



Learning & Development at CERN



LEARNING & DEVELOPMENT POLICY

Sponsored at the **highest level of CERN**, **learning** is positioned as a **strategic activity** for achieving the mission of the Organisation

Main aims :

- Develop a highly meet the evolvir
- Strengthen CER competencies
- Adopt a communication communication

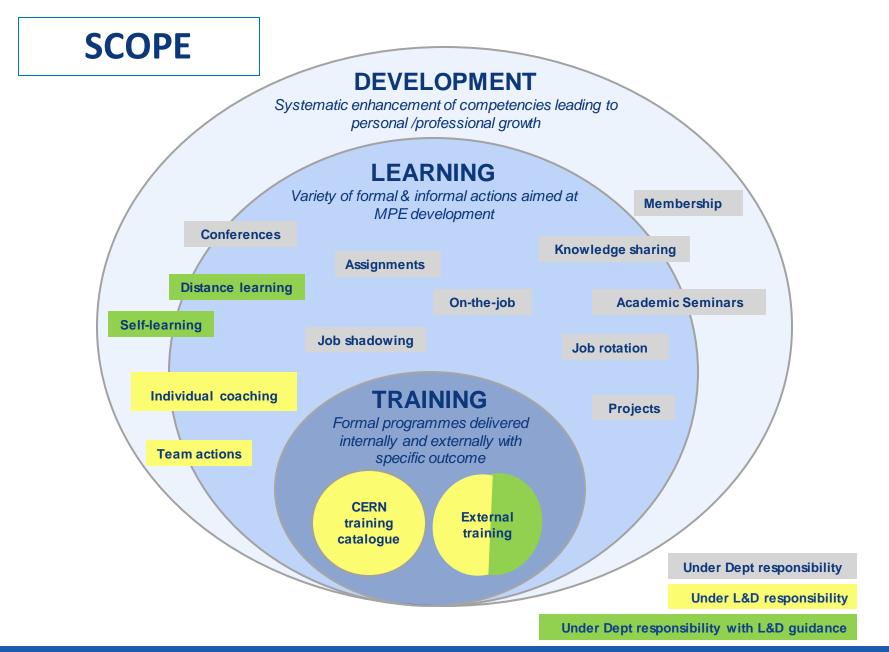




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CERN

AREAS OF LEARNING WITH CORPORATE PRIORITY

<u>Mandatory</u> to perform a function or a role in the Organization

AND / OR

<u>Necessary</u> to ensure a successful integration in the Organization and/or the local area

- induction programme (common understanding of the Organization's mission)
- safety-training and awareness programmes
- technical training improvement programmes
- **CERN office software** (EDH, HRT, etc)
- **basic language** training (English & French)
- core leadership and supervisory skills programmes
- core communication programmes
- **sensitization to diversity** issues in the workplace



IDENTIFICATION OF LEARNING NEEDS

1. Performance management process (induction & annual interview)

2. Ad-hoc requests throughout the year, when need arises

MONITORING & EVALUATION

- 1. For training organised by HR-LD : evaluation questionnaires
- 2. Performance management process (end/mid probation period, annual interview)

TIME FOR LEARNING

Average of 5-10 days of learning per year



HOW TO REGISTER FOR A COURSE

CERN Home > GS Department	Welcome E
CERNYEDU	EDH 🔻
EDH	
Home Tasks Search News Settings Stat	Help Logout

Administration	Claims	HR & Training	Leave	
EDH Admin	Candidate Claim	Appraisal Report (MARS)	Leave Cancellation	
LeaveAdmin	'Home Leave(all)	CHIS Declaration of health insurance situation	Leave Overview	
Management of Intersection Codes	Installation	spouse/partner	Leave Request	
Reroute Document	Language Fees Claim	Declaration of situation of dependent children	· Leave Transactions	
	Official Travel	Emergency Contacts	· List of Leaves	
	Request For External Funds	*External Training Request	Overtime Request	
	School Fees COURSE	Induction Interview (Fellows)	Overtime Summary	
	Students Claim	Induction Interview (Staff)	Personal Schedule	
	*Subsistence	*Local Address Change	* Saved Leave Scheme Subscriptio	
	Sundry Expenditure	MARS Overview		
	Third Party Claim	Mid/End Probation Summary		
	Controlled and a Providence.	*Overview-Declaration of situation of dependent children		
		PAF Summary		
		Request for opening a staff job		
		* Staff Selection Memo		
		* Termination sheet		
INTERNAL COURSE		Termination sheet Overview		
		¹ Training Catalogue		
Vert Logistics	Other Services	Purchasing	Safety	
Accelerator Material Storage			ADI - Notice of Intervention	
(pilot project)	· Epool Catalogue	Catalogue - Bossard	(pilot for hardware commissioning)	
Repair of standard equipment	'Epool Rental Request	Catalogue - Distrelec	ADI summary	
Shipping Request (Arrival)	GSM Subscription Request / Modification	Catalogue - Famel	(pilot for hardware commissioning)	



