A community Q&A for HEP Software and Computing?

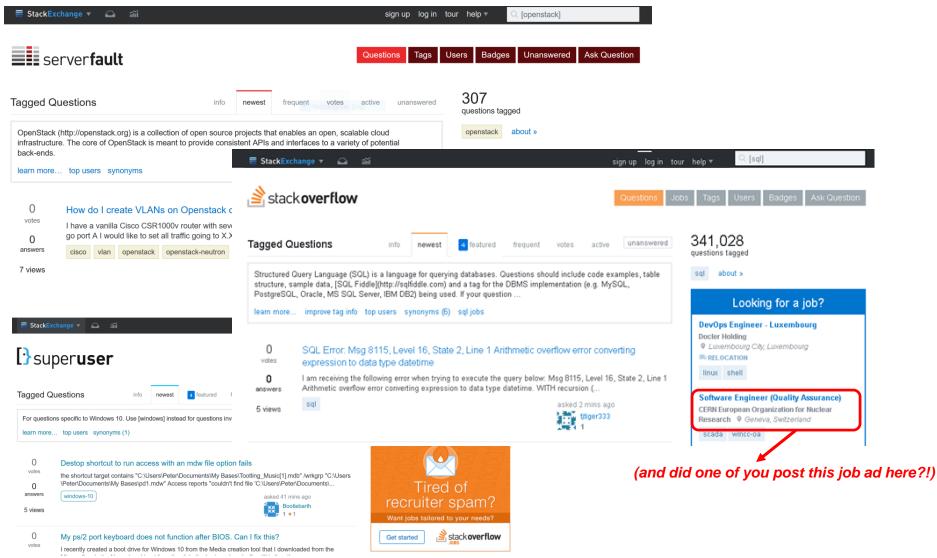
A very condensed summary of discussions that started within the HEP Software Foundation and of a previous presentation during an EP-SFT group meeting https://indico.cern.ch/event/535891/

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IT Lightning Talks – 16th September 2016



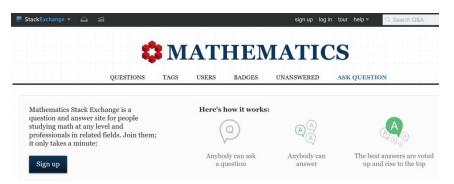
How often do you use these sites?

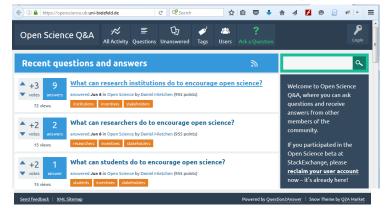




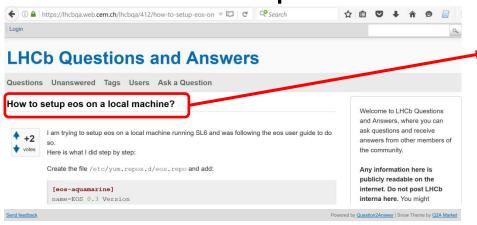
What if we had a common Q&A for the HEP Software and Computing community?

Other scientific communities have their own Q&As





And one LHC experiment has its own Q&A too (since March 2016)

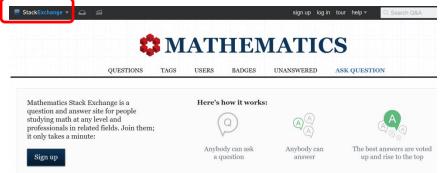


(where some question are not LHCb-specific at all...)



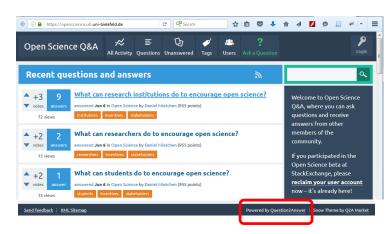
Two approaches to Q&A's, basically

A site hosted by the StackExchange network



Or a self-hosted site (e.g. using Questions2Answers)









- Area 51
- Launching a StackExchange site goes through the "Area 51" process
 - Proposal: a handful of people are needed already within a few days
 - <u>Definition</u>: the community must propose and approve 40 typical questions
 - Commit: enough individual users must pledge to contribute to the community
 - Beta period: the community must achieve some metrics (e.g. 10 questions/day)
 - SE site proposals may fail (close) or succeed (be launched)

Need critical mass... and more!

- Not suited for a single HEP experiment or project
- Need 100 committers with 200+ reputation on other SE sites

Catch-22? How many of you have 200+ reputation?

Example: the 2nd attempt at OpenScience SE (1st failed and a self-hosted site was launched)







Q&A (SE) vs Forum (Discourse)

Interview to Jeff Atwood, co-founder of both StackExchange and Discourse

https://interviews.slashdot.org/story/15/11/30/1736215/interviews-stack-overflow-co-founder-jeff-atwood-answers-your-questions

Atwood: Sorting a conversation by votes is a pretty effective way to destroy conversation. How can you follow the logical flow of back and forth, chronological dialog when the ground is constantly shifting underneath you as posts get voted up or down? You can't.

Stack is a system of technical Q&A, where opinions are fascinating, and all, but they are completely trumped by facts, data, and science Stack only tolerates the minimum amount of discussion necessary to get the best questions and the best answers. The goal isn't for people to talk to each other, the goal is for people to *answer the damn question*. Ideally with the aforementioned facts, data, and science, so our peers can objectively decide if the answer is correct and works.

Discourse, on the other hand, is explicitly a system of discussion and opinion. There is no right and wrong. You can't tell me my opinion that Wolverine is the coolest X-Man is wrong. Long after people have forgotten what exactly was said, they will remember how you made them feel. That's what the like (heart) action is about, and why it is featured so prominently: empathy. Discourse is a system of empathy.

RootTalk (a Forum, not a Q&A) is moving to Discourse



Summary and outlook

- Looked into the idea of a common Q&A for HEP computing
 - Very positive feedback from some experiments/projects
 - But other solutions exist or are planned (e.g. Discourse for RootTalk)
 - Concerns about fragmentation and support load
- A StackExchange site seems out of the question
 - Need too much exclusive commitment from the community
 - Need enough high-reputation "committers" (inside or outside HEP)
- A self-hosted site may be a better option if people need it
 - Lower the stakes and consider this as one more tool, not THE tool
 - But, for the moment, nothing is planned... That's all, Folks!

