

Breakout Session

- **Consider three aspects within EGI**
 - Technical interaction of EGI.org with middleware providers
 - Organisational interaction of EGI.org with User communities
 - National interaction of EGI.org
- **For each scenario**
 - Identify the flow of activities
 - Identify the actors – both organisational or individual
 - E.g.: EGI Security Officer, User Conference Chair, ...
 - Identify the tasks
 - Use the material from the activity presentations
 - Identify the issues/unknowns/assumptions made in this plan
- **Report back**
 - 1 slide: Flow of activities and actors
 - 1 slide: Issues/unknowns/assumptions

High-level feedback from user community that a change is needed in a deployed service (Frederick)

- How is the request reported?
- How is it prioritised and by who?
- Who develops the specification and with who?
- Who defines the acceptance criteria for the change?
- Who develops the change?
- Who tests the change?
- Who integrates the change into the software?
- Who checks that the integrated change is deployable?
- Who checks that the change solves the original problem?
- How is information (documentation/training/deployment) about this change communicated?

Each year (frequency?) EGI will hold a user conference (Ca)

- **What should the structure/format be?**
- **Who selects/nominates the venue?**
- **Who selects/elects/nominates the chair?**
- **Who runs the registration?**
- **Who makes the announcements?**
- **Who contacts the media?**
- **Who decides the programme?**
- **Who controls the budget?**

Deploying a new release on national resources (Manuel/Kai)

- Are decisions made at EGI.org level or within the NGI?
- Who determines when to do a release?
- Who decides what to release?
- Do the releases need further testing? By who?
- How rapidly are the releases deployed?
- How is the deployment progress monitored & reported?
- What is the co-ordination process?
- What are the commitments from EGI.org?
- What are the commitments from the NGI?