HOW TO REGISTER FOR A COURSE

CERN Training Catalogue	SEARCH BY KEYWORD	SEARCH BY			OWSE TALOGUE
IR Training Website		PROGRAIVIIVIE		CA	TALOGUE
Use the menus on the right to browse	e the critalogue				» Language Training » Manager
Welcome to the CERN Training Catal	ogue. Please use the form below to search among the	73 available courses.			
Course	Programme ny	Has Upcoming Sessions 📃 Search Moss	selmans' Courses	3	
273 courses found. Please select of »Communication Introductory pac					
		Next Session	Duration L	anguage	Availability
Communicating Effectively		11-Oct-12 to 14-Nov-12		iglish	12 places available
Communiquer efficacement		12-Sep-12 to 10-Oct-12		ench	11 places available
Gestion de temps		to be scheduled	20 hours Fr	ench	10 more people needed
Gestion du stress	٨	to be scheduled	16 hours Fr	ench	4 more people needed
Managing Time		to be scheduled	20 hours Er	iglish	to be scheduled
Managing stress		to be scheduled	16 hours Er	iglish	6 more people needed
»Communication Complementary	modules				
		Next Session	Duration L	anquage	Availability
Animer ou participer à une réunion o	de travail	to be scheduled		ench	2 more people needed
Chairing or participating in meetings	B B B B B B B B B B B B B B B B B B B	14-Nov-12 to 16-Nov-12	3 days Er	iglish	3 places available
Communicating to Convince	RESUL	12-Nov-12 to 13-Nov-12	16 hours Er	iglish E	9 places available
Dealing with Media questions!		to be scheduled	4 hours Er	glish	to be scheduled
Handling difficult conversations (Ada	apted from Dealing with Conflict)	19-Oct-12 to 07-Dec-12	3 days Er	iglish	One more place available
Les enjeux de la voix et du comporte	ement non verbal dans la communication orale	15-Oct-12 to 16-Oct-12	1 day 4 hours Fr	ench 🗾	5 places available
Making presentations	45	18-Sep-12 to 18-Oct-12	3 days Er	iglish	No more places available
Negotiating effectively		09-Oct-12 to 10-Oct-12	2 days Er	iglish	12 places available
Négociation efficace	V	to be scheduled	2 days Fr	ench	8 more people needed
Orientation Service		26-Nov-12 to 27-Nov-12	2 days Fr	ench 🗾	6 places available
Personal Awareness & Impact		·12 to 12-Sep-12	3 days Bil	ingual energy	One more place available
Personal Awarenees & Impact - Foll	ow-up DOUBLE CLICK	FOR DETAILED theduled	16 hours Bil	ingual 🛛	2 more people needed
Savoir gérer les discussions difficile		12 to 03-Dec-12	3 days Fr	ench 🗾	6 places available
Service Onentation	COURSE DESC	RIPTION 12 to 28-Jun-12	2 days Er	iglish 🛛	3 places available
Techniques d'exposé et de présenta	ation	04-Sep-12 to 17-Sep-12	3 days Fr	ench 🗾	2 places available



CONTACTS FOR INTERNAL TRAINING

Personal Dev. & Communication E. Barzdo N. Dumeaux K. Fuhrmeister	Leadership P. Goy E. Barzdo N.Dumeaux	Technical Management E. Mosselmans N. Dumeaux	Technical V. Perez Reale E. Stern M. Lahchimi
		Induction programme E. Mosselmans N. Dumeaux M. Lahchimi K. Fuhrmeister	Language K. Fuhrmeister A. Christodoulaki SUPERCOMM
		Safety T DGS-SEE C. Balle I. Cusato	

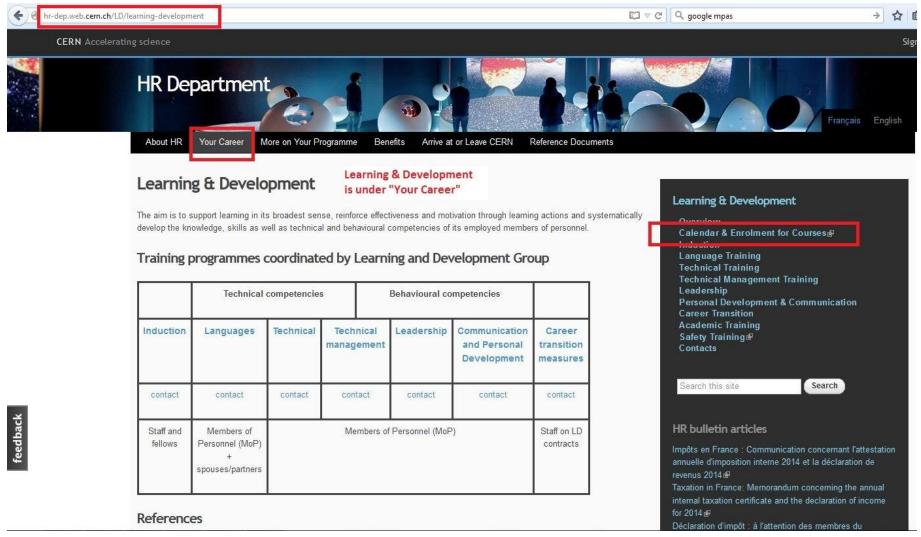


CONTACT IN YOUR DEPARTMENT DTO = Departmental Training Officer

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HR website – L&D site





Thanks for your attention



