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## **EGEE Metrics Portal: A new tool to get statistics about EGEE operations.**

**Project(s) or EGEE activity presenting the demo or poster (project or activity names only)**

SA1

**Special requirements other than the set up mentioned in the CfA text.**

None.

### **Abstract**

The metrics portal is the culmination of the work initiated by the Metrics Implementation Group and transferred to the Operations Automation Team (OAT) in EGEE-III. The main objective is to have a set of metrics that can help to measure project performance and keep track of its evolution. The portal automatically collects all the required data and calculates these metrics displaying all of them in a single place. The portal agglutinates information from different sources like GOCDB, GGUS, GridView, etc. using various connectors depending on the data provider. These connectors translate the information gathered from diverse producers and stores it into a local database. At this moment ROC managers who want to get specific metrics, such as number of SLA signed or ticket response time, must obtain this information indirectly from various sources. Using the metrics portal this information will be available from a common interface and full reports could be generated in just a few seconds.

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