

RDIG ROC Model

*Alexander Kryukov – RU ROC manager,
SINP MSU
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- **Operation of the regional configuration repository (GOCDB)**
 - will continue to use the central GOCDB during 2009.
 - In autumn we will have a plan to install own copy of GOCDB for regional purpose in beta test mode.
- **Operation of regional/NGI grid monitoring tools**
 - Nagios based tool – autumn 2009.
 - Integration with RU monitoring and accounting portal (<http://rocmon.jinr.ru:8080/>)
- **Regional Dashboard**
 - Being used by ROD and 1st line support since June 2009

- **Regional Availability Calculation**
 - Related databases and repositories will be deployed
- **Operation of national or regional Certification Authorities and Registration Authorities**
 - We have the RDIG CA (<http://ca.grid.kiae.ru/RDIG/>)

- **Regional Teams**

- Regional Operator on Duty provided by SINP MSU
- 1st line support provided by ITEP (<https://glse.itep.ru/help.html>)

- **Responsibilities**

- 1st line support handles alarms in first 24h
- ROD creates and handles tickets in RDIG

- **Communication between teams**

- Wiki based tools in Regional Dashboard for current situation at sites
- E-mail lists for issues requiring recording

- **Security policies and procedures**
 - EGEE/NGI coordination,
 - Taking into account national rules and regulations

- **Operational security, including responding to security incidents**
 - Coordination of all aspects of operational security must be global
 - Enforcement must be regional

