

Support for Technical Infrastructure operations

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AB/OP/TI - Technical Infrastructure

- TS/CSE/TCR → AB/OP/TI since Jan 2005
- Operation 365 days per year, 24 hours per day
- Providing a service to different CERN users such as TS, AB, AT
- Infrastructure supervision including
 - Electricity: $400kV \rightarrow 48V$, consumption, ...
 - Cooling: raw water, demi water, chilled water, mixed water, reject water, ...
 - Ventilation: Tunnel ventilation, smoke extraction, heating, air-conditioning, ...
 - Safety (installations): Fire, gas detection systems, access, ...
 - Communication and control systems: Front-ends, servers, hardware and software
 - Others
 - Vacuum
 - Cryogenics (limited set of alarms)
 - ...
- Monitoring service provided with the help of different tools
- Remote monitoring tools must be available 24 * 365 !!



- Alarm screens
 - LASER: Main tool for alarms
 - ENS, ElecAlarm: Detailed electricity alarms

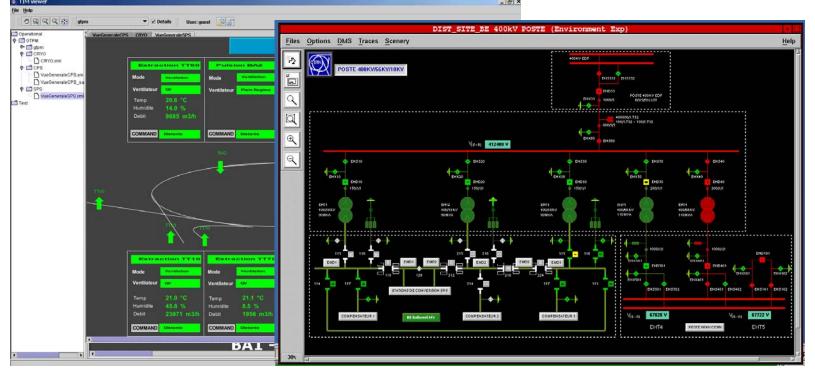
- Xcluc: host monitoring

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- Mimic (synoptic) diagrams
 - GTPM: SPS, CPS, soon Cryo
 - TIM views: process details







- Trends
 - Timber: Main tool to view logged data
 - ENS trends: e.g. consumption

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- Network supervision
 - Spectrum
- Work order management
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- Console Hardware
 - NICE Windows XP
 - NICE For Controls?
- Console Software
 - Yacoma console Manager



Strong support needed for

- Alarm tools
 - LASER (AB/CO)
 - ENS (TS/EL)
 - xcluc (AB/CO)
- Synoptic view tools
 - TIM (TS/CSE)
 - ENS (TS/EL)
 - Vacuum (AT/VAC)
- Trending
 - Timber (AB/CO)
 - ENS (TS/EL)

- Netbeans/sonic/oc4j ScateX EFACEC sonic?
 - JViews/sonic/oc4j ScateX EFACEC PVSS
 - JViews/oracle ScateX EFACEC



Normal working hours support for

- Data
 - TI monitoring tools use & display AB/CO data
 - GTPM views
 - clogger states, CPS working set data, TZ data, ROCS data, ...
 - Transmitted through TIM (TS/CSE), but acquired on AB/CO equipment
 - AB/OP needs support for data definition, entry and extraction
- Console
 - NICE Windows XP PCs
- Desktop and administration
 - Purchasing, installation, repair
 - User administration, account creation, backups,
 - NICE FC support



In summary

- AB/OP/TI provides a 24*365 service to many CERN users
- This service relies on AB/CO support directly or indirectly
- AB/CO support has been available for these services in the past and...
- AB/CO support is absolutely necessary for TI operation now and in the future