

Situation in the SPS until now

OP

Some application software

Controls

Fileservers

Control systems
intermediate software

Master timing +
distribution

Control room
hardware

Some application
software

Equipment

Function generators

Timing modules

Low level soft

Some application
software

Actual situation

- Critical systems : Timing distribution
File servers
Data base hardware
Software interlock
- Tools : XCLUC
- No piquet service

Problems with this support

- Depends on the goodwill of some experts
- No guaranteed coverage

What we would like to see

- Guaranteed coverage for critical systems
- Enforced support during the commissioning of all the new stuff : FESA, TIMING, DATABASES, CCC, ...
- A clear situation concerning the responsibilities. (diagnostic tools)