

[#106519](#)

### [Implementation of r-cod metrics](#)

This task is done in agreement with the last COD requirements :

- nb of new alarms
- nb of assigned alarms
- nb of alarms unassigned after 72 hours
- nb of alarms unassigned after 48 hours
- nb of alarms unassigned after 24 hours
- nb of tickets opened
- nb of tickets expired
- nb of tickets expiring

### [#106521 Check coherence of services registered/published on a given node](#)

In fact this aspect should be taken into account with the comparator . There are still some improvement to be done on this tool .

Remark from Kai :

« I think there are still some node types in the comparator page, which do not exist anymore at the GOCDB.

gLite-UI  
gLite-WMS  
VO

Another problem I found was that the GOCDB WMS node type does not match with the wms.WMProxy.

With the LB there is no problem. »

### [#106520 escalation procedure into regional dashboard](#)

This part is done. It is corresponding to the last escalation step in the previous dashboard.

### [#106551 c-COD metrics implementation](#)

This task should be clarify. Because currently we can make metrics directly for C-COD :

- you can take metrics from r-cod metrics ( non assigned alarms > 72 h)
- you can also make metrics with the tickets which have reached the last escalation step .

### [#106574 Need to specify another scope than federation in dashboard](#)

On going .

[#106575 Implement two separate views for 1st line support and r-cod role](#)

In fact I need to be sure of the differences between 1st line support and r-cod role.  
I've implemented this difference for the alarms page ( in 1<sup>st</sup> line support mode you are supposed to see only site with alarms younger than 24h )  
And For the ticket page and the dashboard page ?

[#106576 Display enhancements in order to improve on dashboard readability](#)

This task is not obvious. I need some feedbacks.

[#106577 Need of an IRC channel dedicated to c-cod](#)

If somebody is able to create a channel I will add it on the C-COD pages.

[#106737 notepad in Alarm View and dashboard](#)

Technically it is not obvious (the best solution will be to refresh automatically the notepad history every entry into the notepad) I'm trying to find a solution

[#106738 Wrong gridmap view in home tab in regional dashboard for ROD and CCOD](#)

Corrected

[#106814 link to the ggus ticket in mail content](#)

Done in the regional dashboard

[#106979 alarm age should not increase on weekends](#)

This requirement needs to change the mechanism to retrieve alarms age.  
Not obvious .

[#46527 Resource Comparator are showing that multiple Site-bdii are not present in bdii](#)

Bug corrected but the tool needs to be improved ( task #106521 )