



we deliver

All information contained herein are for discussion purposes only and shall not be considered a commitment on the part of CERN or the buyers group.

**addestino**   
innovation management

# Context & Objectives

The Innovation Platform brings together

- (public) **demand/buyer's** side
- and the (private) **supplier's** side

To formulate a detailed answer on following key questions:

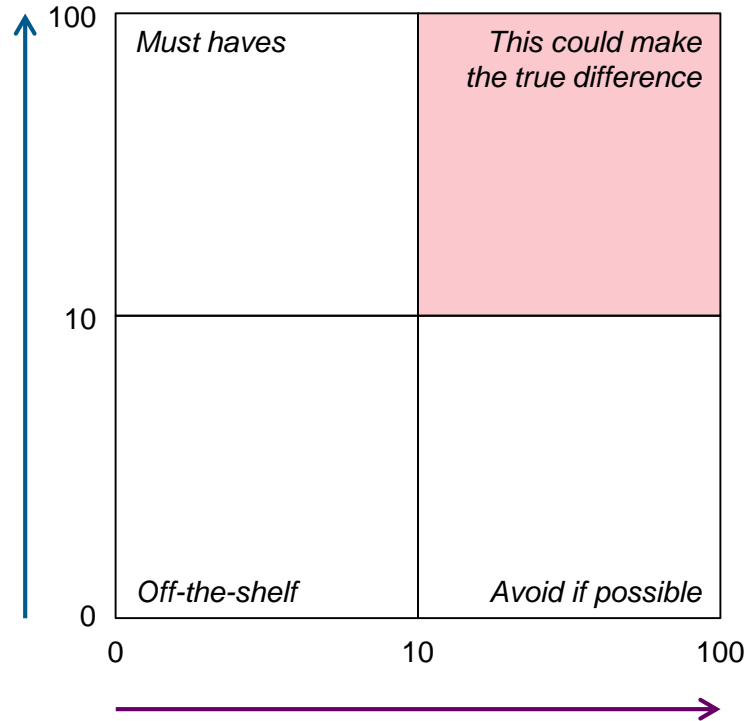
- What is innovation potential from **end-user perspective**?
- What is innovation potential from **techno/market point-of-view**?
- What are the priorities & criteria for **potential prototype**?

Hence to give guidance about rest of PCP trajectory



# Prioritization grid: value vs. risk

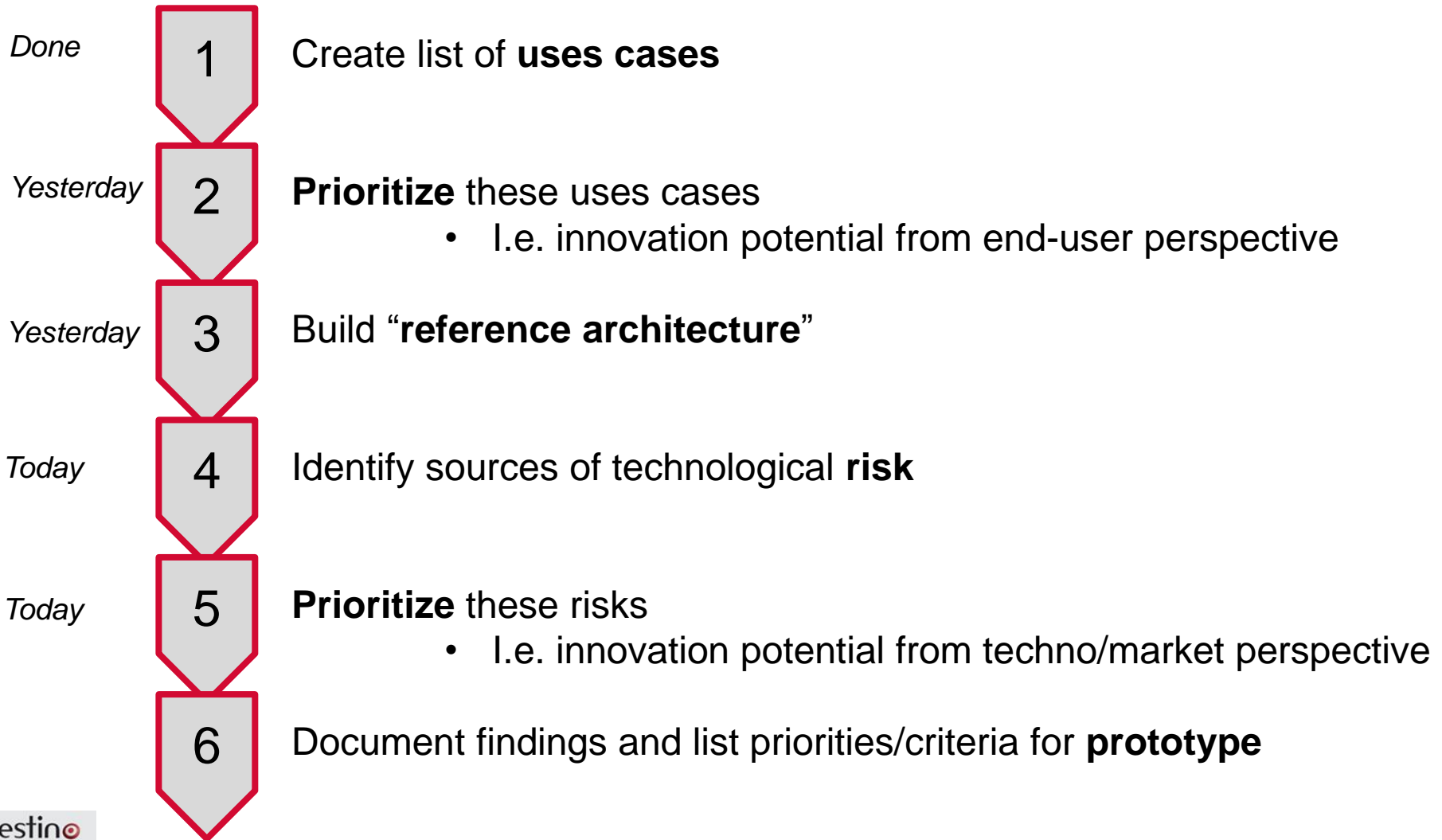
**Value**  
(Innovation potential  
from end-user  
perspective)



