Current status of support for ARC

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EGEE09

Barcelona, September 23rd, 2009

NDGF NORDIG DATAGRID FACILITY

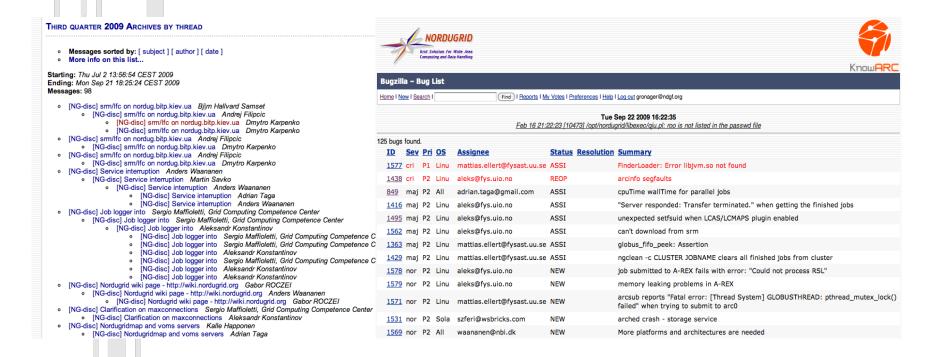
Overview

- ARC community
 - Nordics
 - Switzerland
 - Slovenia
 - Ukraine
 - Others...
- NDGF infrastructure users
 - NDGF supported VOs (ATLAS, ALICE, CMS, Chem, Bio, CO2, MatSc)
- EGEE interface
 - GGUS



ARC user community

- All support through <nordugrid-discuss@nordugrid.org>
- Bugs entered in Bugzilla





NDGF

6 6		Chatting in ndgf		
		09:57		à
jens-home:	nternational T	alk Like a Pirate Da	у	ı
		10:09		ı
		ered scurvy dogs! On t'tides. All be greer	l' Cap'n Larsson ere. I n mind ye!	l
		21/09/09 08:27		l
arg: Good mo	rning			ı
		09:06		ı
akesandgren	: morrrrrning t	from barcelona		ı
		09:09		ı
kleist: mornin	g from Barcel	ona		ı
Mattias Wade	enstein: Morr	ning from Umeå		ı
Mattias Wade	enstein: bbia	b, rebooting worksta	ation. 😃	l
		09:22		ı
caela: morning	g from barcelo	na! 😃		ı
		09:53		ı
	to	ore has left this chat.		ı
		09:58		ı
please report a	at least the cur	rrent status on	ert: I don't want to nag, but	
https://gus.fzk.d	de/ws/ticket_ir	nfo.php?ticket=5099	11&from=search	l
	tor	e has joined this chat.		Ī
		10:06		3
☐ Join w	hen I log in		Rejoin Chat	//

- Write to support@ndgf.org or join the ndgf jabber room!
- Operator on Duty will handle issue:

Re: [support] [Fwd: March09 reprocessing w... 1. apr 2009
Re: [support] Start of SE-SNIC-T2/ UNSCHEDUL... 2. apr 2009
Re: [support] Write errors 2. apr 2009
Re: [support] Re: Reminder: Major maintena... 2. apr 2009
Re: [support] [Fwd: March09 reprocessing w... 2. apr 2009
Re: [support] [Fwd: March09 reprocessing w... 2. apr 2009
Re: [support] [Fwd: March09 reprocessing w... 2. apr 2009
Re: [support] Network outage for IJS pools on 1... 2. apr 2009
[support] Network outage for IJS pools on 1... 2. apr 2009
[support] Start of ITEP/ UNSCHEDULED dow... 2. apr 2009



EGEE

- Glite-WMS can submit to ARC so user jobs might end on an ARC resource!
 - Currently only sites supporting the CMS VO are in though
- Problem? Submit a GGUS ticket!
- Ticket will go either directly to NE-ROC or via TPM to NE-ROC
- From the NE-ROC it will be handled by the Operator on Duty as on the previous slide



Thanks!

