team**
- **Joint integration and testing with JRA1**
 - Clearly needed
 - Complex
- **How we ensure seamless interoperation between major grids**
 - Concurrent development
 - What has been interoperating might not continue to interoperate