

Monday 20 April

09:30 **Operations and Service Review** Session | Location: PIC, Barcelona 09:30-09:50 Welcome and Workshop Goals **Speakers** Mr Luis Diaz, Maria Girone 09:50-10:30 WLCG Service Roadmap for 2009 / 2010 Speaker Dr Jamie Shiers 10:30-10:45 coffee break 10:45-12:00 TierO and Tier1 Service Review/Plans Round Table Speaker Site Representatives 12:00-12:30 Possible Service Upgrades: O/S, Oracle 11g, hardware enhancements Speaker Jacek Wojcieszuk 12:30-13:00 Streams Service Review and Outlook Speaker

13:00

Eva Dafonte Perez