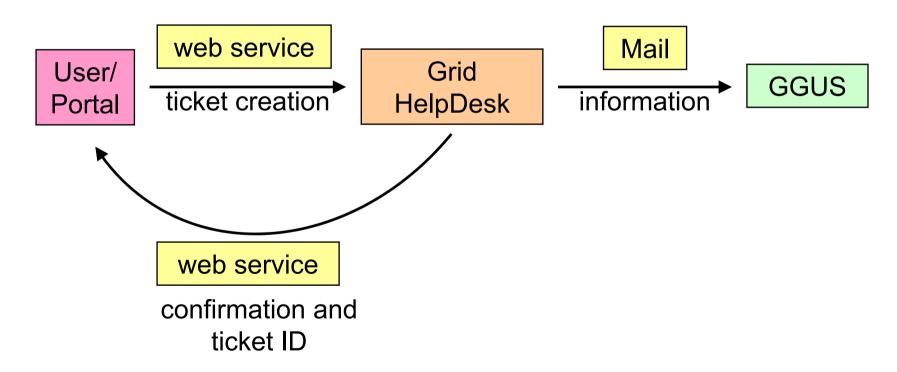
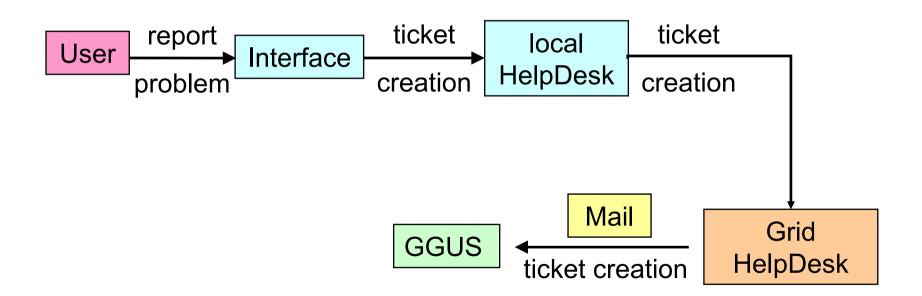
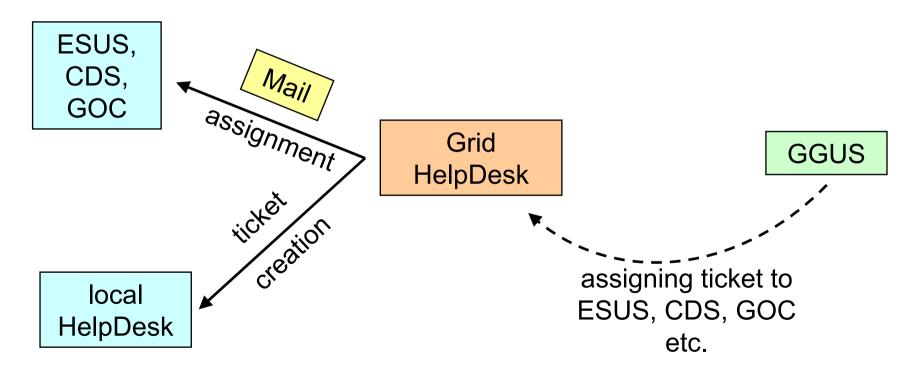
Ticket creation using GGUS



Ticket creation using local ROC HelpDesk



Ticket assignment



Solving ticket