Innovative for end-user  
+  
Technological/market uncertainty

**Risk**  
(Innovation potential from  
technological/market point-of-view)

# Approach



# Structure of use cases

**As a** <Person>

**I can** <do something with the hybrid cloud>

**So that** <real value is created for me>

# List of use cases (1/7)

## 1: Orchestration (13):

**As** IT Manager

**I can** provision resources (CPU, Storage, Network) through open APIs

**So that** transparently expanding my existing computing infra into Cloud is possible

## 2: Monitoring and Dashboards (13):

**As** IT Manager

**I can** extract in real-time (< 10 min) resource usage metrics,  
through a dashboard or via APIs

**So that** I can see the allocated resources and adjust these if necessary

## 3: Reporting and accounting (13):

**As** IT Manager or Procurement Service

**I can** have a breakdown of the used resources over a period of time

**So that** an assessment of the accumulated cost of the resources consumed is possible

## 4: Service level agreements (13):

**As** IT Manager

**I can** have a set of standard service definitions (Scope, Responsibilities, KPIs, etc.)

**So that** service level is defined, understood, agreed between parties for each service

# List of use cases (2/7)

## 5: Network IP addresses (13):

**As** IT Manager

**I can** use Public IPv4 addresses (or equivalent addressing techniques) from within the private cloud

**So that** majority of applications such as databases and remote read-only file systems (e.g. CERN CVMFS) that do not yet support IPv6, can be used.

## 6: Ordering, billing and invoicing mechanisms (13):

**As** IT Manager or Procurement Service

**I can** pay for and can get a receipt of the paid services

**So that** total expenditure of the used services is documented

## 7: Performant WAN connectivity via GEANT (13):

**As** IT manager

**I can** efficiently move and access data from local resources to commercial clouds which are connected to GEANT at a speed of 40 to 100 Gbits/s

**So that** I have a seamless, performant and reliable computing experience

## 8: Cloud economic models and procurement procedures of public organizations (20):

**As** Procurer

**I can** choose from different commercial delivery models e.g. reservation-based, spot-market, night-time bulk processing...

**So that** I can experiment with these and select the best model for my project

# List of use cases (3/7)

## 9: Data privacy (13):

**As** IT Manager

**I can** restrict access to confidential data to specific users (e.g. LHC experiments)

**So that** data access can be restricted to an identified user community

## 10: Pay-as-you-go I (13):

**As** IT manager and Procurement Officer

**I can** have credits per cloud provider

**so that** I can see how many credits have been consumed for each cloud provider

## 11: Pay-as-you-go II (13):

**As** IT manager and Procurement Officer

**I can** refill the credits in my account and continue using cloud provider resources

**so that** I don't need to undertake an new procurement procedure and run the risk that contract conditions have changed



# List of use cases (4/7)

## 12: Combination of firms/Sub-contracting (13):

**As** IT manager and Procurement Officer

**I can** expect suppliers that depend on subcontractors to have agreements with each subcontractor to provide at least 30% of the total required capacity

