

WLCG pre-CHEP Workshop

- Will be held in Prague March 21 – 22 2009
- Registration is through CHEP 2009 (you can attend only the workshop!)
- A preliminary [agenda](#) is available
- From past such workshops, expect 150-200 people (typically more when held at CERN – up to 280 at last one!)
- The **majority** of attendees do not attend the more frequent WLCG events such as GDB, pre-GDB, CCRC'08 post-mortem etc.
- Feedback from previous events: keep plenty of time for discussion
- The suggested focus for this event is **2009 operations**

WLCG Workshop Topics

- Proposed topics (since many months) include:
 - Service operations, e.g. data management & storage services, databases, analysis services;
 - Operations procedures and tools - reporting of problems, escalation, "Service Incident Reports", suspension of sites in case of major and/or prolonged problems (response targets etc.)
 - Downtime handling: scheduled, unscheduled, at risk etc.
 - Support issues: use of team and alarm tickets, targets for response to incidents, ...
 - Monitoring: VO-views, site views, aligning official availability with VO tests and production results, ...
- The draft agenda is for discussion – at least some of the proposed sessions (e.g. various reviews) require **action** prior to the workshop to make sense
- IMHO, should review agenda & revise no later than February GDB
- But leave some flexibility for last minute “hot items”
- It may make sense for a smaller follow-on event prior to the summer
- Or simply wait for a post-2009 data taking review workshop?