

## **Saturday 11 February**

09

09:00-10:00	Service Checklist
Speaker	
Tim Bell	
10:00-11:00	Deploying Production Grid Servers & Services
Speaker	
Thorsten Kleinw	rort
11:00-11:30	COFFEE
11:30-12:30	Service Availability Monitoring
Speaker	
Piotr Nyczyk	
12:30-14:00	Lunch
13:30-14:30	Service Level Metrics - Monitoring and Reporting
Speaker	
Harry Renshall	
14:30-16:00	Deploying Agreed Services at Tier1 / Tier2 Sites
Speaker	
SC team, Sites,	Experiments
16:00-16:45	Operations Model
Speaker	
Maite Barroso	
16:45-17:30	Service Levels by Service / Tier / VO
Speaker	
Helene Cordier	+ ALL SITES
17:30-18:00	Distributed Database Deployment
Speaker	
Dirk Duellmann	, Andrea Valassi

18