

CERN

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Supplier Database redesign

Antti Heikkilä
Ole Petter Nordahl



Challenges with current Supplier Database

- Rarely used by CERN Purchasers and ILOs
- Outdated information
- Poor user interface
- Too general activity codes
 - Difficult to find correct activity codes
- Difficult to update information

Main goal

- To create a webpage / database system where both the ILOs, companies, CERN technical personnel (and purchasers) can access and contribute with relevant information
- To make a system with updated information which is used by the actors

ILOs

- Ability to write and update company information, write comments about companies/ persons
- Access to all relevant data (tenders, contracts ...) regarding national companies and tenders
- Ability to get statistics on former projects / tenders

Companies

- Automatic overview and optional notification of relevant tenders
- Receive information early enough of relevant tenders (also forthcoming)
- Ability to discuss technological choices on a forum/ closed discussion group
- Ability to update company information
- Limited access to tendering history regarding their own company

Technical personnel

- Access to company information and help to find relevant companies
- Access to assigned tenders
- Contribute in discussions in the forum/ closed discussion groups and find solutions to technical problems

Purchasers

- The system should be tightly linked to the information systems used by the purchasers
- Contribute to discussions and find technical solutions

Next steps

- Mandate
 - Access to people and systems
 - Mandate well communicated at CERN
- Resources
 - Work group continues its work
 - Group needs to be reinforced
 - Professional help on the system specification