

COD-20

Parallel sessions

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COD-20, CNRS-IN2P3, CSC

- **GOCDB demo**
- **Failover mode on GOCDB**
- **Interactions CIC portal team with SL**
 - **GOCDB PI - GM**
 - **failover strategy – GM, CP**
 - **feedback from CERN, Italy – DaBo, MK**
 - **feedback from SWE - dashboard use with RT**
 - **feedback from Russia**
- **Hands on- experiments on dashboard needed**
 - **Q/A sessions ensured by SWE for SEE and others**

Topic 1 **CE-FR**

Model Evaluation (metrics r-cod, c-cod and ggus)– CE, FR, NE, Marcin, Helene

→ What is needed from Ggus metrics on the old model

→ r-cod metrics defined according to MSA1.3

→ c-cod metrics defined according to MSA1.3

& Roles definition in the model : including implementation of delegation/ or shifts Helene/Marcin/Malgorzata

→ Identification of tasks out of the scope of the federations

→ Classification of tasks

→ Set of scenarios of staffing of tasks

→ Staffing of tasks : pros and cons

→ Choice of tasks staffing to be validated in plenary

Topic 2 : Operations Procedures upgrade and releases – **NE,CERN**

SEE, DE-CH, UKI, CE, FR

→Actions following the transition ending

- documents restructuring
- C-COD/R-COD/1st line support → Vera/Malgorzata
- COD to disappear, David
- Best practices → Fotis (wiki like) to be attained by mailing list moderated or filled by rod people, check HC introduction
- Training “how-to”, David
- Sites/ROCs → Ioannis
- Security matters → Sheeshan/Romain

→Next release by end June : minor changes /ops use-case + security matters

Check Action Point from last phone conf#2 on May 20th to separate tools implementation description from procedures

Each document should be taken in charge by one of the volunteering NGI and coordinated by topic leader : Need for a central place and requirements on the Operations Portal : training, ops documentation to require onto CIC portal

→Communication implication

- **COD section disappear : to be included in the regional dashboard, like a rota schedule, internal handover for ngi/regional teams**
- **Cic-on-duty mailing list : become the sum of these rod mailing lists (COD SU) ??? Is COD-SU still needed (4 tickets in 2008/2009)**
Moderator of mailing list of cic-on-duty will be done by c-COD –can be distributed ? –
- **C-cod followup continues for the purpose of c-cod exchange for the people who emulate the centralized part of the work when exactly defined (C-COD SU GGUS #46637)**
- **Broadcast tool will incorporate some the new regional target c-cod, cic-on-duty**
- **Handover at weekly meetings will be done by c-COD on duty only – can be distributed**
- **Weekly Reports to upgrade – propose to send only summaries from sites/federations/ngi or post-mortem like for LCG**
- **Sa1 followup to cancel**

ROC mailings lists	R-COD mailing lists
egee-roc-cern@cern.ch	egee-roc-cern@cern.ch
egee-sa1@theory.sinp.msu.ru	rcod@egee.sinp.msu.ru
roc@lists.grid.sinica.edu.tw	roc@lists.grid.sinica.edu.tw
grid-roc@cc.in2p3.fr	grid-roc@cc.in2p3.fr
ukiroc@grid-support.ac.uk	uki-grid-ops@cern.ch
grid-support-dech@iwr.fzk.de	<i>idem</i>
it-roc@inf.n.it	it-roc@inf.n.it
ce-roc-support@cyfronet.pl	ce-rod@grid.cyfronet.pl
roc@egee-ne.org	roc@egee-ne.org
grid-support@egee-see.org	<i>idem</i>
grid.support@lip.pt	grid.support@lip.pt

→ Communication circuit

- Mailing lists are concerned
- Modification of scope, suppression,
- SU to be attained by the project
- reporting handover and how the weekly operations meeting is informed

→ First go for a virtual Forum of all federations gathering on operations topics for some best practices:

topics are to be collected at first by Fotis (wiki like) to be attained by mailing list moderated or filled by rod people and moderated.

Topic 3 :Knowledge Sharing Mechanism – AP, GGUS, ??

GOCWIKI implicit / through KB

Assessment of topic including 2 months of checking tickets:

unless we have the error message and the output of tests, we don't make any other recommendations at ROD level (recorded into Savannah)

→ What do we need at the upper level → daily/weekly reports into formatted report?

→ EGI Forum set-up:

To gather NGIs feedback, assess operations model, share best practices, improve procedures and tools through “topics” reports coordinated by few NGIs.

Address specific other topics like technical forum, else....

What is needed, missing ???