Contribution ID: **34**   Type: **Session**

Application Porting and User Support

Please indicate your preferred day to give a demo.

4hrs

3

EGEE NA4 (but also expect participation from ARC and UNICORE communities)

Session Description (include details of proposed agenda, potential speakers and expected outcomes)

The first part will include overview presentations about the status, achievements and tools used by the EGEE User Support Activities:
- Applications Porting Support (APS) provides technical assistance to those who wish to enable applications on the EGEE grid
- Direct User Support Team indexes and reviews the available documentation
- VO support team provides administrative support, consultation, and tools for VO managers
The second part will feature the latest porting success from APS team

Project(s) or EGEE activity presenting the demo or poster (project or activity names only)

EGEE NA4 (Application Porting Support, Direct User Support, VO support, Regional Support)

Special requirements other than the set up mentioned in the CfA text.

ca 40

Abstract

To help the user community take advantage of the benefits of grid computing, EGEE provides a range of support services to its users: application porting support, direct user support, regional support, Virtual Organization (VO) support. The project also provides beginner and expert training on various topics.

In this session the members of the EGEE User Support Activities and their collaborators with give presentations about the services they provide, the experiences they gained, and about the applications, communities and solutions they work with since the start of the EGEE-III project.

The session provides opportunity for new and existing users of the infrastructure to meet members of the support teams, to learn about latest advances of user services, hear about engagement of new applications and to network with each other.

Representatives of NGIs will hear about tools and processes that they can apply in EGI to provide user support services for their communities.

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Track Classification: End Users (Applications)