**so that** uninterrupted service can be ensured

## 13: Federated AAI and Credential Translation schemes (for resource mngmnt) (20):

**As** IT Manager or user

**I can** use my own credentials

**So that** the IaaS can easily be accessed and managed

## 14: Helpdesk and Computer Security Response Teams (13):

**As** IT Manager

**I can** use a common Service Desk and Security Response Team

**So that** reporting and troubleshooting operational/security problems across the full infrastructure can be guaranteed

## 15: Alerts (13):

**As** IT Manager

**I can** receive meaningful notifications and alerts about the resources I'm using

**So that** I have prompt information about infrastructural problems

# List of use cases (5/7)

## 16: Efficient data access (40):

**As** a user

**I can** rely on the cloud provider to implement optimal strategies for handling very large datasets (e.g. via persistent caching, pre-staging)

**So that** I can reach high performance at an optimal cost (storage, network, CPU...)

## 17: Seamless service (20):

**As** end-user (scientist)

**I can** use the service provided by multiple providers seamlessly

**So that** I don't to be aware that the service is being provided by multiple providers

## 18: Metrics for aggregate performance, benchmarking (20):

**As** IT Manager

**I can** retrieve performance and benchmark metrics

**So that** effective end-to-end delivered service capacity & performance can be assessed

## 19: HPC (some 13, some 20):

**As** Procurer or IT Manager

**I can** in addition to typical configurations, also provision

large memory, high core counts and/or larger/more performant local storage  
via high performance backpanel

**So that** some end users are be able to run their massively parallel applications



# List of use cases (6/7)

## 20: Multi-cloud management frameworks (20):

**As** IT Manager

**I can** use a single multi-cloud management framework via open APIs

**So that** the integration costs of managing multiple clouds can be reduced

## 21: Consultancy & training (8):

**As** a end-user or middleware developer

**I can** get help in migrating my application to the hybrid cloud

and I can get training on how to use this hybrid cloud

**So that** I can effectively use the platform for my research

## 22: Support (20):

**As** IT-Manager or system administrator

**I can** access adequately skilled support groups at the cloud provider

**So that** I can solve or act as coordinator/supervisor for the solution of complex problems running complex scientific workflows/applications

## 23: Container support (20):

**As** a user

**I can** develop, maintain, manage and run my containerized applications (with all local dependencies) in the hybrid cloud via standardized tools

**So that** I minimize the deployment effort for me and for the scientific workgroups

# List of use cases (7/7)

## 24: Scaling of containers (20):

**As** a IT Manager & Middleware Developer

**I can** deploy massive amounts of containerized applications on clouds from various providers meeting requirements on stability & performance

**So that** I can easily and safely achieve massive scaling of scientific workloads with identical user and management experience

## 25: Transparent data access (40):

**As** a user

**I can** have an application running in the cloud which sees the full datasets/environment in the exactly the same way as on-site

**So that** I don't need to modify my application

## 26: Configure once, deploy everywhere (40):

**As** a user

**I can** write the deployment configuration (including possible performance strategies) of my application once

**So that** I can easily deploy my application to all cloud providers using the same configuration

# List of technical requirements

- Core count per VM:
  - Most use cases require 1...8 cores
  - Some require 16 cores per VM (OCEAN, Euro BioImaging, PanCancer)
  - Special requirement for massively parallel applications (128 cores or more) – high core count or fast interconnects (Infiniband?)
- RAM per core: most use cases fine with 2...4 GB
- Local storage at VM: Some requirements for large capacity and high IOPS
- Images
  - Linux (CentOS 6+, SL6/7, Debian)
- VM life times:
  - Some fraction of VMs expected to be stable over whole project phase,
  - Others could be short-lived (e.g. for 12 hours every day);
  - Life times of much less than 12 hours probably not very useful
- Workload is bound by budget not demand
- Minimum total capacity needed during implementation & sharing phases:
  - Prototype: 10'000 cores & 1 PB during approx. 6 months in 2017
  - Pilot: 20'000 cores, 2 PB during approx. 12 months in 2017-2018
- Shared storage as block or clustered or NAS storage

# Planning Poker - Value

*Planning poker is a 'best practice' methodology to estimate e.g. added value, level of complexity, required implementation effort, risk. The technique is based on domain expert evaluation and attaining consensus.*

The cards:



The interpretation when assessing value:

- 0-2** **Could not care less**, not needed.
- 3-5** **OK, why not**, could perhaps bring some value
- 13** **Must have**. Solution should have this requirement
- 20-40** **WOW**, home run, this would really shift the boundaries !
- ?** **Don't know**, no experience with this subject..

# Planning Poker - Risk

*Planning poker is a 'best practice' methodology to estimate e.g. added value, level of complexity, required implementation effort, risk. The technique is based on domain expert evaluation and attaining consensus.*

The cards:



The interpretation when assessing risk:

- 0-2** **No worries**, of-the-shelf standard solutions exist.
- 3-5** **A frequent problem**, certainly solvable.
- 13** **Absolutely not a standard problem**. A solution requires important choices, thorough elaboration, and specific expert effort. Success can be achieved with significant time and effort.
- 100** **Impossible**, requires breakthroughs of physical laws.
- ?** **Don't know**, no experience with this subject..